polarmax®

DESIGNED AND MANUFACTURED BY HOT CHILLYS

2026 DEALER CATALOG





2026 DEALER CATALOG

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SIMPLE, HONEST, BASE LAYER

Designed and manufactured by Hot Chillys

Assisted by the design and manufacturing resources of its sister company Hot Chillys, the Polarmax Fall & Winter 2026 product line delivers technical performance features at opening price points.

Polarmax will keep you warm while you get stuff done, at a fair price

We have leveraged global sourcing expertise to offer Polarmax's signature performance features at more attractive pricing and retail price points.

Great customer service, well established relationships

National sales reps will be the front line of sales and support for our customers, backed by a strong customer service staff continuing to be based in Southern Pines, NC.

FEATURES AND FIT

Women's Tops

	XS	S	M	L	XL
Size	0-2	4-6	8-10	12-14	16-18
Chest (in)	32-33	34-35	36-37	38-40	41-44
Chest (cm)	81-84	85-89	90-94	95-101	102-112

Women's Bottoms

	XS	S	M	L	XL
Size	0-2	4-6	8-10	12-14	16-18
Waist (in)	25-26	27-28	29-30	31-34	35-37
Waist (cm)	63-66	67-71	72-76	77-84	85-94

Men's Tops

	S	M	L	XL	XXL
Chest (in)	35-37	38-40	42-44	46-48	50-52
Chest (cm)	89-94	95-101	102-112	113-122	123-132

Men's Bottoms

	S	M	L	XL	XXL
Waist (in)	29-31	32-34	36-38	40-42	44-46
Waist (cm)	74-79	80-86	87-96	97-106	107-117

Youth

	XXS	XS	S	M	L	XL
Size	3-4	4-6	6-8	8-10	12-14	14-16
Height (in)	40-42	43-47	48-52	53-56	57-60	61-64
Height (cm)	101-108	109-121	122-133	134-143	144-153	154-163

Adult Socks

	Women		Men		
	S	M	M	L	XL
Sock Size	7-9	9-11	9-11	10-13	13-15
Shoe (US)	4-7	7-9½	7-8½	9-11½	12-14
Shoe (EU / EC)	30-36	36-42	36-42	42-46	47-50

WARMTH FACTOR



FEATURES

FOUR-WAY STRETCH
Hugs your body and moves with you—no extra bulk, improved performance

MECHANICAL STRETCH
Engineered to roll with your movement, providing all-over warmth and expedited moisture management.

ODOR BLOCKING
Enhanced freshness and odor control—guaranteed for 20-30 washes

ACCLIMATE DRY+
Keeps you dry, warm and comfortable with our exclusive Acclimate Dry+ technology enabled by hydrophobic yarns that move moisture away from your body



SINGLE LAYER

MIDWEIGHT RELAXED FIT PERFORMANCE BASE LAYER

100% Polyester, 175 GSM

Single layer, brushed jersey knit.





MECHANICAL STRETCH

ACCLIMATE® DRY+



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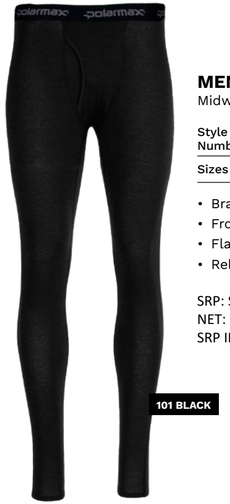
MEN'S CREWNECK

Midweight Warmth, Cool Conditions

Style Number	**PM1005**
Sizes	**S, M, L, XL, XXL**

- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $35.00 | MAP: $29.95 | WHLSL: $17.50
NET: $12.00
SRP IMU: 66% | MAP IMU: 60%



MEN'S BOTTOMS

Midweight Warmth, Cool Conditions

Style Number	**PM1007**
Sizes	**S, M, L, XL, XXL**

- Branded elastic waistband
- Front fly
- Flat seam construction
- Relaxed fit

SRP: $35.00 | MAP: $29.95 | WHLSL: $17.50
NET: $12.00
SRP IMU: 66% | MAP IMU: 60%

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WOMEN'S



WOMEN'S CREWNECK

Midweight Warmth, Cool Conditions

Style Number	PM1006
Sizes	XS, S, M, L, XL

- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $35.00 | MAP: $29.95 | WHLSL: $17.50
NET: $12.00
SRP IMU: 66% | MAP IMU: 60%



