Kachina Website Report – 12/09/2024

Kachina Website: Kachinadolls.net

Del Lago 9/12/2024.

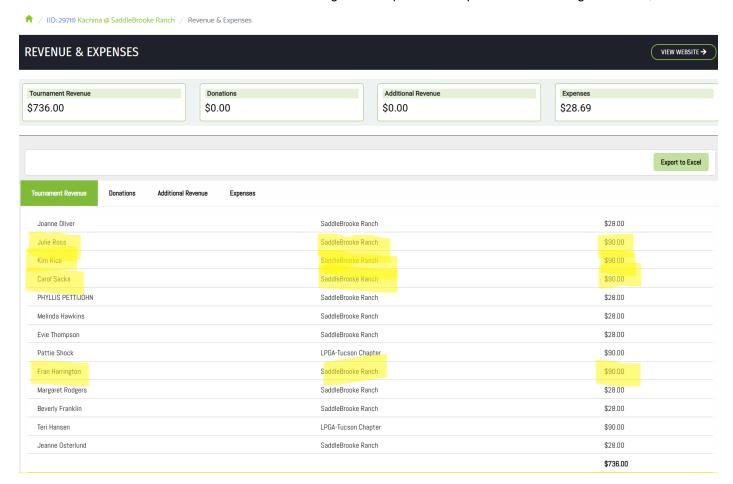
- Del Lago Final number (40/80)
- No problems with PROMO Code for Annual members.
- Sub players were added to the Excel spreadsheet no amendments to PGE registration and updated sheet were sent to Jenni Long. (Sub fee payment handled by players)

Summary from ALL Kachina Tournaments registration reports (key: all registered/field size)

- Quarry Pines (38/80)
- Sewailo (31/80)
- Tubac (17/80)
- SaddleBrooke Ranch (13/80)

Cancellations and User Errors: Our software is free! We must try not to cause PGE work!

SaddleBrooke Ranch opened for registration at the end of November with a PROMO CODE for annual members. Weekend of December 7 & 8 – bombarded with "I forgot to use promo code please refund \$62 green fees!", cancel me!



Jenni Long - Kachina Treasurer to write checks for these refunds.

Refunds via credit card:

Friday 12/6/2024 requested

Jeanne Osterlund - \$62 – new member of SaddleBrooke Ranch (no \$5 processing fee charged because she is new). Lynne Lombard (49'ers) - \$93 -\$5 = \$88 Quarry Pines event

Monday 12/9/2024 requested

Caren Bidegain (AZ National)) - \$93 -\$5 = \$88 Quarry Pines event Kim Rice (SaddleBrooke Ranch)) - \$93 -\$5 = \$88 Quarry Pines event

Unique Registration:

Margaret Rogers (SaddleBrooke Ranch) \$186 for Quarry Pines

PGE is setup for one person registration. The questions: Ghin #, Food Option only applies to the person who registered. If PGE was set up for a multi-player team game, you could enroll multiple players. This will be corrected manually by Joanne Oliver on the registration spreadsheet – it will not be corrected via PGE refund.

What I have learned:

If I refund the whole amount, we (Kachina) lose the Credit Card processing fee. Partial amounts due to user error (Promo Codes) or Fee reduction to cover credit card processing - are just work and are flagged by PGE, a member of their team gets involved with the refund process. Next season credit card processing will be added not included in player fees this way no PGE staff get involved with refunds.

Discussion for the Kachina board: Credit card processing fees for registrant cancellation – Kachina to pay this cost to avoid PGE team members getting involved with refunds? The software is free, and we do not want to cause work! I recommend that Kachina pays – estimate of cost 4-8 cancellations an event \$20. Quarry Pines, Sewailo, Tucbac and SB Ranch events are in progress: Budget request \$80 to \$100. Constant monitoring the situation via this report. Promo Code (forgot to use) checks to be written by our treasurer and sent to the Host Club representative for distribution,

Training to use PerfectGolfEvent software for closing events. No one has stepped forward.

Manual needs revision

- 2024 Kachina Manual it needs revision on closing procedures.
- Sue Crickmore has checked the bylaws and standing rules and can see no problems.

PGE training for Representatives - I am looking to recruit an assistant webmaster for closing events. Any volunteers? We can set a date at your home or mine.

Sandra Murray - Vacation: December 19, 2024 to January 6, 2025.

Regards Sandra Murray Webmaster Kachina.

