

2025.07.25

Ms. Susane Holloway, J.D.
Andrea Oliver, Regional Manager
Office for Civil Rights
U.S. Dept. of Health and Human Services
1961 Stout Street, Rm 08-148
Denver, Colorado 80294
303.844.7915
Susanne.Holloway@hss.gov

RE: Request for Medical Records: Yax v. Wellness, etc. OR# 25-612916

The simple fact is that no medical records ever existed for Yax within our facility.

Yax (who holds a 4-year degree in business with 2 decades of business management experience) was hired as a Business Manager for Wellness, etc. primarily to help our organization transition from a single location day spa to a national network of medical clinics. He failed in virtually all assigned tasks and was terminated after 80 days.

Wellness, etc. did become a medical clinic securing a Nevada Medical Board Certified D.O. as our Medical Director with all proper filings, insurance and operational procedures as of 2024.07.01 ... which was well over two months after Yax ceased to receive day spa sessions. Switching from a day spa to a medical clinic does not convert day spa financial or service records into HIPAA protected medical records. We have long since provided Yax a copy of the day spa services application he filled out when he first entered our day spa.

Attached, please review the letter we sent to Yax's attorney for a better understanding of the variables. As Yax made a voluntary public testimony detailing his 25 years of cocaine abuse (YouTube video posted on the open public Internet for over a year), our legal staff have advised that we may reference when corresponding with government agencies.

This letter from the U.S. Department of Health and Human Services is now the 14th inquiry (or attack) to our operations via government agencies motivated by Yax. If only he had shown such diligence when he worked for us. Please note we are also at a loss to understand why your letter dated 2025.05.22 was received by our office on 2025.07.16.

Yax has committed – per the officers of those other government agencies – a long list of felony crimes based on his numerous false claims and testimonies. You are the victim of yet another Conspiracy to Defraud as Yax was/is well aware of our medical clinic status time-line.

Steve Frazer, Officer
Wellness, etc. Corp
3530 E Flamingo Rd. Ste.290
Las Vegas, NV 89121