WOMEN'S BOTTOMS

Midweight Warmth, Cool Conditions

Style Number	PM1008
Sizes	XS, S, M, L, XL

- Branded elastic waistband
- Flat seam construction
- Relaxed fit

SRP: $35.00 | MAP: $29.95 | WHLSL: $17.50
NET: $12.00
SRP IMU: 66% | MAP IMU: 60%

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SINGLE LAYER

YOUTH



YOUTH CREWNECK

Midweight Warmth, Cool Conditions

Style Number	PM2003
Sizes	XS, S, M, L, XL

- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $30.00 | MAP: $24.95 | WHLSL: $15.00
NET: $10.00
SRP IMU: 67% | MAP IMU: 60%



YOUTH BOTTOMS

Midweight Warmth, Cool Conditions

Style Number	PM2004
Sizes	XS, S, M, L, XL

- Branded elastic waistband
- Flat seam construction
- Relaxed fit

SRP: $30.00 | MAP: $24.95 | WHLSL: $15.00
NET: $10.00
SRP IMU: 67% | MAP IMU: 60%

SINGLE LAYER

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DOUBLE LAYER

MIDWEIGHT RELAXED FIT
PERFORMANCE BASE LAYER

100% Polyester, 150 GSM

Two layers of fabric connected back to back trap air between the layers for warmth without the weight.

ODOR BLOCKING

ACCLIMATE® DRY+







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MEN'S CREWNECK

Midweight Warmth, Cold Conditions

Style Number	PM1101
Sizes	S, M, L, XL, XXL

- Off set shoulder seams for comfort
- Overlocked self neck trim
- Flat seam construction
- Relaxed fit

SRP: $40.00 | MAP: $33.95 | WHLSL: $17.00
NET: $12.92
SRP IMU: 68% | MAP IMU: 62%





MEN'S BOTTOM

Midweight Warmth, Cold Conditions

Style Number	PM1103
Sizes	S, M, L, XL, XXL

- Branded elastic waistband
- Flat Seam construction
- Fly front
- Relaxed Fit

SRP: $40.00 | MAP: $33.95 | WHLSL: $17.00
NET: $12.92
SRP IMU: 68% | MAP IMU: 62%



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WOMEN'S



WOMEN'S CREWNECK
Midweight Warmth, Cold Conditions

Style Number	**PM1102**
Sizes	**XS, S, M, L, XL**

- Off set shoulder seams for comfort
- Overlocked self neck trim
- Flat seam construction
- Relaxed fit

SRP: $40.00 | MAP: $33.95 | WHLSL: $17.00
NET: $12.92
SRP IMU: 68% | MAP IMU: 62%







WOMEN'S BOTTOMS
Midweight Warmth, Cold Conditions

Style Number	**PM1104**
Sizes	**XS, S, M, L, XL**

- Branded elastic waistband
- Flat seam construction
- Relaxed fit

SRP: $40.00 | MAP: $33.95 | WHLSL: $17.00
NET: $12.92
SRP IMU: 68% | MAP IMU: 62%





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DOUBLE LAYER

DOUBLE LAYER



YOUTH CREWNECK
Midweight Warmth, Cold Conditions

Style Number	**PM2101**
Sizes	**XS, S, M, L, XL**

- Off set shoulder seams for comfort
- Overlocked self neck trim
- Flat seam construction
- Relaxed fit

SRP: $34.00 | MAP: $28.95 | WHLSL: $14.50
NET: $11.02
SRP IMU: 68% | MAP IMU: 62%





YOUTH



YOUTH BOTTOM
Midweight Warmth, Cold Conditions

Style Number	**PM2102**
Sizes	**XS, S, M, L, XL**

- Branded elastic waistband
- Flat seam construction
- Relaxed fit

SRP: $34.00 | MAP: $28.95 | WHLSL: $14.50
NET: $11.02
SRP IMU: 68% | MAP IMU: 62%





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ACTIVE STRETCH

MIDWEIGHT RELAXED FIT PERFORMANCE BASE LAYER

84% Polyester / 16% Spandex 180 GSM

Comfort knit base with flat seams, Ideal for performance sports or casual wear.

