



Data protection policy and procedures

Data Protection Policy:

1. Definitions

1. Personal data is information about a person which is identifiable as being about them. It can be stored electronically or on paper, and includes images and audio recordings as well as written information.
2. Data protection is about how we, as an organisation, ensure we protect the rights and privacy of individuals, and comply with the law, when collecting, storing, using, amending, sharing, destroying or deleting personal data.

2. Responsibility

1. Overall and final responsibility for data protection lies with the management committee, who are responsible for overseeing activities and ensuring this policy is upheld.
2. All volunteers are responsible for observing this policy, and related procedures, in all areas of their work for the group.

3. Overall policy statement

1. Dobcross Village Society Ltd needs to keep personal data about its committee, members, volunteers, customers, suppliers and supporters in order to carry out group activities.
2. We will collect, store, use, amend, share, destroy or delete personal data only in ways which protect people's privacy and comply with the UK General Data Protection Regulation (GDPR) and other relevant legislation.
3. We will only collect, store and use the minimum amount of data that we need for clear purposes, and will not collect, store or use data we do not need.
4. We will only collect, store and use data for:



Dobcross Village Society Ltd

The 'Dobcross Village Society Ltd' is a Community Benefit Society registered with the Financial Conduct Authority under the Co-operative and Community Benefit Societies Act 2014. Registration no. 9169. Trading as the Dobcross Village Store and Post Office. A member of The Plunkett Foundation.



**Funded by
UK Government**

- purposes for which the individual has given explicit consent, or
 - purposes that are in our group's legitimate interests, or
 - contracts with the individual whose data it is, or
 - to comply with legal obligations, or
 - to protect someone's life, or
 - to perform public tasks.
5. We will provide individuals with details of the data we have about them when requested by the relevant individual.
 6. We will delete data if requested by the relevant individual, unless we need to keep it for legal reasons.
 7. We will endeavour to keep personal data up-to-date and accurate.
 8. We will store personal data securely.
 9. We will keep clear records of the purposes of collecting and holding specific data, to ensure it is only used for these purposes.
 10. We will not share personal data with third parties without the explicit consent of the relevant individual, unless legally required to do so.
 11. We will endeavour not to have data breaches. In the event of a data breach, we will endeavour to rectify the breach by getting any lost or shared data back. We will evaluate our processes and understand how to avoid it happening again. Serious data breaches which may risk someone's personal rights or freedoms will be reported to the Information Commissioner's Office within 72 hours, and to the individual concerned.
 12. To uphold this policy, we will maintain a set of data protection procedures for our committee and volunteers to follow.

4. Review

This data protection policy will be reviewed every two years.



Dobcross Village Society Ltd

The 'Dobcross Village Society Ltd' is a Community Benefit Society registered with the Financial Conduct Authority under the Co-operative and Community Benefit Societies Act 2014. Registration no. 9169. Trading as the Dobcross Village Store and Post Office. A member of The Plunkett Foundation.



**Funded by
UK Government**

Data Protection Procedures:

1. Introduction

1. Dobcross Village Society Ltd has a data protection policy which is reviewed regularly. In order to help us uphold the policy, we have created the following procedures which outline ways in which we collect, store, use, amend, share, destroy and delete personal data.
2. These procedures cover the main, regular ways we collect and use personal data. We may from time to time collect and use data in ways not covered here. In these cases we will ensure our Data Protection Policy is upheld.

2. General procedures

1. Data will be stored securely. When it is stored electronically, it will be kept in password protected files. When it is stored online in a third party website (e.g. Google Drive) we will ensure the third party comply with the UK GDPR. When it is stored on paper it will be filed carefully in a locked filing cabinet.
2. When we no longer need data, or when someone has asked for their data to be deleted, it will be deleted securely. We will ensure that data is permanently deleted from computers, and that paper data is shredded.
3. We will keep records of consent given for us to collect, use and store data. These records will be stored securely.

3. Mailing list

1. We will maintain a mailing list. This will include the names and contact details of people who wish to receive publicity and fundraising appeals from Dobcross Village Society.
2. When people sign up to the list we will explain how their details will be used, how they will be stored, and that they may ask to be removed from the list at any time. We will ask them to give separate consent to receive publicity and fundraising messages, and will only send them messages which they have expressly consented to receive.
3. We will not use the mailing list in any way that the individuals on it have not explicitly consented to.
4. We will provide information about how to be removed from the list with every mailing.



Dobcross Village Society Ltd

The 'Dobcross Village Society Ltd' is a Community Benefit Society registered with the Financial Conduct Authority under the Co-operative and Community Benefit Societies Act 2014. Registration no. 9169. Trading as the Dobcross Village Store and Post Office. A member of The Plunkett Foundation.



**Funded by
UK Government**

5. We will use mailing list providers who store data within the EU.

4. Supporting our shareholders

1. A register of shareholders will be kept detailing members names, addresses, email address and the dates they were registered as members/ceased to be members. Also a statement of the number of shares held by each member and the amount paid.
2. The register will also include the names, addresses and email address of the Society's management committee (and the dates they took up office).
3. The Management Committee will keep the share register in a password controlled confidential environment, but as in a private company, shareholders are entitled to request to view the share register. However, it's anticipated that the majority of shareholders would not expect their shareholdings to be general knowledge.
4. In addition a hard copy register will also be maintained and located securely at the company address.

5. Contacting volunteers

1. Local people volunteer for Dobcross Village Society in a number of ways.
2. We will maintain a list of contact details of our recent volunteers. We will share volunteering opportunities and requests for help with the people on this list.
3. People will be removed from the list if they have not volunteered within the group for over 12 months.
4. When contacting people on this list, we will provide a privacy notice which explains why we have their information, what we are using it for, how long we will keep it, and that they can ask to have it deleted or amended at any time by contacting us.
5. To allow volunteers to work together, it is sometimes necessary to share volunteer contact details with other volunteers. A WhatsApp contact group may be set up for ease of organising rotas and covering volunteer absences. We will only do this with explicit consent.

6. Contacting committee members

1. The committee needs to be in contact with one another in order to run the organisation effectively and ensure its legal obligations are met.
2. Committee contact details will be shared among the committee.



Dobcross Village Society Ltd

The 'Dobcross Village Society Ltd' is a Community Benefit Society registered with the Financial Conduct Authority under the Co-operative and Community Benefit Societies Act 2014. Registration no. 9169. Trading as the Dobcross Village Store and Post Office. A member of The Plunkett Foundation.



**Funded by
UK Government**

3. Committee members will not share each other's contact details with anyone outside of the committee, or use them for anything other than Dobcross Village Society business, without explicit consent.

7. Review

These data protection procedures will be reviewed every two years



Dobcross Village Society Ltd

The 'Dobcross Village Society Ltd' is a Community Benefit Society registered with the Financial Conduct Authority under the Co-operative and Community Benefit Societies Act 2014. Registration no. 9169.
Trading as the Dobcross Village Store and Post Office.
A member of The Plunkett Foundation.



**Funded by
UK Government**