

WORK WITH RESPONSIBILITY CENTERS IN BUSINESS CENTRAL

RC vs. Dimension	Responsibility Centers (RC) are used to divide records and access between different groups. Dimensions are used for reporting purposes.
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Responsibility Centers provide the ability to handle a company's **Administrative Centers**. A responsibility center can be a cost center, a profit center, an investment center, or other company-defined administrative center (to provide control over the company's specific data).

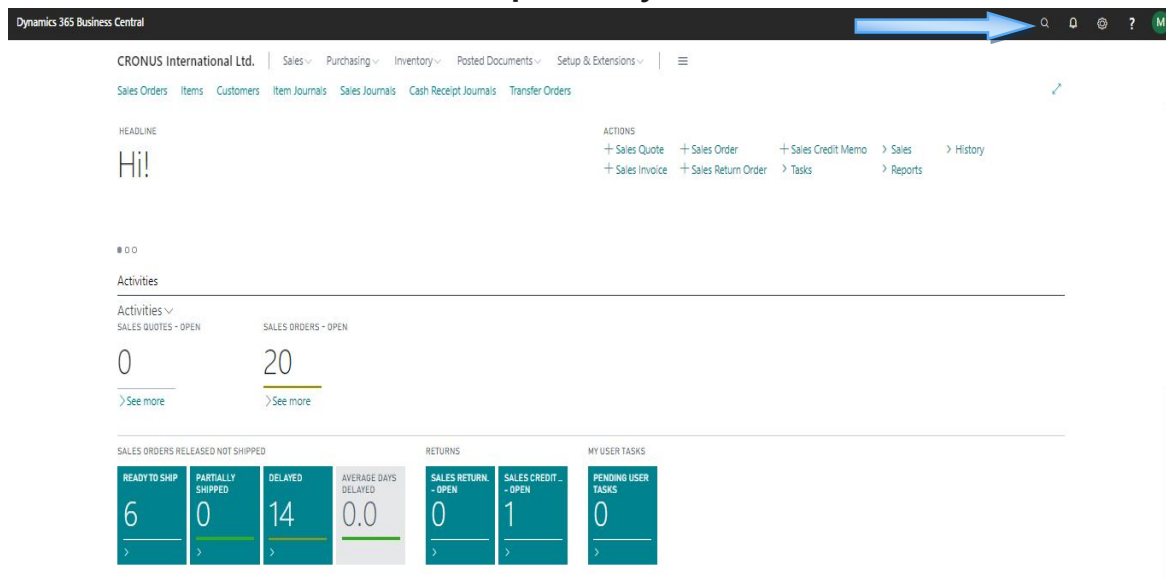
Examples: A Sales & Marketing office, Centralized Purchase & Planning office for multi-locations as per their geographical area.

Using this Responsibility Centers functionality, companies can set up **user-specific views** of Sales and Purchase documents related with a particular Responsibility Center.

We can use **Multiple Locations** (Physical Warehouses) together with Responsibility Centers. This facility provides the ability to manage business operations in the most flexible and easy way.

To Create a New Responsibility Center:

Use Search Box, here enter the text **Responsibility Centers**, and then select the related link.



The screenshot displays the Dynamics 365 Business Central interface. On the left, a list of 'RESPONSIBILITY CENTERS' is shown with options for 'New' and 'Manage'. A blue arrow points to the 'New' button. The main area shows the 'RESPONSIBILITY CENTER CARD' for 'SALE-DELHI'. The card is divided into sections: 'General' and 'Communication'. The 'General' section includes fields for Code (SALE-DELHI), Country/Region Code (IN), Name (Sales Adm. Dept. -Delhi), Address (New Delhi), Post Code (IN-110002), and City (Delhi). The 'Communication' section includes fields for Phone No., Fax No., Email, and Home Page. The right sidebar shows navigation options for 'Sales' and 'History'.

Click on **New**.

In the **Responsibility Center** Code field, enter a Responsibility Center code.

Fill all the other necessary details, like; Description as Name.

If you are using Responsibility Centers **to administer your company**, it can be useful to have a **Default** Responsibility Center for your company (go to the **Company Information** page, and then select the Default **Responsibility Center**, from available multiple Responsibility Centers List (in **Responsibility Center** field under Shipping FAST TAB).