FOUR WAY STRETCH

ACCLIMATE® DRY+







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101 BLACK

MEN'S CREWNECK

Midweight Warmth, Cool Conditions

Style Number	**PM2501**
Sizes	**S, M, L, XL, XXL**

- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $50.00 | MAP: $42.95 | WHLSL: $21.50
NET: $16.13
SRP IMU: 68% | MAP IMU: 62%



101 BLACK

MEN'S BOTTOM

Midweight Warmth, Cool Conditions

Style Number	**PM2503**
Sizes	**S, M, L, XL, XXL**

- Polarmax plush elastic
- Flat seam construction
- Relaxed fit

SRP: $50.00 | MAP: $42.95 | WHLSL: $21.50
NET: $16.13
SRP IMU: 68% | MAP IMU: 62%

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WOMEN'S CREWNECK

Midweight Warmth, Cool Conditions

Style Number	PM2502
Sizes	XS, S, M, L, XL

- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $50.00 | MAP: $42.95 | WHLSL: $21.50
NET: $16.13
SRP IMU: 68% | MAP IMU: 62%



WOMEN'S TIGHT

Midweight Warmth, Cool Conditions

Style Number	PM2504
Sizes	XS, S, M, L, XL

- High rise waistband
- Flat seam construction
- Relaxed fit

SRP: $50.00 | MAP: $42.95 | WHLSL: $21.50
NET: $16.13
SRP IMU: 68% | MAP IMU: 62%



YOUTH CREWNECK

Midweight Warmth, Cool Conditions

Style Number	PM2550
Sizes	XS, S, M, L, XL

- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $40.00 | MAP: $36.95 | WHLSL: $18.50
NET: $13.88
SRP IMU: 65% | MAP IMU: 62%



YOUTH TIGHT

Midweight Warmth, Cool Conditions

Style Number	PM2551
Sizes	XS, S, M, L, XL

- Solid black elastic waistband
- Flat seam construction
- Relaxed fit

SRP: $40.00 | MAP: $36.95 | WHLSL: $18.50
NET: $13.88
SRP IMU: 65% | MAP IMU: 62%



MERINO WOOL

MIDWEIGHT RELAXED FIT PERFORMANCE BASE LAYER

67% Polyester / 28% Merino / 5% Spandex, 175 GSM

Pure Merino wool combined with Acclimate Dry fibers and added spandex to create a base layer hybrid that is warm, comfortable, and easy to move in.

FOUR-WAY STRETCH

ODOR BLOCKING

ACCLIMATE® DRY+





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MEN'S & WOMEN'S



MEN'S CREWNECK

Midweight Warmth, Cold Conditions

Style Number	PM1301
Sizes	S, M, L, XL, XXL

- Off set shoulder seams for comfort
- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%



WOMEN'S CREWNECK

Midweight Warmth, Cold Conditions

Style Number	PM1302
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Self neck binding
- Flat seam construction
- Relaxed fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%



MEN'S BOTTOM

Midweight Warmth, Cold Conditions

Style Number	PM1303
Sizes	S, M, L, XL, XXL

- Plush elastic
- Front fly
- Flat seam construction
- Relaxed fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%



