# **REEDHAM COMMUNITY ASSOCIATION**



Pottles Lane, Reedham, Norwich, NR13 3HL

Hiring	Agreement	for	Non-Affiliated	&	Non-Members
Scale of c	harges Hourly	y			

Scale of Charges	Hourly
Hall (includes use of kitchen or kitchen only)	£17.50
Glover Lounge (includes use of kitchen)	£15.50
Main Hall & Lounge (includes use of kitchen)	£23.00
Whole Field all day & evening	£113.00
Whole Field half day/evening	£81.00
Overnight stay in a registered Caravan Club	£9.00

### Extra Facilities (Added to either Main Hall or Lounge hire

The Stage £9.00 Dressing rooms £7.00

Bar Facilities £27.00 (Per Session Morn/Aft/Eve)

Projector & Screen £6.00 Light/Sound equipment (includes use of can lights & speakers) £8.00

Fees outside this agreement under special circumstances, to be agreed by Reedham Community Association Management Committee and the hirer.

Entitled to this reduced rate is <u>ONLY applicable</u> if you or your group have been a member of the Community Association for a minimum of 6 "Six" months. Falsifying will lead to termination of hire.

"Prices are reviewed regularly and are subject to change"
"New Hire Agreement will be renewed from 1st November of each year"

Note: Once completed pages 1 to 5 are kept by the Management Committee and pages 5 to 10 are kept by hirer.

DATED		
PARTIES		
	Reedham Community Associa	tion &

- (1) The Village Hall named in clause 1.2 acting by Reedham Community Association management committee.
- (2) The person or organisation named in clause 1.3 ("Hirer").

### **AGREED** as follows:

- 1. In consideration of the hire fee described in clause 1.4, the Village Hall agrees to permit the Hirer to use the premises described in clause 1.5 for the purpose described in clause 1.6 for the period(s) described in clause 1.1. The details inserted in sub-clauses 1.1 to 1.6 below and the answers to the questions in sub-clauses 1.7 and clause 2 are terms of this agreement. This Hiring Agreement includes the annexed Standard Conditions of Hire and the Special Conditions of Hire (if any) set out in the attached Schedule.
- 1.1 Date(s) required:

  Day(s)

  Month(s)

  Time required (hours)

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Preparation time 30 mins either side of the hired Before your hire time hours 1.2 Village Hall: (a) Registered Charity No 276757 (b) **Authorised Representatives** Rebecca Bradbury Address 51 the hills Reedham Norwich NR133AR 01493 701107 Telephone Number 1.3 Hirer: (a) Name (b) Organisation (If applicable) (c) Name of Organisation's Authorised Representative. Note Person(s) signing must be 20 years of age or over. Address Telephone Numbers & email 1.4 Hire Fee Deposit (Not applicable for regular hall hirers) The Hirer shall pay as deposit at least one third of the cost of the total booking. The balance of the booking fee being payable on or before the conclusion of the event for which the premises are hired (the deposit having been paid when the agreement is signed). Balance Special deposit, applicable, ask booking clerk. This deposit will be refunded within 28 days of the termination of the period of hire provided that no damage or loss has been caused to the premises and/or contents nor complaints made to the Village Hall about noise or other disturbance during the period of the hiring as a result of the hiring. Balance

Last update on 02/11/24

been paid on the signing hereof)

Payable on or before the conclusion of the event for which the premises are hired (the deposit having

Note: A prearranged fee must be paid in advance in cash if you wish to leave the hall without cleaning after your event, (subject to a cleaner being available) it's the hirer reasonability to

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ensure that all tables and chairs etc (once cleaned), are returned to rightful place in the hall, the management committee will arrange for the hall to be restored ready for hire. Authorised by the person named at 1.2(b)

# Payment details for BACS

To pay by BACS: Sort code 30-99-97 Account number 00617428

Cheques made payable to: Reedham Community Association

Commercial Use? Yes/No

### **Commercial hirers:**

Reedham Village Hall is on a strict trust with the Charity Commission for the purposes of a Village Hall. The management committee is bound to ensure that the Village Hall is administered in accordance with those trusts. Accordingly, the village hall is bound to preserve and hereby reserves the right to terminate this Agreement by not less than 7 days' notice in writing to the Hirer in the event of the hall being required on the same date/time for the fulfilment of its charitable purposes.

In the event of such termination by the Village Hall, the Village Hall shall refund to the Hirer all monies paid by the Hirer to the village hall. The Village Hall shall not however be liable to make any further payment to the Hirer in respect of expenses, costs or losses incurred directly or indirectly by the Hirer in relation to the termination.

