
Kachina Website Report – 12/14/2024

Kachina Website: Kachinadolls.net

Cancellations and User Errors: Our software is free! We must try not to cause PGE work!

SaddleBrooke Ranch reported another unusual problem this afternoon – 12/13/2024

- The PROMO CODE - cannot differentiate between annual and punch card players and had been misused.

SBR members from this point forwards - may register on-line with existing Promo code.

- **SaddleBrooke Ranch** will take care of Punch Card Green Fees
- **Jenni Long** will refund annual members green fees by check if they have not used the PROMO CODE.

ALL EVENTS - from today!

- Credit Card fees has been established for all new Registrants - event fee will be reduced accordingly 12/13/2024
- Cancellations - will be made in full regardless of when registrant signup. Kachina will pay Credit Card Fee for those before 12/13/2024
- PGE software staff - authorization process of partial refunds is no longer required.
- TEXT on all packages informs members that this has happened.
 - Your USGA Ghin number is required and will be asked for at CHECK OUT.
 - NOTE: as of 12/13/2024 registrants will be paying the credit card processing fee for this event. Kachina has reduced COST from \$90 to \$86 accordingly.
 - If you registered before 12/13/2024 your COST (fee) included the credit card processing.

Splitting the processing fee from the registration makes it transparent to the registrants so they won't expect that fee back if they cancel.

KACHINADOLLS.ORG website has been updated with REGISTRATION REPORTS for all events and can be downloaded for bulletin boards.

Quarry Pines - Arizonia National has used all their reserved spaces 42/80 are registered. A few clubs are near the maximum reserved spaces. Because I am on vacation next week and have a ton of work to do before I go. OPEN REGISTRATION has been implemented now!

Refunds via credit card:

12/13/2024 - Cathe Kropp (SaddleBrooke One) cancelled Sewailo

12/13/2024 - Cathe Kropp (SaddleBrooke One) cancelled Tubac

Sandra Murray - Vacation: December 19, 2024 to January 6, 2025.

DO NOT EXPECT REFUNDS – CANCELLATIONS before no refund dates will be honored.

Regards
Sandra Murray
Webmaster Kachina.