WOMEN'S TIGHT

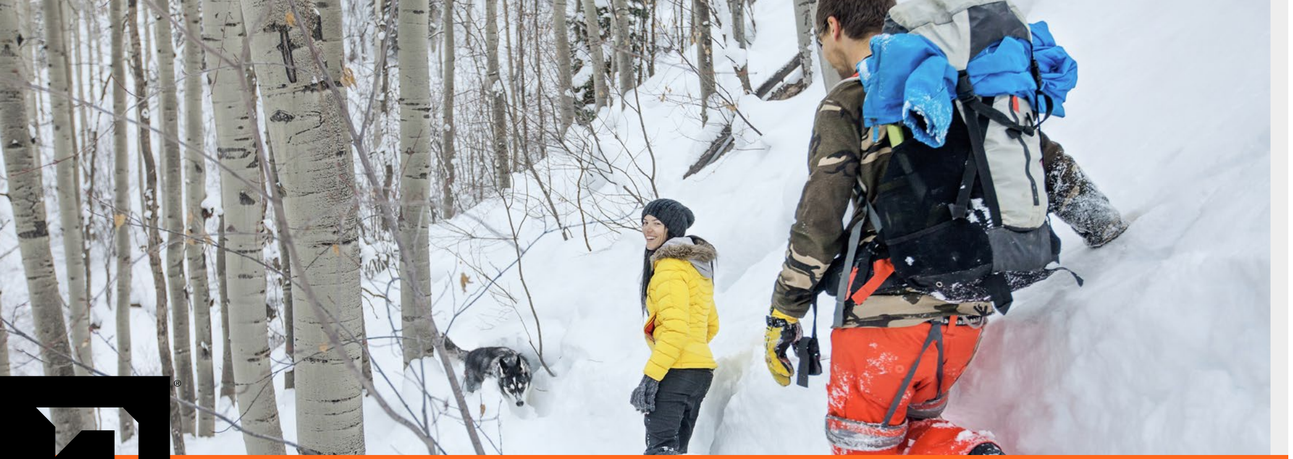
Midweight Warmth, Cold Conditions

Style Number	PM1304
Sizes	XS, S, M, L, XL

- Plush elastic
- Flat seam construction
- Relaxed fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%

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MICROFLEECE

HEAVYWEIGHT ACTIVE FIT PERFORMANCE BASE LAYER

92% Polyester / 8% Spandex, 230 GSM

Rugged microfleece, brushed inside for a comfortable fit. Smooth outside for easy layering.

FOUR-WAY STRETCH

ODOR BLOCKING

ACCLIMATE® DRY+





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MEN'S



MEN'S CREWNECK

Heavyweight Warmth, Cold Conditions

Style Number	PM1401
Sizes	S, M, L, XL, XXL

- Off set shoulder seams for comfort
- Self neck binding
- Overlock construction
- Active fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%



MEN'S TIGHT

Heavyweight Warmth, Cold Conditions

Style Number	PM1403
Sizes	S, M, L, XL, XXL

- Plush elastic
- Overlock construction
- Active Fit
- No fly

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%

MEN'S ZIP-T

Heavyweight Warmth, Cold Conditions

Style Number	PM1407
Sizes	S, M, L, XL, XXL

- Off set shoulder seams for comfort
- Zip through collar with zipper garage
- Front wrap side seams
- Overlock construction
- Active fit

SRP: $72.00 | MAP: $59.95 | WHLSL: $30.00
NET: $24.00
SRP IMU: 67% | MAP IMU: 60%



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WOMEN'S



WOMEN'S CREW

Heavyweight Warmth, Cold Conditions

Style Number	PM1402
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Self neck binding
- Overlock construction
- Active fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%



WOMEN'S TIGHTS

Heavyweight Warmth, Cold Conditions

Style Number	PM1404
Sizes	XS, S, M, L, XL

- High rise waistband
- Overlock construction
- Active Fit

SRP: $60.00 | MAP: $47.95 | WHLSL: $24.00
NET: $19.20
SRP IMU: 68% | MAP IMU: 60%

WOMEN'S ZIP-T

Heavyweight Warmth, Cold Conditions

Style Number	PM1408
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Zip through collar with zipper garage
- Front wrap side seams
- Overlock construction
- Active fit

SRP: $72.00 | MAP: $59.95 | WHLSL: $30.00
NET: $24.00
SRP IMU: 67% | MAP IMU: 60%



MICROFLEECE

MICROFLEECE

YOUTH



YOUTH CREWNECK

Heavyweight Warmth, Cold Conditions

Style Number	PM1405
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Self neck binding
- Overlock construction
- Active fit

SRP: $50.00 | MAP: $41.95 | WHLSL: $21.00
NET: $16.80
SRP IMU: 66% | MAP IMU: 60%



YOUTH BOTTOMS

Heavyweight Warmth, Cold Conditions

Style Number	PM1406
Sizes	XS, S, M, L, XL

- Plush elastic
- Overlock construction
- Active Fit

SRP: $50.00 | MAP: $41.95 | WHLSL: $21.00
NET: $16.80
SRP IMU: 66% | MAP IMU: 60%

YOUTH ZIP-T

Heavyweight Warmth, Cold Conditions

Style Number	PM1409
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Zip through collar with zipper garage
- Front wrap side seams
- Overlock construction
- Active fit

