Introduction

IT Network Manager - Responsible for the technical IT network services across our organisation. Hands on technical role with management responsibilities.

The Job

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Solitech is looking for a proactive, self-motivated and personable individual who will be responsible the IT Network services across the business. This is a new role that has opened up within the business. You have a small team reporting into you and prospect of it growing over the next year. We are looking for someone with hands on technical Networking experience who can support, undertake maintenance and input to solution designs with a mixture of team lead abilities.

You will ensure IT Network Services in development, test and production environments are monitored, maintained and operational in line with standards and polices. You will be delivering new IT services and support their transition into production environments.

**Responsibilities:**

You will follow processes within the IT Infrastructure Teams for Incident, Request and Problem Management that are aligned to ITIL principles. Effectively monitor core business systems and Infrastructure, specifically the network infrastructure across sites. You will be ensuring that maintenance and upkeep of the network infrastructure is carried out in a timely and accurate fashion by the team. You need to also ensure the effective delivery of changes to infrastructure and platform within agreed timeframes. Ensure environment availability and support the infrastructure to enable test and production deployments of application releases, developing and maintaining repeatable processes.

Liaising with Business Stakeholders, own and manage 3rd party application maintenance based on vendor schedules and by following provided guidance. Be proactively identifying improvements both internally and with 3rd party suppliers to enhance service provision. Administer access and connectivity of all applications in external hosted environments. Manage infrastructure suppliers to ensure availability, architectural and security adherence to company/department policy. Demonstrate a strong appreciation for the commercial and business impact of IT outages within the business in the delivery of Incident, Request and Problem Management. Build and manage effective relationships with other teams, agreeing inputs and outputs, terms of engagement and boundaries or responsibility. Understand good practice in service provision and customer service. You will need to demonstrate a working knowledge of services provided within the Group and understand how they are constructed and build processes that help streamline the delivery of repeatable tasks.

**Essential skills & Experience**

* Excellent understanding of Network platforms – Wired and Wireless.
* Excellent understanding of Firewalls platforms – Edge Routers
* Strong experience of Wireless Technologies - Ubiquiti
* Network monitoring and Capacity Management experience e.g. Solarwinds or similar product set.
* Strong experience of Network Technologies including routing Protocols Static, OSPF, RIP and BGP. VRRP/HSRP, VLANs, SPAN, Ethernet technologies, ACL, VPNs, SNMP.
* General knowledge of VoIP technologies including QoS
* Good understanding of change management process
* Strong problem solving and technical troubleshooting skills
* Strong written and oral communication skills
* Excellent interpersonal skills and experience in presenting
* Excellent problem solving and project management experience
* The ability to lead and motivate a small team

This role is a permanent, full time position. Some after hours work will be required at times.

In return a generous salary is on offer, plus car, mobile, laptop and internet allowance.

Please send your CV to enquiries@solitech.solutions. Whilst we won’t get back to everyone, we’ll keep your CV on file for 12 months, before being destroyed.