

Brian Claman & Associates Ltd.

We are here to help!

COVID-19

*Uncertain times for commercial
real estate tenants and landlords*

Planning to re-open your property and need help developing a plan?

We can help!

www.BrianClaman.com

info@brianclaman.com



Brian Claman & Associates
Security Management

Service Offering

We assist *property managers* develop building *re-opening* and *operation* plans, allowing them to navigate the challenges presented by the current COVID-19 crisis.





- Based upon guidance provided by *BOMA Canada*, public health and emergency management officials, we work with property managers to develop building *re-opening* plans based upon four (4) pillars.

Building Operations

Guidance on getting the building ready in terms of operational systems, personnel protocols (staff, tenants and visitors), and building maintenance as the building returns to occupancy.

Supply Chain

Suggestions for establishing and maintaining the supply chain, cleaning protocols and security, as the building re-opens.

Transition

Strategy to manage the transition from "working from home" to a return to the office, staggered shifts, maintaining positive health, etc.

Messaging

Best practice suggestions for easing tenants, visitors and employees transition back to the building including physical distancing practices, behaviour in communal spaces, as well as techniques to address fears and concerns.



Our 15 Point *Building Operations Plan** Addresses...

1. Thermal Imaging
2. Elevators, Escalators and Staircases
3. Lobby Control & People Management
4. Personal Protective Equipment (PPE)
 - Procurement
 - Use
 - Disposal
5. Fire Safety and Building Emergencies
6. Public Washrooms
7. Food Courts
8. Staffing



* Based on BOMA Canada and Public Health guidance



9. Deliveries, Loading Docks

10. Parking Lots

11. Storage Cleaning Plans

11. Location of Hand Sanitation Stations

12. Supply Chain

13. Tenant Communications

14. Staff Communications

15. Signage

Our COVID-19 Team



- **Bill Neadles, Superintendent (Ret) Toronto Police Service**
Lead the Toronto Police Service H1N1 Pandemic Planning and Response including its EOC (Emergency Operations Centre) planning/operations section.
- **Peter Rotolo, Commander (Ret) Toronto Paramedic Services**
Served as the SARS and H1N1 lead for Paramedics. Was involved in Toronto's EOC planning/operations section.
- **Bruce England, Superintendent (Ret) Toronto Paramedic Services**
SARS Survivor as a front-line Paramedic. Was involved in the Toronto's H1N1 EOC planning/response section.
- **Candy Lipton, Registered Nurse (Ret)**
Public Health Nurse and served in a leadership capacity. Was involved in SARS, H1N1 planning and response from nursing perspective.
- **Brian Claman, National Director Security & Life Safety Services (Former), GWL Realty Advisors**
Senior security management leader who was responsible for GWL Realty Advisors response to the SARS and H1N1 events and its Business Continuity program.



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