SRP: $63.00 | MAP: $53.95 | WHLSL: $24.00
NET: $21.60
SRP IMU: 66% | MAP IMU: 60%





MOUNTAIN FLEECE

HEAVYWEIGHT ACTIVE FIT PERFORMANCE BASE LAYER

100% Polyester, 205 GSM

Soft microfleece, brushed inside and out for a comfortable, warm base or mid layer.

MECHANICAL STRETCH

QDOR BLOCKING

ACCLIMATE® DRY+







MEN'S

MEN'S CREWNECK

Heavyweight Warmth, Cold Conditions

Style Number	PM1601
Sizes	S, M, L, XL, XXL

- Off set shoulder seams for comfort
- Self neck binding
- Flat seam construction
- Active fit

SRP: $60.00 | MAP: $49.95 | WHLSL: $25.00
NET: $20.00
SRP IMU: 66% | MAP IMU: 60%

MEN'S BOTTOM

Heavyweight Warmth, Cold Conditions

Style Number	PM1603
Sizes	S, M, L, XL, XXL

- Branded elastic waistband
- Flat seam construction
- Active Fit
- No fly

SRP: $60.00 | MAP: $49.95 | WHLSL: $25.00
NET: $20.00
SRP IMU: 66% | MAP IMU: 60%

MEN'S ZIP-T

Heavyweight Warmth, Cold Conditions

Style Number	PM1605
Sizes	S, M, L, XL, XXL

- Off set shoulder seams for comfort
- Zip through collar with zipper garage
- Flat seam construction
- Active fit

SRP: $75.00 | MAP: $64.95 | WHLSL: $32.50
NET: $26.00
SRP IMU: 65% | MAP IMU: 60%



WOMEN'S



WOMEN'S CREW

Heavyweight Warmth, Cold Conditions

Style Number	PM1600
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Self neck binding
- Flat seam construction
- Active fit

SRP: $60.00 | MAP: $49.95 | WHLSL: $25.00
NET: $20.00
SRP IMU: 66% | MAP IMU: 60%



WOMEN'S BOTTOM

Heavyweight Warmth, Cold Conditions

Style Number	PM1602
Sizes	XS, S, M, L, XL

- Plush elastic
- Flat seam construction
- Active Fit

SRP: $60.00 | MAP: $49.95 | WHLSL: $25.00
NET: $20.00
SRP IMU: 66% | MAP IMU: 60%

WOMEN'S ZIP-T

Heavyweight Warmth, Cold Conditions

Style Number	PM1604
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Zip through collar with zipper garage
- Overlock construction
- Active fit

SRP: $75.00 | MAP: $64.95 | WHLSL: $32.50
NET: $26.00
SRP IMU: 65% | MAP IMU: 60%



MICROFLEECE

YOUTH



YOUTH CREWNECK

Heavyweight Warmth, Cold Conditions

Style Number	PM1620
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Self neck binding
- Flat seam construction
- Active fit

SRP: $55.00 | MAP: $44.95 | WHLSL: $22.50
NET: $18.00
SRP IMU: 66% | MAP IMU: 60%



YOUTH BOTTOM

Heavyweight Warmth, Cold Conditions

Style Number	PM1621
Sizes	XS, S, M, L, XL

- Plush elastic
- Flat seam construction
- Active Fit

SRP: $55.00 | MAP: $44.95 | WHLSL: $22.50
NET: $18.00
SRP IMU: 66% | MAP IMU: 60%

YOUTH ZIP-T

Heavyweight Warmth, Cold Conditions

Style Number	PM1622
Sizes	XS, S, M, L, XL

- Off set shoulder seams for comfort
- Zip through collar with zipper garage
- Flat seam construction
- Active fit

SRP: $70.00 | MAP: $59.95 | WHLSL: $22.50
NET: $24.00
SRP IMU: 66% | MAP IMU: 60%



MICROFLEECE



WINTER SPORT SOCKS

CALF HEIGHT
LOW & MID VOLUME SOCKS

70% Acrylic, 28% Poly, 2% Spandex

Socks for all outdoor activities.

