

Appendix A: Identification documents



Category 1 is the preferred category. If the requirements of category 1 cannot be met then consider the requirements of category 2, and so forth.

If you are the customer's representative, provide the documents for yourself and your customer.

FOR PERSONS WHO ARE AUSTRALIAN CITIZENS OR RESIDENTS	
Category	Minimum document requirements
<input type="checkbox"/> Category 1	Australian Passport or foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard AND Australian drivers licence OR Photo card AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 2	Australian Passport or foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard AND Full birth certificate OR Citizenship certificate OR Descent certificate AND Medicare card OR Centrelink card OR Dept. Veterans' Affairs card AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 3	Australian drivers licence OR Photo card AND Full birth certificate OR Citizenship certificate OR Descent certificate AND Medicare card OR Centrelink card OR Dept. Veterans' Affairs card AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 4(a)	Australian Passport or foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard AND Another form of government issued photographic identity document AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 4(b)	Australian Passport or foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard AND Full birth certificate AND Another form of government issued identity document AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 5(a)	Identifier Declaration AND Full birth certificate OR Citizenship certificate OR Descent certificate AND Medicare card OR Centrelink card OR Dept. Veterans' Affairs card AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 5(b)	Identifier Declaration by a person specified in Verification of Identity Standard paragraph 4.4(e) AND Medicare card OR Centrelink card OR Dept. Veterans' Affairs card AND if name has changed Marriage certificate OR Change of name certificate
FOR PERSONS WHO ARE NOT AUSTRALIAN CITIZENS OR RESIDENTS	
<input type="checkbox"/> Category 6(a)	Foreign passport AND Another form of government issued photographic identity document AND if name has changed Marriage certificate OR Change of name certificate
<input type="checkbox"/> Category 6(b)	Foreign passport AND Full birth certificate AND Another form of government issued identity document AND if name has changed Marriage certificate OR Change of name certificate