



Children and Vulnerable Adults Safeguarding Incident Flowchart

Cause for concern / incident



Discuss with safeguarding representative / management team



Is there any immediate danger or concern for safety and welfare?



Contact Police or Social Services immediately.

Incident to be recorded in incident book with all relevant information and any witnesses to be shared with authorities.



Incident / event to be recorded in incident book and signed by member of management team.

Any further actions / training to be determined by management team

Police – 999 or 101 for non-emergency calls

MASH Team (Multi-Agency Safeguarding Hub)

Between 8.40am and 5pm: **0161 770 7777**

Out of Hours (Emergency Duty Team): **0161 770 6936**

The Samaritans: 08457 90 90 90

NSPCC Freephone 24-hour Helpline 0808 800 5000

NSPCC Whistleblowing Helpline for Professionals:

0808 028 0285

Dobcross Village Society Ltd Welfare Officer:

Louise Stevenson 07950 898548

Dobcross Village Store Manager:

Tim Newbold 07515 392462



**DOBCROSS
VILLAGE STORE**



**GREATER MANCHESTER
POLICE**



**Oldham
Council**