

Florida - Deposit and Cancellation Policies – 2018

Deposit and Payment Schedule:

Daily

Your credit card will be charged one night rack rate prior to arrival.
Balance due on reservation start date.

1 to 3 Months

One month deposit, not to exceed \$750.00, is due at time of reservation.
Balance due on reservation start date.

4 to 5 Months

One month deposit, not to exceed \$750.00, is due at time of reservation.
50% of balance is due on reservation start date.
Final balance due on 1st day of 2nd month of reservation.

6 months or longer

One month deposit, not to exceed \$750.00, is due at time of reservation.
50% of balance due on reservation start date.
25% of balance due on 1st day of 2nd month of reservation.
Final balance is due on 1st day of 3rd month of reservation.

Annual

Park Model/Tied Down units - One month deposit is required for new guests.
RV annuals - One month deposit is required.
Monthly payment schedule for annual reservations is subject to good credit history and credit card agreement on file.
The method of payment for deposits is credit or debit card. If deposit is made in person, cash and/or check are acceptable.

Cancellation and Refund Policy:

Daily and Weekly Stays

If a site reservation is canceled at least 48 hours prior to arrival, an administrative fee of \$25 will be charged prior to refunding any advance deposit.

A cancellation notification of less than 48 hours will result in a forfeit of your deposit.

No refunds for early departure.

If a rental unit reservation is canceled at least seven days prior to arrival, an administrative fee of \$25 will be charged prior to refunding any advance deposit.

Rental unit reservations that are canceled within seven days of arrival are not eligible to receive a refund.

Long Term Stays

For reservations of one month or more, full refund of your reservation deposit will be given for cancellations made sixty (60) days in advance of the original arrival date.

For cancellations received less than sixty (60) days from arrival date, the deposit amount will be held on account for a future stay.

No refunds for early departure.

The only exception is a death or documented major family medical emergency, which will entitle the guest to full refund of the deposit if the cancellation is made prior to check-in.

Refunds for death or extended hospitalization will be reviewed on an individual basis at the regional level.