Charity No: 276757 REEDHAM COMMUNITY ASSOCIATION



Pottles Lane, Reedham, Norwich, NR13 3HL

Reedham Village Hall Terms and Conditions of Tennis Court membership

Membership at Reedham Village Hall tennis court facility only, you are agreeing to these terms and conditions of membership. Please note that any breach of these terms and conditions may result in the cancellation without refund and refusing to accept membership in the future.

These terms and conditions apply to the Reedham Village Hall Tennis Court managed by Reedham Community Association, including, but not limited to, the following:

1. Definitions

- 1.1 "Membership" means one-year membership starts on a specified date, for a specified duration.
- 1.2 "Reedham Village Hall" means the Reedham Community Association.
- 1.3 "Facilities" means the place where the activity takes place.
- 1.4 "Membership" means Family Household.
- 1.5 "Users" means any player, member or any other person who has any involvement whatsoever with the use of the Facilities during up to date membership.

2. Membership.

- 2.1 All members must ensure they have either a printed or electronic copy of any membership for tennis court at Reedham Village Hall, personal ID ready to present if asked.
- 2.2 Under no circumstances can Tennis Court membership be refunded or exchanged.

3. Obligations on the Member

- 3.1 The member must leave the Facilities in a clean and tidy state after use and is responsible for ensuring that the Facilities are treated in a considerate manner.
- 3.2 The manager is responsible for providing adequate insurance cover for all users of the Facilities during the membership period. The manager recommends that court and use of Facilities is covered under a public liability insurance policy.
- 3.3 Users shall not act in a manner which causes injury, damage or distress to any property or person, including Village Hall staff and other users of the Facilities. Users shall obey any instruction given by Village Hall staff. The member shall be responsible for ensuring that the behaviour of all Users associated with the membership complies with these Terms and Conditions and shall be jointly liable for any damage caused by such Users.
- 3.4 The member must ensure that all Users of the Facilities wear appropriate footwear for the playing surface. Any form of metal or plastic stud is not permitted as it may be damaging to the surface and increases the likelihood of injury. Flat soled trainers are also not recommended.

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- 3.5 Members must comply with the Reedham Village Hall Child and Vulnerable Adults Protection Policy, and ensure that no Users associated with their membership, discriminate either physically, verbally or by their conduct on the grounds of race, nationality, colour, ethnic or national origin, religion, creed, sexual orientation, marital status, sex or disability. Details of the Reedham Village Hall Child and Vulnerable Adults Protection Policy can be found on the Reedham Village Halls website. www.reedhamvillagehall.co.uk
- 3.6 Subject to Clause 4.1 below, the member is responsible for providing racquets, balls and other associated equipment required in relation to playing tennis.
- 3.7 The sub-letting of any membership is not permitted.
- 3.8 Any breach of and/or failure to comply with these Terms and Conditions may result in the cancellation Membership at Reedham Village Hall Facilities without the provision of a refund and/or the refusal to accept any future membership. The use of any such remedies is without prejudice to any other claim or remedy which the Community Association may have against the Member.

4. Obligations

- 4.1 The Village Hall will provide the Member with one court and net at the Facilities for tennis. The Village Hall cannot guarantee the availability of the court at the Facility. There is no online booking system in place for booking.
- 4.2 The Village Hall reserves the right to close the tennis court without prior notice if, in their ultimate discretion, managed by Reedham Community Association considers that the Facilities are unsafe or unplayable. In the event of any such closure. The village hall will not accept any further costs or liability for any consequential losses suffered by the Member due to any such closure.

5. Limitations and Exclusions

- 5.1 The Community Association does not accept liability for any loss suffered by the Member as a result of any for any unforeseen unavailability of the Facilities.
- 5.2 The Community Association does not accept any responsibility whatsoever for any loss or damage howsoever caused to the personal property of the Users of the Facilities.
 - 5.2.1 The Community Association will not accept liability for any personal injury or loss of life howsoever caused to any Users of the Facilities, unless resulting from negligence on the part of the Community Association.
- 5.3 The payment of membership fee for the court does not create or cause to create any interest in the land by any means and does not imply any relationship of tenant.

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6 Animals

- 6.1 The member or spectator shall ensure whatsoever that no animals (including birds) except guide dogs are brought into the tennis court other than for a special event agreed to by the management of Reedham Village Hall.
- 6.2 All animals on the field must be kept on a lead at all times, other than for a special event agreed to by the management of Reedham Village Hall. All animal waste must be put in the dog waste bins and not any of the village hall bins.

7 Data Protection

7.1 Reedham Community Association abides by its GDPR Policy and will keep all information on membership confidential. Only the Secretary, Chairman and Booking Clerk will have access to information on members and will make sure no information is given to the public without consent.

8 Lost personal property.

8.1 Any personal property found by the Reedham Village Hall staff or public, will be kept securely from the date it was found, for:

8.1 One month in the case of lower value items including but not limited to clothes, shoes and toiletries; or

8.2 three months in the case of higher value items including but not limited to phones, cameras, jewellery, glasses and watches.

8.3 After the expiry of the times referred to in 8.1, any unclaimed personal property will be disposed of, or sold and proceeds will go into the Reedham Village Halls bank account.

9 Covid – 19

- 9.1 All Users must comply with current UK Government COVID 19 guidance.
- 9.2 In the event of **someone becoming unwell with suspected Covid-19 symptoms while at the Facilities you should remove them to a safe area**. Provide tissues and a bin or plastic bag, and a bowl of warm soapy water for handwashing if possible. Ask others in your group to provide contact details if you do not have them and then leave the premises, observing the usual hand sanitising and social distancing precautions, and advise them to launder their clothes when they arrive home.
- 9.3 The Village Hall Management Committee are following guidance issued by the Government: COVID-19: Guidance for the safe use of multi-purpose community facilities

Inform the Village Hall chairman, Chris Bradbury, <u>IMMEDIATELY</u>, contact no: 07472 272484 or 01493 701107.

Please be aware that we may need to CLOSE the Tennis Court at very short notice.

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Membership rules

- Membership is valid until the end of each membership period from 1st November to 31st October following year (12 Months)
- Membership is non-refundable if cancellation occurs.
- Membership cannot be cancelled and carried over to the next financial year.
- Members are not permitted to use the court, for social tennis and group tuition on behalf of nonmembers to obtain discounted rates.
- Members cannot invite guests outside their household who are not members.
- Membership only covers those in your personal household.
- Members will be limited to 1 hour play only if others are waiting to use the tennis court.
- Tennis court gate to be kept locked when not in use.
- Tennis court combination lock code cannot be shared, other than your household.
- Tennis court combination lock code will be changed from 1st November.
- New Tennis court combination lock code will be only given to paid up members from 1st November of each year.
- Membership Fee is annually and can be paid either by Cash, Cheque or BAC's.
- Access codes will be issued to a fully paid member and at appropriate time by email or by telephone.
- CCTV cameras are located within the Village Hall as well as overlooking the court and open areas of the playing field, for security and health and safety purposes.
- <u>One-hour rule:</u> Court time is limited to 1 hour if the court is in use and people are waiting to play.

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APPLICATION FOR TENNIS COURT FAMILY HOUSEHOLD MEMBERSHIP

The member keeps pages 1 to 4

RETURN THIS FORM TO REBECCA BRADBURY AT: 51 THE HILLS, REEDHAM, Norwich. NR13 3AR

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