# 1.5 Premises

Main hall	
Lounge	
Pavilion	
Stage	
Kitchen	
Dressing Rooms	
Bar	
Outdoor toilet	
Field	

1.6

Purpos	se/description of hiring		

Will tickets be sold for your event? Yes/No

1.7 Is Food to be provided at the event? Yes/No

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2. The Village Hall has a Premises Licence authorising the following regulated entertainment and licensable activities at the times indicated. Please confirm which licensable activities will take place at your event:

Activity	The hall is licensed for	Times for which the activity is licensed	Indicate activities to take place at your event
a. The performance of plays			
b. The exhibition of films			
c. The performance of live music			
d. The playing of recorded music			
e. The performance of dance			
f. Entertainments similar to those			
in a – e			
g. Making music			
h. Dancing			
i. Entertainment similar to those in g – h			
j. The provision of hot food/drink			
after 11pm			
k. The sale of alcohol			

<u>Hirers including groups, clubs or any individual will not be permitted to sell Alcohol under the licensing act.</u>

2.1	Have you indicated at 2 (k) that alcohol will be available at your event? (The	
	Reedham Community Association Management Committee will provide alcohol	
	and to sell at the licence premises	

If you answer yes to the above question, you will need to seek written permission from the management committee in order for a bar to be provided by the Village Hall's Designated Premises Supervisor or for a Temporary Event Notice to be given for the event. The management committee will require you to complete a separate form detailing your requirements.

2.3 The Hirer agrees not to exceed the maximum permitted number of people per room including the organisers/performers.

Main hall	Closely Seated 150. For Dancing 100
Glover Lounge	Closely Seated 40. For Dancing 25

The Village Hall has 100 black chairs and 20 red chairs on site.

2.4 The village hall has a licence:

With the Performing Right Society for the performance of	
copyright music.	
from Phonographic Performance Licence (PPL)	

2.5 In order to hold a licensable activity on the premises or on part of the premises not covered by the hall's Premises Licence or where a Village Hall does not have a Premises Licence, a **Temporary Event Notice** (TEN) will need to be given to the licensing authority.

The Hirer shall obtain the written consent of the management committee on the form provided for this purpose before giving the licensing authority a TEN. Failure to do so will result in cancellation of the hiring without compensation because there is a limit on the number of TENs which can be granted annually for any premises. Lack of co-operation could affect future fundraising by the hall management committee and local voluntary organisations.

3. The Hirer agrees with the Village Hall to be present (by its authorised representative, if appropriate) during the hiring and to comply fully with this Hire Agreement.

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- **4.** It is hereby agreed that the Standard Conditions of Hire together with any additional conditions imposed under the Premises Licence (2.1) or that the Village Hall management committee deem necessary shall form part of the terms of this Hiring Agreement unless specifically excluded by agreement in writing between the Village Hall and the Hirer.
- **5.** None of the provisions of this Agreement are intended to or will operate to confer any benefit pursuant to the Contracts (Rights of Third Parties) Act 1999 on a person who is not named as a party to this Agreement.
- **6.** All hirers must pay invoice/s by either Cheque or BAACS. These are made payable to Reedham Community Association.

As Witness the hands of the parties hereto: By signing this document the hirer/group agrees to agreement set out in pages 1-15.

Signed by the person named at 1.2(b) above, duly authorised, on behalf of the Village Hall's Management Committee

Signed by the person named at 1.3(a) above or at 1.3(c) above, duly authorised, on behalf of the organisation named at 1.3(b) above, where applicable

Please note that signatures do not need to be witnessed.

Please add any other comments.

Standard conditions of hire is kept by the hirer (5 to 9)

used in evidence should legal action become necessary.

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# Standard conditions of hire

These standard conditions must be made available to all hirers either in hard or electronic copy or should be made available for all on the Village Hall notice board. If the Hirer is in any doubt as to the meaning of any of the conditions, the Hall Secretary or Booking Clerk should immediately be consulted.

# 1. Age

The Hirer, not being a person under 18 years of age, hereby accepts responsibility for being in charge of and on the premises at all times when the public are present and for ensuring that all conditions, under this Agreement, relating to management and supervision of the premises are met.

# 2. Supervision

During the period of the hiring, you are responsible for:

- (i) supervision of the premises, the fabric and the contents;
- (ii) care of the premises, safety from damage however slight or change of any sort; and
- (iii) the behaviour of all persons using the premises whatever their capacity, including proper supervision of car parking arrangements so as to avoid obstruction of the highway.

As directed by us, you must make good or pay for all damage (including accidental damage) to the premises or to the fixtures, fittings, or contents and for loss of content

# 3. Use of premises

The Hirer shall not use the premises (including the car park if any) for any purpose other than that described in the Hiring Agreement and shall not sub-hire or use the premises or allow the premises to be used for any unlawful or unsuitable purpose or in any unlawful way nor do anything or bring onto the premises anything which may endanger the same or render invalid any insurance policies in respect thereof nor allow the consumption of alcohol thereon without written permission.