Registered to date: 12/9/2024 for SaddleBrooke Ranch event 4/28/2025

Joanne Oliver	SaddleBrooke Ranch
Julie Ross	SaddleBrooke Ranch
Kim Rice	SaddleBrooke Ranch
Carol Sacks	SaddleBrooke Ranch
PHYLLIS PETTIJOHN	SaddleBrooke Ranch
Melinda Hawkins	SaddleBrooke Ranch
Evie Thompson	SaddleBrooke Ranch
Pattie Shock	LPGA-Tucson Chapter
Fran Harrington	SaddleBrooke Ranch
Margaret Rodgers	SaddleBrooke Ranch
Beverly Franklin	SaddleBrooke Ranch
Teri Hansen	LPGA-Tucson Chapter
Jeanne Osterlund	SaddleBrooke Ranch

Registered to date: 12/9/2024 for Quarry Pines event 1/20/2025

Lynne Lombard	Forty Niners Country Club
Donna Sehn	SaddleBrooke One
Bonnie Westra	SaddleBrooke One
JoAnn Black	LPGA-Tucson Chapter
Tammy Kidd	LPGA-Tucson Chapter
Teri Hansen	LPGA-Tucson Chapter
Barb Verbus	LPGA-Tucson Chapter
Nobi Pyle	LPGA-Tucson Chapter
Cathe Kropp	SaddleBrooke One
PATRICIA MAWE	SaddleBrooke One
Tracy Bresnahan	Quail Creek Country Club
Caren Bidegain	Arizona National Golf Club
Jennifer Waggoner	SaddleBrooke One
Lori Myers	Sewailo Golf Club
Deborah Gillies-Walling	Arizona National Golf Club
Michele Young	Skyline Country Club
Donna Drumheller	LPGA-Tucson Chapter
Sue Crickmore	Arizona National Golf Club
Pattie Shock	LPGA-Tucson Chapter
LINDA STRATTON	LPGA-Tucson Chapter
Kathy Bruckner	Oro Valley Country Club
Honora Gormley	LPGA-Tucson Chapter
Elinor Cashel	Quail Creek Country Club
Ellen Avenoso	SaddleBrooke One
Judy Briney	SaddleBrooke One
Brenda Allred	Quail Creek Country Club
Cherie McDaniels	Quail Creek Country Club
Dena Knox	Quail Creek Country Club
Lucy Peck	LPGA-Tucson Chapter
Shelley Sheehan	Oro Valley Country Club
Claire Baragona	Mountain View/Preserve Golf Club
Cathie Ottmar	SaddleBrooke Ranch
Lenare Kalhaff	SaddleBrooke Ranch
Kim Rice	Arizona National Golf Club
Alice Grundman	SaddleBrooke Ranch
Joanne Oliver	SaddleBrooke Ranch
Jeanne Osterlund	SaddleBrooke Ranch
Margaret Rodgers	SaddleBrooke Ranch
Margaret Rodgers	SaddleBrooke Ranch

Registered to date: 12/9/2024 for Sewailo event 4/7/2025

Lori Myers	Sewailo Golf Club
Deborah Gillies-Walling	Arizona National Golf Club
Shelley Sheehan	Oro Valley Country Club
Lynne Lombard	Forty Niners Country Club
Donna Drumheller	LPGA-Tucson Chapter
Janet Johnson	Quail Creek Country Club
Kathleen Brogdon	Quail Creek Country Club
Janet Baker	Arizona National Golf Club
JoAnn Black	LPGA-Tucson Chapter
Teri Hansen	LPGA-Tucson Chapter
Pattie Shock	LPGA-Tucson Chapter
Kim Agrella	Arizona National Golf Club
Gail Aalund	LPGA-Tucson Chapter
Tammy Kidd	LPGA-Tucson Chapter
Linda Hartsig	LPGA-Tucson Chapter
Nobi Pyle	LPGA-Tucson Chapter
Kathy Bruckner	Oro Valley Country Club
Kim Agrella	Arizona National Golf Club
Bobbi rathvon	Quail Creek Country Club
Tracy Bresnahan	Quail Creek Country Club
Connie Hiles	Sewailo Golf Club
Marta Felix	Sewailo Golf Club
Bonnie Stutzman	SaddleBrooke One
Lenore Kolhoff	SaddleBrooke Ranch
Catherine Steel	SaddleBrooke Ranch
Judy Miller	Sewailo Golf Club
Lucy Peck	LPGA-Tucson Chapter
Joanne Oliver	SaddleBrooke Ranch
Mindy Hawkins	SaddleBrooke Ranch
Alice Grundman	SaddleBrooke Ranch
Jeanne Osterlund	SaddleBrooke Ranch

Registered to date: 12/9/2024 for Tubac event 5/5/2025

Caren Bidegain	Arizona National Golf Club
Janet Baker	Arizona National Golf Club
JoAnn Black	LPGA-Tucson Chapter
Teri Hansen	LPGA-Tucson Chapter
Pattie Shock	LPGA-Tucson Chapter
Gail Aalund	LPGA-Tucson Chapter
Tammy Kidd	LPGA-Tucson Chapter
Linda Hartsig	LPGA-Tucson Chapter
Lynne Lombard	Forty Niners Country Club
Jenny Roberts	Oro Valley Country Club
Donna Drumheller	LPGA-Tucson Chapter
Nobi Pyle	LPGA-Tucson Chapter
Donna McFadzean	Oro Valley Country Club
Peggy Biss	Oro Valley Country Club
Kathy Bruckner	Oro Valley Country Club
TRACY BRESNAHAN	Quail Creek Country Club
Shelley Sheehan	Oro Valley Country Club