✓ SAVED



Company Information

Report Application Settings System Settings Currencies Codes Regional Settings | Navigate ...

Allow Blank Payment ... <input type="checkbox"/>	Giro No. 888-9999
Bank Name World Wide Bank	SWIFT Code <input type="text"/>
Bank Branch No. BGG99999	IBAN GB 12 CPBK 08929965044991
Bank Account No. 99-99-888	Bank Account Postin... <input type="text"/>
Payment Routing No. ... 99-99-999	

Shipping

Ship-to Name CRONUS International Ltd.	Location Code <input type="text"/>
Ship-to Address 5 The Ring	Responsibility Center ... <input type="text"/>
Ship-to Address 2 Westminster	Check-Avail. Period C... 90D
Ship-to City London ...	Check-Avail. Time Bu... Week <input type="text"/>
County <input type="text"/>	Base Calendar Code ... <input type="text"/>
Ship-to Post Code W2 8HG ...	Customized Calendar ... No
Ship-to Country/Regi... GB <input type="text"/>	Cal. Convergence Tim... 1Y
Ship-to Contact <input type="text"/>	

This Code will be use for all Purchase, Sales, or Service Documents, if the User, Customer, or Vendor **has No Default Responsibility Center.**

Customer Card:

You can assign Responsibility Center in Customer and Vendor Cards.

CUSTOMER CARD

01454545 · New Concepts Furniture

New Document | Request Approval | Navigate | Customer | Actions | Navigate | Report | Fewer options

General Show less

No.	01454545	Blocked		Total Sales	0.00
Name	New Concepts Furniture	Privacy Blocked	<input type="checkbox"/>	Costs (LCY)	0.00
IC Partner Code		Salesperson Code	JR	Profit (LCY)	0.00
Balance (LCY)	222,241.32	Responsibility Cen...	SALE-DELHI	Profit %	0.0
Balance Due (LCY)	0.00	Service Zone Code	X	Last Date Modified	29/05/2020
Credit Limit (LCY)	0.00	Document Sendin...		Disable Search by ...	<input type="checkbox"/>

On Order/Invoice Page:

On any Sales, Purchase, or Service Document, you can enter another Responsibility Center other than the Default.

CUSTOMER CARD

01454545 · New Concepts Furniture

New Document | Request Approval | Navigate | Customer | Actions | Navigate | Report | Fewer options

- Sales Quote
- Sales Invoice
- Sales Order
- Sales Credit Memo
- Reminder

SALES ORDER

1001 · New Concepts Furniture

The available inventory for item 1120 is lower than the entered quantity at this location. Show details

Process Release Posting Prepare Order Request Approval Print/Send Navigate More options

General

No. 1001 Contact Ms. Tammy L. McDonald Campaign No. Opportunity No. Responsibility Cen... SALE-DELHI Assigned User ID Status Open WORK DESCRIPTION

Customer No. 01454545 No. of Archived V... 0 Document Date 13/10/2020 Posting Date 13/10/2020 Order Date 13/10/2020 Due Date 31/10/2020 Requested Deliver... Promised Delivery... External Document... Your Reference... Salesperson Code JR

Customer Name New Concepts Furniture SELL-T0 Address 705 West Peachtree Street Address 2 City Atlanta Post Code US-GA 31772 Country/Region C... US Contact No. CT000022 Phone No. Email

Sell-to Customer Sales History

0	0	2	0
Outgoing Sales Orders	Outgoing Sales Blanket Orders	Outgoing Sales Orders	Outgoing Sales Invoices
0	0	0	0
Outgoing Sales Return Orders	Outgoing Sales Credit Memos	Posted Sales Shipments	Posted Sales Invoices
0	0		
Posted Sales Return Receipts	Posted Sales Credit Memos		

Customer Details

Customer No. 01454545
 Name New Concepts Furniture
 Phone No.
 Email
 Fax No.
 Credit Limit (LCY) 0.00
 Available Credit (LCY) 0.00
 Payment Terms Code CM
 Contact Ms. Tammy L. McDonald

Type	Quantity	Qty. to Assemble to Order	Reserved Quantity	Unit of Measure Code	Unit Price Excl. VAT	Tax Area Code	Line Discount %	Line / E.
Item	100			PCS	50		20	

Note: When you enter a Responsibility Center code on a document, it affects the address, dimensions, and prices on the document.