# 4. Insurance and indemnity

- (a) The Hirer shall be liable for:
- (i) the cost of repair of any damage (including accidental and malicious damage) done to any part of the premises including the curtilage thereof or the contents of the premises
- (ii) costs arising from accidental and malicious loss or damage and for loss or damage arising out of your negligence done to our WiFi service.
  - (iii) all claims, losses, damages and costs made against or incurred by the village hall management committee, their employees, volunteers, agents or invitees in respect of damage or loss of property or injury to persons arising as a result of the use of the premises (including the storage of equipment) by the Hirer, and your use of our WiFi service and
  - (iv) all claims, losses, damages and costs made against or incurred by the village hall management committee, their employees, volunteers, agents or invitees as a result of any nuisance caused to a third party as a result of the use of the premises by the Hirer, and

subject to sub-clause (b), the Hirer shall indemnify and keep indemnified accordingly each member of the village hall management committee and the Village Hall's employees, volunteers, agents and invitees against such liabilities.

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- (b) The Village Hall shall take out adequate insurance to insure the liabilities described in subclauses (a)(i) above and may, in its discretion and in the case of non-commercial hirers, insure the liabilities described in sub-clauses (a) (ii) and (iii) above. The village hall shall claim on its insurance for any liability of the Hirer hereunder but the Hirer shall indemnify and keep indemnified each member of the village hall management committee and the village hall's employees, volunteers, agents and invitees against (a) any insurance excess incurred and (b) the difference between the amount of the liability and the monies received under the insurance policy.
- C) Where the village hall does not insure the liabilities described in sub-clauses (a)(ii) and (iii) above, the Hirer shall take out adequate insurance to insure such liability and on demand shall produce the policy and current receipt or other evidence of cover to the village hall secretary. Failure to produce such policy and evidence of cover will render the hiring void and enable the hall booking clerk to rehire the premises to another Hirer.

The village hall is insured against any claims arising out of its **own** negligence.

# 5. Gaming, betting and lotteries

The Hirer shall ensure that nothing is done on or in relation to the premises in contravention of the law relating to gaming, betting and lotteries. (Gambling Act 2005)

# 6. Music Copyright licensing

The hirer shall ensure that the Village Hall holds relevant licences under Performing Right Society (PRS) and the Phonographic Performance Licence (PPL) or, where appropriate, the hirer holds a licence(s).

### 6a. Music

You must have our written permission for performance of live music and the playing of recorded music under the Deregulation Act 2015. This Agreement confers that permission.

# 7. Film

You must restrict children from viewing age-restricted films classified according to the recommendations of the British Board of Film Classification. You must ensure that you have the appropriate copyright licences for film. This Agreement confers the required permission on you. (The Deregulation Act 2015 requires you to have our written permission to show a film).

# 8. Safeguarding children, young people and adults at risk

You must ensure that any activities for children, young people and adults at risk are only provided by fit and proper persons in accordance with the Children Act 1989 and 2004, the Safeguarding Vulnerable Groups Act 2006 and any subsequent legislation. When requested, you must provide us with a copy of your Safeguarding Policy and evidence that you have carried out relevant checks through the Disclosure and Barring Service (DBS). All reasonable steps must be taken to prevent harm, and to respond appropriately when harm does occur. Relevant concerns must be reported.

# 9. Public safety compliance

The Hirer shall comply with all conditions and regulations made in respect of the premises by the Local Authority, the Licensing Authority, and the hall's Fire Risk Assessment or otherwise, particularly in connection with any event which constitutes regulated entertainment, at which alcohol is sold or provided or which is attended by children. The Hirer shall also comply with the hall's health and safety policy.

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The Fire Service shall be called to any outbreak of fire, however slight, and details shall be given to the secretary of the management committee.

- (a) The Hirer acknowledges that they have received instruction in the following matters:
  - The action to be taken in event of fire. This includes calling the Fire Brigade and evacuating the hall.
  - The location and use of fire equipment. (Include diagram of location when handing over keys.)
  - Escape routes and the need to keep them clear.
  - Method of operation of escape door fastenings.
  - Appreciation of the importance of any fire doors and of closing all fire doors at the time
    of a fire.
  - Location of the first aid box.
- (b) In advance of any activity whether regulated entertainment or not the Hirer shall check the following items:
  - That all fire exits are unlocked and panic bolts in good working order.
  - That all escape routes are free of obstruction and can be safely used for instant free public exit.
  - That any fire doors are not wedged open.
  - That exit signs are illuminated.
  - That there are no obvious fire hazards on the premises.
  - That emergency lighting supply illuminating all exit signs and routes are turned on during the whole of the time the premises are occupied (if not operated by an automatic mains failure switching device).

