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## Privacy Policy

Effective Date: August 1, 2025

Cloudveil Design is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect the personal information you provide when using our website, and any related services.

### 1. Information We Collect

When you visit our website or interact with us, we may collect the following types of personal information:

- Full Name
- Email Address
- Phone Number
- Mailing/Billing Address
- Payment Information (via secure third-party processor)
- Any additional information you choose to provide through forms or communication

### 2. How We Use Your Information

We use the information we collect to:

- Process orders and payments
- Communicate with you regarding your inquiries, orders, or appointments
- Provide customer support
- Send marketing and promotional emails (only if you opt in)
- Improve our website and services
- Comply with legal obligations

### 3. How We Share Your Information

We do not sell, rent, or trade your personal information. We may share your information only in the following situations:

- With service providers who assist in payment processing, hosting, or other business operations
- To comply with legal requirements, such as in response to a subpoena or similar legal request
- To protect the rights and safety of Cloudveil Design or others



#### 4. Data Security

We take reasonable precautions to protect your information, including secure servers and encryption where applicable. Payment transactions are processed through a secure third-party provider and are not stored on our servers.

#### 5. Cookies and Tracking Technologies

Our website may use cookies to improve user experience, analyze site traffic, and personalize content. You may adjust your browser settings to refuse cookies, but some site features may not function properly as a result.

#### 6. Your Rights and Choices

You may:

- Request access to or deletion of your personal information
- Opt out of marketing communications at any time by clicking “unsubscribe” in our emails
- Contact us directly for any privacy-related concerns

#### 7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites.

#### 8. Children's Privacy

Our services are not directed to individuals under 13. We do not knowingly collect personal information from children.

#### 9. Updates to This Policy

We may update this Privacy Policy from time to time. The “Effective Date” at the top reflects the latest revision. Continued use of our website after changes constitutes acceptance of the revised policy.

#### 10. Contact Us

If you have questions about this Privacy Policy or how your data is handled, you may contact us at:

Cloudveil Design

Email: hello@cloudveil.co

Phone: 307-660-1920