To Assign Responsibility Centers to Users:

You can set up Users so that in their daily routines application retrieves only the documents relevant for their particular work areas. Users are usually associated with one responsibility center and work only with documents related to specific application areas at that particular center.

To set this up, you assign Responsibility Centers to users in three functional areas: Purchases, Sales, and Service Management.

Go to the Search Box, enter **User Setup**, and then select the related link.

On the **User Setup** page, select the User to whom you want to relate with a Responsibility Center. If the user not is on the list, you must enter a User ID in the **User ID** field.

In the **Sales Resp. Ctr. Filter** field, enter the Responsibility Center where the User will have tasks related to Sales.

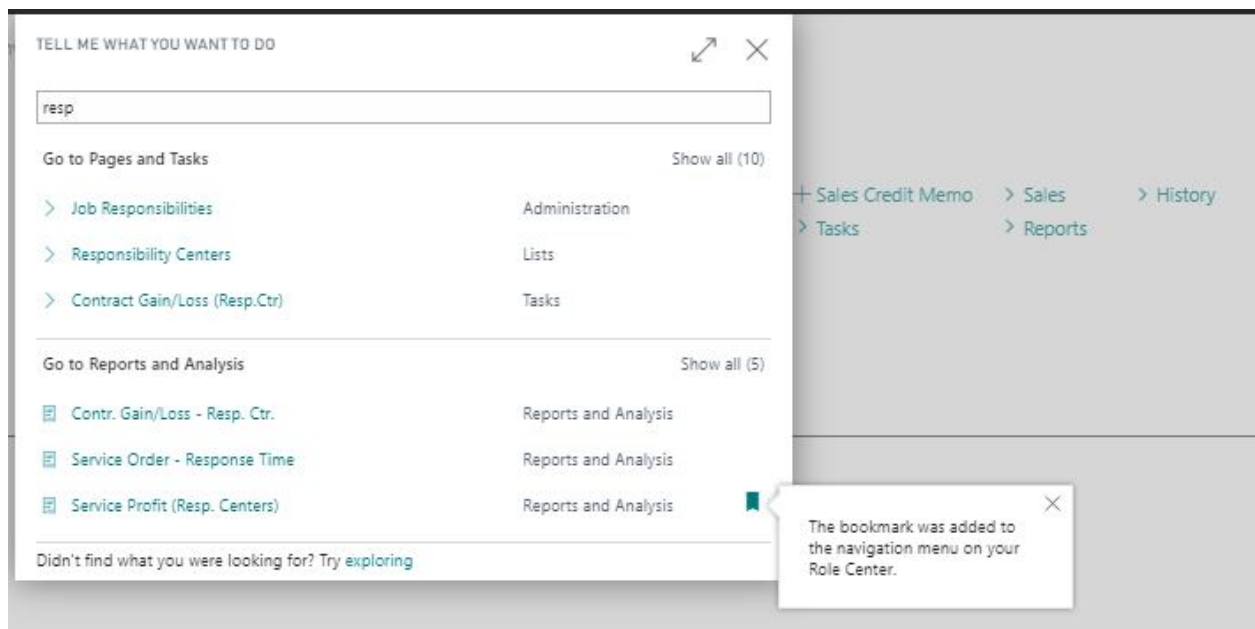
In the **Purchase Resp. Ctr. Filter** field, enter the Responsibility Center where the User will have tasks related to Purchasing.

In the **Service Resp. Ctr. Filter** field, enter the Responsibility Center where the User will have tasks related to Service Management.

Hint: Every User can easily view all the Posted Invoices/Documents.


Reports:

To Find the Report, use Search Box and type Report Name.



Suggestion: Here, you can add a Bookmark also for this Report (to find it easily).

Service Profit (Resp. Centers) Report -

SERVICE PROFIT (RESP. CENTERS) 

Options

Show Details

Filter: Service Shipment Header

× Responsibility Center


× Posting Date


× No.

+ Filter...

Filter totals by:

+ Filter...



 Choose file type...

PDF Document

Microsoft Word Document

Microsoft Excel Document

Schedule...

Note: You can also assign **Schedule**, to run this **Report** at any specified time or periodic interval.

OR,

Click on **Preview**, to view the Report before printing, or you can take a Printout using **Print** command.