# 11. Outbreaks of fire

The Fire Brigade shall be called to any outbreak of fire, however slight, and details thereof shall be given to the secretary of the management committee. **Assembly Point is outside Tennis Court at car park.** 

### 12. Noise

The Hirer shall ensure that the minimum of noise is made on arrival and departure, particularly late at night and early in the morning. The Hirer shall, if using sound amplification equipment, make use of any noise limitation device provided at the premises and comply with any other licensing condition for the premises.

# 13. Drunk and disorderly behaviour and supply of illegal drugs

The Hirer shall ensure that in order to avoid disturbing neighbours to the hall and avoid violent or criminal behaviour;

- (i) no one attending the event consumes excessive amounts of alcohol
- (ii) no illegal drugs are brought onto the premises.

Drunk and disorderly behaviour shall not be permitted either on the premises or in its immediate vicinity. Any person suspected of being drunk, under the influence of drugs or who is behaving in a violent or disorderly way shall be asked to leave the premises in accordance with the Licensing Act 2003.

# 14. Food, Health and hygiene

The Hirer shall, if preparing, serving or selling food, observe all relevant food health and hygiene legislation and regulations. In particular dairy products, vegetables and meat on the premises must be refrigerated and stored in compliance with the Food Temperature Regulations. The premises are provided with a refrigerator and thermometer. If food is to be regularly sold and prepared in this premises, the hirer will be expected to complete all safe catering and safer food guide paperwork.

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# 15. Electrical appliance safety

The Hirer shall ensure that any electrical appliances brought by them to the premises and used there shall be safe, in good working order, and used in a safe manner in accordance with the Electricity at Work Regulations 1989. Where a residual circuit breaker is provided the hirer **must** make use of it in the interests of public safety. Hirers bringing in powerful outside electrical equipment must have an up to date PAT test before use in the hall.

# 16. Stored equipment

The village hall accepts no responsibility for any stored equipment or other property brought on to or left at the premises, and all liability for loss or damage is hereby excluded. All equipment and other property (other than stored equipment) must be removed at the end of each hiring or fees will be charged for each day or part of a day at the hire fee per hiring until the same is removed.

The Village Hall may, use its discretion in any of the following circumstances:

- (a) Failure by the Hirer either to pay any charges in respect of stored equipment due and payable or to remove the same within 7 days after the agreed storage period has ended.
- (b) Failure by the Hirer to dispose of any property brought on to the premises for the purposes of the hiring.

This may result in the village hall management committee disposing of any such items by sale or otherwise on such terms and conditions as it thinks fit, and charge the Hirer any costs incurred in storing and selling or otherwise disposing of the same.

### 17. Smoking

The Hirer shall, and shall ensure that the Hirer's invitees, comply with the prohibition of smoking in public places provisions of the Health Act 2006 and regulations made thereunder. Any person who breaches this provision shall be asked to leave the premises. The Hirer shall ensure that anyone wishing to smoke does so outside and disposes of cigarette ends, matches etc. in a tidy and responsible manner, so as not to cause a fire. Hirers will be contacted if smoking litter is not cleared up correctly. Vaping is not allowed inside of the Village Hall.

### 18. Accidents and dangerous occurrences

Any failure of equipment belonging to the Village Hall or brought in by the Hirer must also be reported **as soon as** possible. The Hirer must report all accidents involving injury to the public to a member of the village hall management committee **as soon as** possible and complete the relevant section in the village hall's accident book. Our Hall Secretary will give assistance in completing this form and can provide contact details of the Incident Contact Centre. This is in accordance with the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013 (RIDDOR).

# 19. Explosives and flammable substances

The hirer shall ensure that:

- (a) Highly flammable substances are not brought into, or used in any part of the premises and that explosives e.g. pyrotechnics must undergo a **risk assessment** before use. All items and clothing close to explosives or flames must be flame proofed before use.
- (c) No internal decorations of a combustible nature (e.g. polystyrene, cotton wool) shall be erected without the consent of the management committee. No decorations are to be put up near light fittings or heaters.

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# 20. Heating

The Hirer shall ensure that no unauthorised heating appliances shall be used on the premises when open to the public without the consent of the management committee. Portable Liquefied Propane Gas (LPG) heating appliances shall not be used. All heating appliances **must** be turned off before leaving the building. If appliances are left on after hire then the hirer will be contacted by the secretary.

### 21. Animals

The Hirer shall ensure that no animals (including birds) except guide dogs, hearing dogs and assistance dogs are allowed on the premises other than for a special event agreed to by the Village Hall. **No animals** whatsoever are to enter the kitchen at any time. All animals on the field must be kept on a lead at all times, other than for a special event agreed to by the Village Hall. All animal waste must be put in the dog waste bins and **NOT any of the village hall bins**.

