



## Dobcross Village Store and Post Office – Community Survey

We're a community-owned Village Store & Post Office and would love to hear your views. Whether you use the shop regularly, occasionally, or not at all, your answers will help us improve it for everyone. The questionnaire is really quick, will take just a moment or two to complete, and is completely anonymous.

### Q1. Which best describes your current use of the Dobcross Village Store and Post Office?

- I use it regularly (once a week)
- I rarely use it
- I use it occasionally (once a month)
- I don't currently use it

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### Q2. What do you mainly use it for at the moment? Please tick all that apply. (If you don't use it, please skip this question)

- Post Office services
- Everyday essentials (milk, bread, eggs etc.)
- Banking
- Fruit & Vegetables
- Cupboard staples (pasta, beans etc)
- Wine or Beer
- Biscuits, Crisps & Confectionery
- Fresh pies and pastries
- Household Cleaning products
- Newspapers / magazines
- Local products e.g. honey, piccalilli
- Community Corner, Coffee Machine
- Other:.....
- .....

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### Q3. If you don't use it much or at all, what are the main reasons? Please tick any that apply.

- I usually shop elsewhere out of habit
- Opening hours don't suit me
- Prices feel higher than alternatives
- I didn't realise what services were available
- It doesn't stock what I usually need
- Queues / Service
- Parking / access isn't convenient
- I use online services instead
- Other: .....
- .....



#### Dobcross Village Society Ltd

The 'Dobcross Village Society Ltd' is a Community Benefit Society registered with the Financial Conduct Authority under the Co-operative and Community Benefit Societies Act 2014. Registration no. 9169. Trading as the Dobcross Village Store and Post Office. A member of The Plunkett Foundation.



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**Q4. What would encourage you to use the shop more often? (Please tick any that apply)**

- |   |   |
|---|---|
| <input type="checkbox"/> More convenient opening hours            | <input type="checkbox"/> Better range of everyday essentials                |
| <input type="checkbox"/> Better value on key items                | <input type="checkbox"/> More local produce, gifts or cards                 |
| <input type="checkbox"/> Clearer information about services       | <input type="checkbox"/> Refill facilities for toiletries/cleaning products |
| <input type="checkbox"/> Improved loyalty scheme / special offers | <input type="checkbox"/> More Community events                              |
| <input type="checkbox"/> Home Delivery Service                    | <input type="checkbox"/> Nothing would change my usage                      |
| <input type="checkbox"/> Other: .....                             |   |
| .....   |   |
- 

**Q5. Overall, how do you feel about the Dobcross Village Store and Post Office?**

- Very positive       Quite positive       Neutral       Negative
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**Q6. Is there one thing you would most like to see improved or introduced?**

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**Q7. Are you a Member and/or live in Dobcross or nearby?**

- Member       Loyalty member       Dobcross       Nearby village in Saddleworth
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You can place completed forms in collection boxes at the Post Office, the Band Club, the Swan Inn or at Dobcross Church. **Thanks to all for your kind help and generous support.**



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