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MEN'S POLARMAX LOW VOLUME SOCK

Lighter volume for better boot fit

Style Number	PM2211
Sizes	M, L, XL

- Elasticized "Y" heel cup
- Compression arch support
- Minimized foot break area
- Stay-up ribbed cuff

SRP: $30.00 | MAP: $24.95 | WHLSL: $12.50
NET: $10.00
SRP IMU: 66% | MAP IMU: 60%



MEN'S POLARMAX MID VOLUME SOCK

Medium volume for more cushioning

Style Number	PM2213
Sizes	M, L, XL

- Elasticized "Y" heel cup
- Compression arch support
- Minimized foot break area
- Stay-up ribbed cuff

SRP: $30.00 | MAP: $24.95 | WHLSL: $12.50
NET: $10.00
SRP IMU: 66% | MAP IMU: 60%



WOMEN'S POLARMAX LOW VOLUME SOCK

Lighter volume for better boot fit

Style Number	PM2210
Sizes	S, M

- Elasticized "Y" heel cup
- Compression arch support
- Minimized foot break area
- Stay-up ribbed cuff

SRP: $30.00 | MAP: $24.95 | WHLSL: $12.50
NET: $10.00
SRP IMU: 66% | MAP IMU: 60%



WOMEN'S POLARMAX MID VOLUME SOCK

Medium volume for more cushioning

Style Number	PM2212
Sizes	S, M

- Elasticized "Y" heel cup
- Compression arch support
- Minimized foot break area
- Stay-up ribbed cuff

SRP: $30.00 | MAP: $24.95 | WHLSL: $12.50
NET: $10.00
SRP IMU: 66% | MAP IMU: 60%

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Customer Guide

ORDERS

Preseason Orders

Polarmax® requests a 30-day shipping window.

Preseason orders placed by our preseason deadline are eligible for special terms and programs. See Terms and Price Sheet for details.

Credit applications must be signed, received and approved by Polarmax® before new accounts can be shipped on terms. Even if you have your own internal credit reference sheet, we ask you to sign our credit application along with that information so that we have your written authorization to contact your references.

For preseason orders with start ship dates prior to 10/15, all revisions and cancellation requests must be received in writing no less than 14 days prior to the start ship date. For preseason orders with start ship dates of 10/15 or later, all revisions and cancellations requests must be received in writing no less than 7 days prior to the start ship date. Polarmax® ships preseason orders from our warehouse no more than 2 weeks ahead of the start ship date.

Polarmax® can accept “bulk orders” that will receive corresponding individual store location “breakouts” at a later date. For “bulk orders” with start ship dates prior to 10/15, Polarmax® requires receipt of the breakouts no less than 21 days prior to the start ship date to insure on time delivery. For “bulk orders” with start ship dates of 10/15 or later, Polarmax® requires receipt of the breakouts no less than 14 days prior to the start ship date to insure on time delivery. Failure to comply may result in the need to ask for an extension of the start and cancel dates. Any requests to change “bulk orders” need to be received in writing no less than 14 days prior to the start ship date for orders with start ship dates prior to 11/1 and no less than 7 days for orders with start ship dates of 11/1 or later. Following these lead times will give Polarmax® adequate time to pack the units for each of the individual delivery locations.

In Season At-Once Delivery Orders

In season orders are any orders received after our preseason deadline. Any In Season orders received prior to 10/15 for At-Once delivery require a 14-day shipping window from the time credit is approved. In season orders received after 10/15 for At-Once delivery require a 3-business day shipping window from the time credit is approved.

Backorders

Polarmax® makes significant effort to ship your order on the start ship date, complete and without the need for a backorder to be created.

In those cases where a backorder is created, it will remain in the system until shipped or cancelled. All backorders not shipped within 60 days of the requested ship date will be cancelled unless an earlier cancellation is requested in writing by the customer.

TICKETING & PACKAGING

Universal Product Codes (UPC)

All UPC code information is available on our B2B website. If you need access please send an email request to sales@hotchillys.com. You can also find UPC code data on our E-Order form.