# 22. Fly posting

The Hirer shall not carry out or permit fly posting or any other form of unauthorised advertisements for any event taking place at the premises, and shall indemnify and keep indemnified each member of the village hall's management committee accordingly against all actions, claims and proceedings arising from any breach of this condition. Failure to observe this condition may lead to prosecution by the local authority. All posters and advertisements **must be agreed** with the management committee before being put up, if not the management committee have right to remove them.

### 23. Sale of goods

The Hirer shall, if selling goods on the premises, comply with Fair Trading Laws and any code of practice used in connection with such sales. In particular, the Hirer shall ensure that the total prices of all goods and services are prominently displayed, as shall be the organiser's name and address and that any discounts offered are based only on Manufacturers' Recommended Retail Prices.

# 23A Bouncy Castles and other play inflatables

Reedham Community Association cannot take any responsibility for damage or injury occurring as a result of misuse or reckless. It is the responsibly of the sole hirer to ensure that all possible steps are taken to avoid injury to users and damage to the equipment, and proper supervision and monitoring.

# 24. Cancellation

If the Hirer wishes to cancel the booking before the date of the event and the Village Hall is unable to conclude a replacement booking, the question of the payment or the repayment of the fee shall be at the discretion of the Village Hall.

The Village Hall reserves the right to cancel this hiring by written notice to the Hirer in the event of:

- (a) the premises being required for use as a Polling Station for a Parliamentary or Local Government election or by-election.
- (b) the Village Hall management committee reasonably considering that () such hiring will lead to a breach of licensing conditions, if applicable, or other legal or statutory requirements, or (ii) unlawful or unsuitable activities will take place at the premises as a result of this hiring.
- (c) the premises becoming unfit for the use intended by the Hirer.
- (d) an emergency requiring use of the premises as a shelter for the victims of flooding, snowstorm, fire, explosion or those at risk of these or similar disasters.

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(e) If previous hire fees are late and unpaid the Village Hall management committee have the right to cancel all future bookings until the payment is settled.

In any such case the Hirer shall be entitled to a refund of any deposit already paid, but the Village Hall shall not be liable to the Hirer for any resulting direct or indirect loss or damages whatsoever. The Village Hall has right to charge for hall hire booked that is not used, if the Booking Clerk has not been contacted about cancellation of the hire.

### 25. End of hire

The Hirer shall be responsible for leaving the premises and surrounding area in a clean and tidy condition, properly locked and secured unless directed otherwise and any contents temporarily removed from their usual positions, damaged and not properly replaced, or repeat of leaving the premises in an unsatisfactory manor the village hall shall contact the hirer and be at liberty to make an additional charge for either replacement of items or cleaning.

All keys belonging to the Reedham Community Association must be returned within 1 day after the hire date, unless otherwise agreed by Authorised person named at 1.2(b). For front door keys the hirer will have to pay a £20 deposit which will be returned to them, when there hire is finished.

### 26. No alterations

No alterations or additions may be made to the premises nor may any fixtures be installed or placards, decorations or other articles be attached in any way to any part of the premises without the prior written approval of the Village Hall Secretary. Any alteration, fixture or fitting or attachment so approved shall at the discretion of the Village Hall remain in the premises at the end of the hiring. Such items become the property of the Village Hall unless removed by the Hirer who must make good to the satisfaction of the Village Hall any damage caused to the premises by such removal.

# 27. No rights

The Hiring Agreement constitutes permission only to use the premises and confers no tenancy or other right of occupation on the Hirer.

# 28. Dangerous and unsuitable performances

Performances involving danger to the public or of a sexually explicit nature shall not be given.

# 29. Reedham Community Association owned items

Hirer to provide own tea towels, own sharp knives and drink/food other than when hiring the village hall bar. The hirer will be entirely responsible for the use/storage of sharp knives on Reedham village hall premises. If the hirer wish to borrow items owned personally by the Reedham Community Association, permission must be sought. If items return damaged or in bad condition then a charge will be made for replacement.

### 30. Payment

Hirers will be charged for what equipment, space and sometimes electricity or water they use for each individual hire. Hirers are expected to pay fees monthly either by cash, cheque or BACS to Reedham Community Association. Invoices will be sent to hall hirers monthly and any queries with an invoice must be made within 7 days to the Booking Clerk, if it is not done within 7 days then unless special circumstances occur then the invoice will not be altered. All invoices must be paid within 30 days if not the hirer will be charged the reference rate each week (8%) for every week the invoice is overdue. The committee have the right to cancel future bookings and increase charges for late hire if invoices have continued to not be paid on time.

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# 31. Privacy & Data Protection

Reedham Community Association abides by its GDPR Policy and will keep all information on hirers and members confidential. Only the Secretary, Chairman and Booking Clerk will have access to information on hirers/members and will make sure no information is given to the public without consent.

