Bridging the Gap, created by the Cross Cultural Health Care Program (CCHCP), is a professional development program that prepares bilingual individuals to work as medical interpreters.

The 40-hour class is used to train novice and experienced medical interpreters, and it is accepted by both accredited national certifying bodies, the Certification Commission for Healthcare Interpreters (CCHI) and the National Board of Certification for Medical Interpreters (NBCMI). No interpreting experience is required to take the class.

The 40-hour course covers

- **Basic interpreting skills**: Roles, ethics, conduit and clarifier, managing the flow of the session · Codes of ethics: Codes of ethics and decision-making for interpreters in healthcare
- **Integrated medical terminology, anatomy, and physiology**: Introduction to common terms, procedures, and specialties related to human physiology and health
- **Information on health care systems**: Introduction to the healthcare systems and types of healthcare providers
- **Culture in interpreting**: Self-awareness, basic characteristics of specific cultures, traditional healthcare in specific communities, cultural brokering
- **Communication skills for advocacy**: Listening skills, communication styles, how doctors think, appropriate advocacy
- **Professional development**: Effective communication, professional conduct, self-care, resources for professional growth

Certificates are core requirements for a growing number of agencies and employers. The Cross Cultural Health Care Program (CCHCP) partners with 1World Translation to be your affordable home for professional training and continuing education because it is our mission to make services available to our communities as a community member and partner.