

COOL RIDGE FLAT TOP PSD WV3304139 Consumer Confidence Report – 2026 Covering Calendar Year – 2025

This brochure is a snapshot of the quality of the water that we provided last year. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. If you would like to observe the decision-making process that affects drinking water quality or if you have any questions, comments or suggestions, please attend any regularly scheduled water board meeting held on the 4th Wednesday of each month at **5:00 p.m.** in the office or call HAZEL R BURROUGHS at 304-763-4151.

Our drinking water is supplied from another water system through a Consecutive Connection (CC). To find out more about our drinking water sources and additional chemical sampling results, please contact our office at the number provided above. Your water comes from Surface water:

Source Name	Source Water Type
CC FROM WV3304104 BECKLEY WATER CO	Surface water

Buyer Name	Seller Name
WV3304139 - COOL RIDGE FLAT TOP PSD	BECKLEY WATER COMPANY

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) included rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in sources water before we treat it include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, which may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants, which can be naturally occurring or the result of mining activity.

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulation which limits the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Our water system has an estimated population of 4190 and is required to test a minimum of 5 sample(s) per month in accordance with the Total Coliform Rule for microbiological contaminants. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public.

Water Quality Data

The following tables list all of the drinking water contaminants which were detected during the 2025 calendar year. The presence of these contaminants does not necessarily indicate the water poses a health risk. Unless noted, the data presented in this table is from the testing done January 1- December 31, 2025. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Terms & Abbreviations

Maximum Contaminant Level Goal (MCLG): the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): the “Maximum Allowed” is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Secondary Maximum Contaminant Level (SMCL): recommended level for a contaminant that is not regulated and has no MCL.

Action Level (AL): the concentration of a contaminant that, if exceeded, triggers treatment or other requirements.

Treatment Technique (TT): a required process intended to reduce levels of a contaminant in drinking water.

Maximum Residual Disinfectant Level (MRDL): the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Non-Detects (ND): lab analysis indicates that the contaminant is not present.

Parts per Million (ppm): or milligrams per liter (mg/L)

Parts per Billion (ppb): or micrograms per liter (µg/L)

Picocuries per Liter (pCi/L): a measure of the radioactivity in water.

Millirems per Year (mrem/yr): measure of radiation absorbed by the body.

Monitoring Period Average (MPA): An average of sample results obtained during a defined time frame, common examples of monitoring periods are monthly, quarterly and yearly.

Nephelometric Turbidity Unit (NTU): a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is not regulated for groundwater systems.

Running Annual Average (RAA): an average of sample results obtained over the most current 12 months and used to determine compliance with MCLs.

Locational Running Annual Average (LRAA): Average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.

Testing Results for: COOL RIDGE FLAT TOP PSD

Microbiological	Result	MCL	MCLG	Typical Source
COLIFORM (TCR)	In the month of November, 2 sample(s) returned as positive	Treatment Technique Trigger	0	Naturally present in the environment

Disinfection Byproducts	Sample Point	Collection Date	Highest LRAA Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	21629 BECKLEY RD, POST OFFICE	2025	40	31 - 31	ppb	60	0	By-product of drinking water disinfection
TTHM	21629 BECKLEY RD, POST OFFICE	2025	41	25 - 25	ppb	80	0	By-product of drinking water chlorination

Lead and Copper	Monitoring Period	90TH Percentile	Range (low/high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2021 - 2023	0.0626	0.0108 - 0.144	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2021 - 2023	9.8	0 - 71.7	ppb	15	2	Corrosion of household plumbing systems; Erosion of natural deposits

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. COOL RIDGE FLAT TOP PSD is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact COOL RIDGE FLAT TOP PSD and HAZEL R BURROUGHS at 304-763-4151. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

COOL RIDGE FLAT TOP PSD completed lead tap sampling in 2021 - 2023 the results are available for review and can be accessed **at the office**.

COOL RIDGE FLAT TOP PSD has prepared a service line inventory identifying service line materials throughout the water distribution supply. The most up to date inventory is located at www.crfpsd.org. By November 1, 2027, our water system must develop an updated initial inventory, known as the "baseline inventory" and it must include each service line and identified connector that is connected to the public water distribution system.

Our water system identified **[lead, galvanized requiring replacement, or lead status unknown]** service lines in our inventory. Due to this identification our water system must create a service line replacement plan by November 1, 2027.

If you have any questions about our inventory or if you would like information about our service line replacement plan, please contact HAZEL R BURROUGHS at 304-763-4151.

Source Water Assessment and Protection

When required by West Virginia State law, COOL RIDGE FLAT TOP PSD maintains a comprehensive **Source Water Protection Plan (SWPP)** that is updated every three years and reviewed by the West Virginia Bureau for Public Health (WVBPH). For systems utilizing surface water or groundwater under the direct influence of surface water (GWUDI), SWPPs provide a detailed strategy for protecting intake areas and the surrounding Zone of Critical Concern.

