



2019 Rental Policies

- All Renters **MUST** arrive at least 15 minutes prior to reservation time dressed and ready to go so you can complete necessary paperwork and receive safety lesson to get out on water on time
- Rental session starts & finishes at stated reservation time no matter what time you arrive so we can accommodate all of our reservations throughout the day.
- Each paddler must sign a Rental Agreement & Waiver before going out on the water. A Parent or Guardian must be present to sign for anyone under the age of 18

- Late returns more than 15 minutes will be charged \$10 for an additional hour
- Renter is responsible for lost or damaged equipment and will be charged for any necessary repairs/replacement
- Items returned excessively dirty will be charged \$10 cleaning fee

- **Reservations are REQUIRED for all rentals, classes & programs.**
- Reservations can be made up to 2 weeks in advance. Parties of 5 or more can make reservations up to 4 weeks in advance with a 50% deposit
- Cancellations must be made at least 24 hours in advance
- Paddleworks reserves the right to cancel reservations due to inclement weather (stormy conditions, high winds, rough waters or any other factors deemed unsuitable for paddling)

- All Paddlers **MUST** know how to swim
- All Paddlers **MUST** wear a lifejacket and a SUP Leash if applicable
- It is the responsibility of the Paddler to stay out of the way of boating traffic and not travel in the boaters' channel
- Paddlers Under 16 years of Age **MUST** be accompanied by an adult
- **NO** Pets allowed on Rental Equipment
- Only 1 person allowed per SUP or Kayak unless arrangements have been made in advance

There are NO refunds on Rentals. Once you leave the dock you have rented the vessel and will not be refunded due to weather or other conditions. Our staff will inform you of conditions and show you the best direction to paddle to make sure your experience is enjoyable, but ultimately your safety is your own responsibility. If you have questions pertaining to the weather or water conditions, we are here to help.