All Polarmax® products have a scan ready UPC bar code attached to the packaging and/ or hang tag. Polarmax® reserves the right for a 2% error rate in UPC encoding or readability.

Chargebacks for incorrect UPC coding are not allowed..

Custom Merchandise and/or UPC Ticketing

Polarmax® has taken great care in setting reliable procedures for processing custom tagging requests. Polarmax® limits the liability of chargebacks to the cost charged to the customer for the service requested. In the unlikely event of an error, Polarmax® cannot be held responsible for any additional service fees, re-handling charges or lost profits.

Pre-ticketing services need to be requested at the time orders are submitted and the orders need to be submitted by our preseason order deadline. There will be a charge for this service.

Customer supplied tickets must be provided to Polarmax® at least 30 days prior to the start ship date of the orders.

To allow for damaged tickets, please provide a 10% overage of tickets (no less than 10%, no more than 50%).

In the event Polarmax® is not supplied with enough stickers to completely sticker the order, the un-stickered product may be packed separately, and the box marked “Un-stickered Product”..

Packaging

Polarmax® will, from time to time, change the graphics, dimensions and/or materials of packaging. These are “rolling changes” that flow through our inventory and distribution. When possible, Polarmax® will provide new packaging.

If you would like replacement packaging, there is a charge for this. Please contact customer service to discuss options.

SHIPPING

Traffic Routing

Freight charges are the responsibility of the customer.

Customers who designate specific LTL or truckload carriers must assure that their freight will be picked up in a timely manner. Once routing is requested and provided, freight must be picked up from our facility no later than 48 hours after the routing has been provided. Late pickup may result in freight being moved to a storage facility or routing via a carrier of our choice. Storage costs will be incurred.

If specific carriers or shipping accounts are to be used with your order, please send routing instructions to sales@hotchillys.com at least 30 days prior to your start ship date.

If a designated carrier is not specified, Polarmax® will choose the carrier at its discretion.

If a carrier is used other than the one designated on the order, or in the customer vendor guide, Polarmax® limits liability only to the difference in freight amounts.

Title of goods transfers to the customer upon shipment from Polarmax’® warehouse facilities (FOB North Carolina). Polarmax® will assist in filing of claims for lost or damaged freight upon request. Lost or damaged freight is not grounds for late or non-payment of invoice by the due date.

Carton Packing

A copy of the packing slip is located on or in the first carton of the shipment. Multiple cartons are numbered in a “1 of X” format to assist in tracking.

Products are packed as efficiently as possible for safe passage and freight reduction purposes. In some instances, paper or plastic may be used to divide or protect product inside the carton.

Products required to be packed by SKU may require additional handling charges for the increased packaging usage.

EDI Transmission

Polarmax® requires a minimum retail store order volume of $25,000 per season for EDI services.

Polarmax® will cover the initial EDI setup and any related charges. Any subsequent charges initiated by customer will be charged back at cost to the customer.

SHORT SHIPS & SHIPPING DISCREPANCIES

Disputes

Every order is given a quality check for accuracy prior to shipment. Each box is weighed and entered into our manifest systems. The information that we compile enables us to accurately analyze disputed shipments. Polarmax® will thoroughly research each disputed shipment and a decision will be made based upon actual recorded data.

Shipping discrepancies, i.e., any errors in the quantity of the products received, must be reported to Customer Service within 30 days after receipt of your order.

There will be no adjustments considered if notification of discrepancies is past the 30-day deadline.

After Polarmax® has researched a disputed shipment and shortage or mis-shipment is evident, a replacement order is shipped without freight cost to the customer.

No deductions on an invoice will be honored. A $50 penalty will be charged for a deduction from an invoice for an unresolved discrepancy. The outstanding balance, if overdue, is subject to finance charges.

MERCHANDISE RETURN REQUIREMENTS

Manufacturer's Warranty

Polarmax® products are covered by a 1-year limited warranty that covers defects of workmanship and materials but does not cover damage due to improper use or care, negligence, acts of God, normal wear and tear, modifications/alterations or extensive exposure to extreme conditions. This warranty is subject to inspection and approval by Polarmax®. Polarmax® may choose to repair or replace the item at the discretion of Polarmax®..