- (i) We may collect and store personal data through your use of our WiFi service.
- (ii) We may process all information about you which is provided in relation to our WiFi service in accordance with your legal rights under the Data Protection 1998 and solely for the purposes of offering the WiFi service.
- (iii) By using our WiFi service, you agree to the terms of this clause 26. If you would like more information or object to anything in these conditions, you should speak to:
- (iv) When using the WiFi service the Hirer agrees at all times to be bound by the following provisions:
  - a) not to use the WiFi service for any for the following purposes:
    - i. disseminating any unlawful, harassing, libellous, abusive, threatening, harmful, vulgar, obscene or otherwise objectionable material or otherwise breaching any laws;
    - ii. transmitting material that constitutes a criminal offence or encourages conduct that constitutes a criminal offence, results in civil liability or otherwise breaches any applicable laws, regulations or code of practice;
    - iii. interfering with any other persons use or enjoyment of the WiFi service; and making, transmitting or storing electronic copies of material protected by copyright without permission of the owner
  - to keep any username, password, or any other information which forms part
    of the WiFi service security procedure confidential and not to disclose it to any
    third party.

### 32. WiFi Services

When using the WiFi service you agree at all times to be bound by the following provisions:

- (i) not to use the WiFi service for any for the following purposes:
  - a) disseminating any unlawful, harassing, libellous, abusive, threatening, harmful, vulgar, obscene or otherwise objectionable material or otherwise breaching any laws;
  - transmitting material that constitutes a criminal offence or encourages conduct that constitutes a criminal offence, results in civil liability or otherwise breaches any applicable laws, regulations or code of practice;
  - c) interfering with any other persons use or enjoyment of the WiFi service; or
  - d) making, transmitting or storing electronic copies of material protected by copyright without permission of the owner;
- (ii) to keep any username, password, or any other information which forms part of the WiFi service security procedure confidential and not to disclose it to any third party.

# 33. Termination of the WiFi service

We have the right to suspend or terminate our WiFi service immediately in the event that there is any breach of any of the provisions of these Standard Conditions including without limitation:

- (i) if you use any equipment which is defective or illegal;
- (ii) if you cause any technical or other problems to our WiFi service;
- (iii) if, in our opinion, you are involved in fraudulent or unauthorised use of our WiFi service:
- (iv) if you resell access to our WiFi service; or
- (v) if you use our WiFi service in contravention of the terms of these Standard Conditions.

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# 34. Availability of WiFi Services

- (i) Although we aim to offer the best WiFi service possible, we make no promise that the WiFi service will meet your requirements. We cannot guarantee that our WiFi service will be fault-free or accessible at all times.
- (ii) It is your responsibility to ensure that any WiFi enabled device used by you is compatible with our WiFi service and is switched on. The availability and performance of our WiFi service is subject to all memory, storage and any other limitations in your device. Our WiFi service is only available to your device when it is within the operating range of the main hall.
- (iii) We are not responsible for data, messages, or pages that you may lose or that become misdirected because of the interruptions or performance issues with our WiFi service or wireless communications networks generally. We may impose usage, or service limits, suspend service, or block certain kinds of usage in our sole discretion, to protect other users of our WiFi service. Network speed is no indication of the speed at which your WiFi enabled device or our WiFi service sends or receives data. Actual network speed will vary based on configuration, compression and network congestion.

By Signing on page 5 you agree to all above standard conditions of hire.

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(This Hire Agreement is kept by the Chairman & Secretary)

# Appendix 1

# Opening and Closing the village hall

The village hall keys will be available from Reedham community association and after locking up, must be returned there immediately.

The village hall will be opened for your hiring by Reedham community association and will be closed for you at the time you have indicated.

Please ensure that any outside caterers, contractors and bar staff are aware of the hire period and that they will not be able to enter before or leave after the hire period.

Please telephone (01493) 701107 in 07472 272484 case of difficulty.

Guests are expected to vacate the premises within 30 minutes of the end of a licensed period. After midnight (unless the event is New Year's Eve) only those helping to clear up the village hall should be on the premises. Failure to comply with this will result in forfeiture of your deposit.

### Safety

The village hall has a No Smoking Policy.

In the event of a fire, the village hall should be evacuated in an orderly manner using the appropriate exits, and the Fire Brigade called by dialling 999. Assemble at Tennis Court at the car park end.

The location of telephone is the Foyer, fire exits and fire extinguishers must be noted before the village hall is occupied and the manner of opening Fire Doors should be made known to your guests. (A sketch plan showing these is shown on the following page).

Please use the trolleys provided for moving chairs and tables in order to avoid injury. Please stack chairs in piles of 8 & tables in trolleys and place them back in the storeroom.

A first aid box is located in "kitchen"

# **Power Circuits/Heating**

For the main hall the heating controls are located next to in halls next to foyer door and Glover lounge there are heaters on the wall. Do not adjust individual heaters as this will result in the village hall being too cold or hot for subsequent users. The heating are not timed to turn off, please ensure that they are all turned off before you leave. Please warn your guests, band or disco of this.