Because these types of sources are open to the environment, they generally have a higher susceptibility to contamination. This susceptibility rating does not mean your water is contaminated; rather, it indicates that conditions exist which could impact the source water if a release occurred due to the sensitive nature of the intake area. A public version of our current Source Water Protection Plan (if applicable) or further information regarding our specific source susceptibility is available for review at our office during normal business hours or by contacting HAZEL R BURROUGHS at 304-763-4151. A Source Water Assessment may previously have been completed to identify potential sources of contamination and the susceptibility of our water source. You can view these historical assessment reports online at the WVBPH website: <https://www.wvdhhr.org/oehs/eed/swap/search.cfm>. For more information on source water protection and to learn how you can help protect drinking water sources, visit the EPA at <https://www.epa.gov/sourcewaterprotection/how-can-you-help-protect-source-water>.

Chlorine/Chloramines Maximum Disinfection Level	MPA	MPA Units	RAA	RAA Units
4/1/2025 - 4/30/2025	2.00000	MG/L	1.80000	MG/L

AVAILABILITY OF MONITORING DATA FOR UNREGULATED CONTAMINANTS

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that do not yet have a drinking water standard set by the US Environmental Protection Agency (EPA). The purpose of monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that this data is available.

If you are interested in examining the results, please contact: Jerry Farley at 304-237-6936.

Unresolved Deficiency Date Identified	Facility	Comments
9/14/2022	DISTRIBUTION SYSTEM	System has an unaccounted water loss in excess of 15%. (WVPSC Regulation 150CSR7-5.6.a) Please maintain an unaccounted for water loss of less than 15%., System has a grossly unacceptable unaccounted water loss. (WVPSC Regulation 150CSR7-5.6.a) Please lower the system's excessive unaccounted for water loss with a ultimate goal of being less than 15%. Water loss is estimated to be approximately 41%

Total Organic Carbon Lowest Month for Removal	Facility Name	Collection Date	Highest Value	Range	Unit	TT	Typical Source
CARBON, TOTAL	GLADE CREEK RESERVOIR INTAKE	8/11/2025	3.1	0 - 3.1	MG/L	0	Naturally present in the environment

Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

TOC	Collection Date	Highest Value	Range	Unit	TT	Typical Source
CARBON, TOTAL	8/11/2025	3.1	0 - 3.1	MG/L	0	Naturally present in the environment

During the 2025 calendar year, we had the below noted violation(s) of drinking water regulations.

Fed Rep ID	Compliance Period	Violation Type	Category	Rule	Explanation	Actions Taken by Water System
459229	7/1/2025 - 9/3/2025	CCR REPORT	RPT	CONSUMER CONFIDENCE RULE	Failed to deliver Consumer Confidence Report to the state or consumers on time	CCR Cert. was sent on 9/4/2025 and accepted

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Additional Required Health Effects Language:

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.

Infants and children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4761).

Testing Results for: BECKLEY WATER COMPANY

Some or all of our drinking water is supplied from another water system. The table below lists all of the drinking water contaminants, which were detected during the 2025 calendar year from the water systems that we purchase drinking water from.

Reseller Contaminants

Regulated Contaminants	Facility Name	Collection Date	Water System	Highest Value	Range (low/high)	Unit	MCL	MCL G	Typical Source
BARIUM	TREATMENT PLANT-GLADE CREEK	1/8/2025	BECKLEY WATER COMPANY	0.042	0.042	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CARBON, TOTAL	GLADE CREEK RESERVOIR INTAKE	8/11/2025	BECKLEY WATER COMPANY	3.1	0 - 3.1	ppm	10000	0	Naturally present in the environment
CYANIDE	TREATMENT PLANT-GLADE CREEK	1/8/2025	BECKLEY WATER COMPANY	14.3	14.3	ppb	200	200	Discharge from steel/metal factories; Discharge from plastic and fertilizer factories
FLUORIDE	TREATMENT PLANT-GLADE CREEK	1/8/2025	BECKLEY WATER COMPANY	0.832	0.832	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
MERCURY	TREATMENT PLANT-GLADE CREEK	1/8/2025	BECKLEY WATER COMPANY	0.376	0.376	ppb	2	2	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland
NITRATE	TREATMENT PLANT-GLADE CREEK	1/8/2025	BECKLEY WATER COMPANY	0.224	0 - 0.224	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Disinfection Byproducts	Monitoring Period	Water System	Highest RAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	2025	BECKLEY WATER COMPANY	29	18 - 39	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	2025	BECKLEY WATER COMPANY	31	12 - 32	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	2025	BECKLEY WATER COMPANY	28	12 - 29	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	2025	BECKLEY WATER COMPANY	26	14 - 22	ppb	60	0	By-product of drinking water disinfection
TTHM	2025	BECKLEY WATER COMPANY	35	14 - 47	ppb	80	0	By-product of drinking water chlorination
TTHM	2025	BECKLEY WATER COMPANY	31	9 - 46	ppb	80	0	By-product of drinking water chlorination
TTHM	2025	BECKLEY WATER COMPANY	28	8 - 40	ppb	80	0	By-product of drinking water chlorination
TTHM	2025	BECKLEY WATER COMPANY	25	10 - 32	ppb	80	0	By-product of drinking water chlorination

Secondary Contaminants.	Collection Date	Water System	Highest Value	Range (low/high)	Unit	SMCL
SODIUM	8/20/2025	BECKLEY WATER COMPANY	18.5	18.5	MG/L	20

Your CCR is available at www.crfpsdccb.org To receive a paper copy in the mail, please contact us at the phone number above.