Return Authorization Number

All returns must have a RETURN AUTHORIZATION NUMBER displayed prominently on the outside of the package. The number is assigned by calling our Customer Service Department at 800-468-2445.

The authorization expires 30 days from the date the return authorization number is issued and is valid only for the type and quantity of products for which it was issued.

If merchandise is returned without a valid, unexpired return authorization number on the outside of the box, the merchandise will be refused.

Disposition of Returns

No return authorization will be issued for discontinued styles, colors or prints unless the return is due to manufacturers defect.

Defective merchandise will be replaced only if it’s in the current product line.

Polarmax® will pay freight on inbound and outbound shipment of replacement product for mis-ships or defective merchandise returns.

For returns or exchanges of product that are not associated with mis-ships or defective merchandise, the customer is responsible for both inbound and outbound freight.

PAYMENT

Remittance

All orders are subject to credit approval by Polarmax®.

Invoices are sent via email. Please submit an accounts payable email address with your order. Contact sales@hotchillys.com for any changes.

Any contact, especially via email, regarding changing Performance Apparel's remittance information should be verified by calling 800-468-2445 or emailing sales@hotchillys.com.

Invoice numbers should be noted on or attached to your check

Checks should be mailed to:
Performance Apparel LLC,
PO Box 2716
Southern Pines NC, 28388

To pay via ACH or credit card please contact
A/R - accountsreceivable@hotchillys.com

Unauthorized Deductions

Any authorized credit must be deducted from your invoice during the current sales season.

Deductions cannot be taken from invoices unless approved in writing by Polarmax®.

Credit

Credit Applications must be received and approved by Hot Chillys® before new accounts can be shipped on terms.

In the event payment is not received on or before the due date as stated on the invoice, credit extension will be revoked for future orders. Unshipped orders will be held until account is current and in good standing.

Any invoices 60 days or more overdue will accrue interest beginning on day 61, and will compound daily at an annual rate of 14.6% or the maximum rate permitted by applicable law until payment is made in full.

Severely overdue accounts reaching 150 days past due will be turned over to collections. The Customer will be liable for any costs associated with such collection, including, but not limited to, legal costs, attorneys' fees, courts costs, and collection agency fees.

Credit Memos

In the case of a human error in the fulfillment or invoicing of your order, we will do everything possible to correct the situation at our expense. We cannot agree to arbitrary chargebacks or fees. If there is a problem with your order, please contact our Customer Service Department, within 30 days of receipt of the order, at 800-468-2445.

Returned Checks

All returned checks will be subject to a $25.00 handling fee.

Sales Rep Directory

CORPORATE OFFICE
565 Air Tool Rd, Suite K
Southern Pines, NC 28388
P: 800 468 2445
F: 805 541 5770
info@polarmax.com
www.polarmax.com

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N. CA, N. NV

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Tim Ollis
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timothyollis14@yahoo.com

JT SALES GROUP, INC.
S. CA, S. NV, AZ

Troy Anderson
501 Comanche Dr.
Placentia, CA 92870
P: 714 600 0257
troy.jtsalesgroup@gmail.com

Retail Display Co-op Program

RETAIL DISPLAY CO-OP IS CALCULATED AT 3% OF PRESEASON ORDER VALUE.

Large Floor Displays are free, excluding freight, for preseason orders of $10,000 or more.
Four sided fixture 30"w x 28"d x 65"h
Comes with 112 12" hooks,
waterfall and straight out hanging bar

Small Floor Displays are free, excluding freight, for preseason orders of $5,000 or more.
Two sided fixture 26"w x 22"d x 65"h
Comes with 56 12" hooks,
waterfall and straight out hanging bar



ONLINE SUPPORT
Contact us for access to our B2B site.
info@polarmax.com
800-468-2445

Order Terms and Conditions: www.polarmax.com/terms-and-conditions

Polarmax Brand Sign 11"x22"
Included with all displays



Polarmax Collection Signs 6"x24"



Notes

Notes


polarmax®
DESIGNED AND MANUFACTURED BY HOT CHILLYS
polarmax.com
@livepolarmax
@polarmax