# Hall Telephone

The village hall telephone is located in Foyer and list of contact numbers beside. It would be a good idea to have a fully charged mobile telephone for use in case of emergency.

# Car Parkina

The lane leading to the village hall is a public road and this must not be obstructed. The village hall car park will accommodate a good number of cars if they are parked sensibly.

Any overflow may park on the grassed area next to tennis court only. Cars are not allowed on playing field unless given permission from the management committee.

# REEDHAM COMMUNITY ASSOCIATION

Pottles Lane, Reedham, Norwich, NR13 3HL

### **Consideration for Others**

Please ask your guests to leave quietly at the close of your event. Car doors banging and loud talk in the car park are disturbing to local residents.

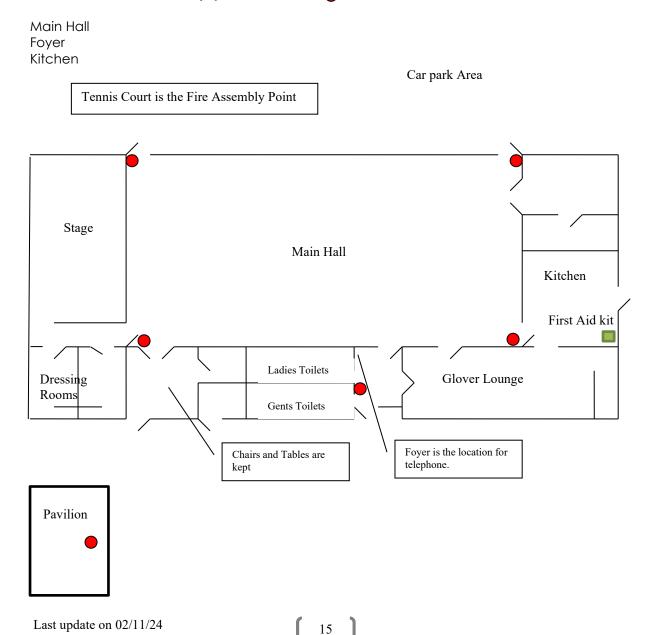
Please do not use drawing pins or cello tape on the walls only on notice boards, use Blue/White-Tack if you need to put up decorations. Do not fix decorations near light fittings or heaters.

Please leave the village hall clean and tidy and leave waste in the bins outside or take it home. In particular we ask you to ensure table tops are wiped clean before being stacked in the store room.

# Faults/ Damage/ Comments

Please report any faults or damage to the secretary as soon as possible so that they can be rectified quickly. The Management Committee welcome comments or observations that you may have about your hire of the village hall.

# Location and Use of Fire Equipment for Hirers



# REEDHAM COMMUNITY ASSOCIATION

Pottles Lane, Reedham, Norwich, NR13 3HL

# Special conditions due to Covid 19 outbreak

Special Conditions of Hire during COVID-19. Note: These conditions are supplemental to, not a replacement for, the hall's <u>ordinary conditions of hire</u>.

# **Special Condition 1:**

You, the hirer, will be responsible for ensuring those attending your activity or event comply with the COVID-19 Secure Guidelines while entering and occupying the Village Hall, as shown on poster (see below) which is also displayed at the Hall entrances, in particular using the hand sanitiser supplied when entering the hall and after using tissues.

# **SC2**:

You undertake to comply with the actions identified in the Village Hall's risk assessment, of which you have been provided with a copy.

# SC3:

Using the products that the village hall has specially purchased to ensure that the hall remains COVID 19 secure. (products can be found in kitchen cupboards under sinks) You will be required to clean on leaving.

### Please note:

The Village Hall will be cleaned weekly and deep cleaned monthly by the Village Hall, but you will be responsible for cleaning all regularly used surfaces during your period of hire.

Please take care cleaning electrical equipment. Spray on cloth before cleaning - <u>do not</u> spray on electrical equipment!

# SC4:

You will make sure that everyone likely to attend your activity or event understands that they **MUST NOT DO SO** if they or anyone in their household has had COVID-19 symptoms in the last 14 days, and that if they develop symptoms within 7 days of visiting the premises, they **MUST** use the Test, Track and Trace system to alert others with whom they have been in contact with.

# **SC5:**

You may wish to keep the premises well ventilated throughout your hire, with windows and doors open as far as convenient. You will be responsible for ensuring they are all securely closed on leaving.

# REEDHAM COMMUNITY ASSOCIATION

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### SC6:

You will ensure that **no more than 40 people in the Main Hall, 15 people in the Glover**Lounge attend your activity/event, if social distancing has to be maintained by government guidelines. If this is the case then you will ensure that everyone attending **maintains 2m**social distancing while waiting to enter the premises, observes any one-way system within the premises, and as far as possible observes social distancing of 1m plus mitigation
measures i.e. wearing a mask when using more confined areas (e.g. moving and stowing equipment, accessing toilets) which should be kept as brief as possible. You will make sure that **no more than two people** use each suite of toilets at one time.

# **SC7**:

You will position furniture or the arrangement of the room as far as possible to facilitate social distancing of 2m between individual people or groups of up to two households or 1m with mitigation measures such as: seating side by side, with at least one empty chair between each person or household group, rather than face to face, and good ventilation. If tables are being used, you will place them so as to maintain a distance of at least 2 metres across the table between people who are face to face e.g. using a wide U-shape.

### **SC8:**

You are asked to keep a record of **the name and contact telephone number or email** of all those who attend your event for a period of 3 weeks after the event and provide the record to **NHS Track and Trace** if required.

# **SC9**:

You will be responsible for the disposal of all rubbish created during your hire, including tissues and cleaning cloths, in the rubbish bags provided, in the kitchen cupboards under the sinks before you leave the hall, including emptying any bin used.

# SC10:

You will be responsible, if drinks or food are made,. You must bring your own clean tea towels, so as to reduce risk of contamination between hirers, and take them away after your session. We will provide washing up liquid and washing up cloths.

# **SC11:**

We will have the **right to close the Hall if there are safety concerns relating to COVID-19,** for example, if someone who has attended the Hall develops symptoms and thorough cleansing is required or if it is reported that the **Special Hiring Conditions above are not being complied with**, whether by you or by other hirers, or in the event that public buildings are asked or required to close again. If this is necessary, we will do our best to inform you promptly and you will not be charged for this hire.

# REEDHAM COMMUNITY ASSOCIATION

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### SC12:

In the event of someone becoming unwell with suspected Covid-19 symptoms while at the hall you should remove them to a safe area, bottom storeroom in main hall. Provide tissues and a bin or plastic bag, and a bowl of warm soapy water for handwashing. Ask others in your group to provide contact details if you do not have them and then leave the premises, observing the usual hand sanitising and social distancing precautions, and advise them to launder their clothes when they arrive home.

Inform the Village Hall chairman, Chris Bradbury, <u>IMMEDIATELY</u>, contact no: 07472 272484 or 01493 70107

### SC13:

Where a group uses their own equipment:

You will avoid using equipment, which is difficult to clean, as far as possible. You will ensure that any equipment you provide is cleaned before use.

You will ask those attending to bring their own equipment if possible, to not share it with other members.

You will ensure that any equipment you provide is cleaned before use and if the equipment is stored within the hall it is cleaned before being stored.

# PLEASE NOTE:

**ALL** regular User Groups/Hirers **MUST** email Chris Bradbury, chairman, their own Risk Assessments before re-opening their groups. He will then confirm your room hire if your Risk Assessment is thorough.

Email: reedham51@btinternet.com

The Village Hall Management Committee are following guidance issued by the Government: COVID-19:

Guidance for the safe use of multi-purpose community facilities

# Please be aware that we may need to CLOSE the Village Hall at short notice.

# REEDHAM COMMUNITY ASSOCIATION

Pottles Lane, Reedham, Norwich, NR13 3HL

# "POSTER" Reedham Village Hall

# HELP KEEP THIS VILLAGE HALL COVID-19 SECURE

Here is a link to the Reedham Village Hall Covid-19 Risk Assessment.

- 1. You must not enter if you or anyone in your household has COVID-19 symptoms.
- 2. Masks MUST be worn in confined spaces if government guidelines suggest.
- 3. **If you develop COVID-19 symptoms within 7 days** of visiting these premises alert Test, Track and Trace. Alert the Village Hall Chairman, Chris Bradbury on 07472 272484 and alert the organiser of the activity you attended.
- 4. Maintain 2 metres social distancing as far as possible if government guidelines suggest: Follow the guidance issued by your own group leader, and aim to keep 2 metres apart or 1 metre if wearing a face mask/covering.
- 5. **Use the hand sanitiser provided** on entering the premises. Clean your hands often. Soap and paper towels are provided by the village hall.
- 6. Avoid touching your face, nose, or eyes. Clean your hands if you do.
- 7. "Catch it, Bin it, Kill it". Tissues should be disposed of into one of the rubbish bags provided. Then wash your hands.
- 8. Check the organisers of your activity have cleaned door handles, tables, other equipment, sinks and surfaces before you arrived. Keep them clean. We cannot clean all surfaces at the village hall between each hire.
- 9. Take turns to use confined spaces such as corridors, kitchen and toilet areas. Standing or sitting next to someone is lower risk than opposite them. Briefly passing another person in a confined space is low risk.
- 10. Close doors and windows on leaving if they have been opened.

This Hall is cleaned weekly by the Village Hall.

Chris Bradbury Chairman