



# PACE FIRE RESCUE DISTRICT

## Monthly Chiefs' Report

May 2026

Reporting Period: May 1-31, 2026

<b>TOTAL INCIDENTS</b> <b>230</b> District total for the month	<b>BUSIEST STATION</b> <b>Station 1</b> 119 responses	<b>SHIFT AVG TURNOUT</b> <b>0:45-0:48</b> All shifts under one minute
<b>90TH PERCENTILE</b> <b>1:17</b> Department turnout benchmark	<b>AVG RESPONSE</b> <b>6:51</b> Average response by zone	<b>TURNOUT &gt;80 SEC</b> <b>43</b> 33 incidents
<b>PUBLIC ED CONTACTS</b> 2,219 37.4 activity hours	<b>VALUE SAVED</b> <b>\$0</b> 0.0% of pre-incident value	<b>SIMULTANEOUS ACTIVITY</b> <b>22.27%</b> At least 2 incidents active
<b>BUSIEST DAY</b> <b>Friday</b> 44 incidents	<b>MUTUAL AID</b> <b>3 in / 6 out</b> 9 total aid incidents	<b>HYDRANT TESTS</b> 267 260 completed
<b>TRAINING COMPLETED</b> <b>1,089.05</b> Total reported completed training	<b>ASSIGNMENTS</b> <b>823</b> 75.52% of completed training	<b>ACTIVITIES</b> <b>267</b> 24.48% of completed training

## Monthly Performance Dashboard

Measure	May Result	Chief's Comment
Total incidents	230	Overall call volume for the month.
Station responses	Station 1: 119   Station 2: 1   Station 3: 78   Station 4: 32	Station 1 carried the largest response load.
Top incident type	Service Call, other - 72	Service demand was the largest single incident type.
Shift average turnout	A 0:45   B 0:48   C 0:47	All shifts remained below one minute.
Department 90th percentile turnout	1:17	Acceptable monthly picture, but still review outliers.
Average response by zone	6:51	Outer zones continue to drive the higher end.
Apparatus turnout over 80 seconds	43 records / 33 incidents	Use as a coaching and quality-control tool.
Public education contacts	22 activities / 2,219 contacts	37.4 activity hours documented for the month.
Simultaneous incidents	22.27% at least 2 active incidents	Continue watching workload overlap and coverage stress.
Property saved	\$0 (0.0%)	Loss-producing incidents need direct review and clean documentation.

Busiest day of week	Friday - 44 incidents	Friday carried the highest single-day-of-week count.
Mutual aid	3 received   6 given	Low mutual aid percentage, but still worth tracking for coverage pressure.
Hydrant testing	267 records   260 completed   260 unique IDs	Strong completion percentage, with 7 records needing follow-up.
Training records completed	1,089.05 total   823 assignment   267 activity	Training documentation shows strong completion volume; keep the records clean and current.
Prevention records	105 inspections   98 pre-incident plan records	Prevention work should remain in the monthly accountability review.

## Incident Activity

Rank	Incident Type	Incidents	Share of Total
1	500 Service Call, other	72	31.3%
2	320 Emergency medical service incident, other	59	25.7%
3	321 EMS call, excluding vehicle accident with injury	14	6.1%
4	641 Vicinity alarm (incident in other location)	13	5.7%
5	322 Motor vehicle accident with injuries	12	5.2%
6	611 Dispatched & canceled en route	9	3.9%
7	463 Vehicle accident, general cleanup	6	2.6%
8	730 System malfunction, other	6	2.6%
9	740 Unintentional transmission of alarm, other	6	2.6%
10	622 No incident found on arrival at dispatch address	5	2.2%
11	444 Power line down	4	1.7%
12	412 Gas leak (natural gas or LPG)	4	1.7%

## Response Summary by Station

Station	Responses	% Fire	% EMS	% Other	Per Day
1 - PFRD	119	3.36%	39.50%	57.14%	3.97
2 - PFRD	1	0.00%	100.00%	0.00%	0.03
3 - PFRD	78	5.13%	37.18%	57.69%	2.60
4 - PFRD	32	6.25%	28.13%	65.63%	1.07

## Turnout Performance

Shift	Average Turnout	Seconds	Comment
A Shift	0:45	45	Under one minute
B Shift	0:48	48	Under one minute
C Shift	0:47	47	Under one minute

## Response Time by Zone

The reported average response time by zone for May was 6:51. The zone data shows the expected difference between central coverage areas and outer or assistance areas. The higher response times are concentrated in 2105, 2101, and the City of Milton. These areas should stay in the coverage discussion.

Zone	Average Response Time	Seconds
2100	5:51	351 seconds
2103	5:52	352 seconds
2104	6:34	394 seconds
Bagdad	7:23	443 seconds
2102	8:05	485 seconds
2106	8:46	526 seconds

City of Milton	10:19	619 seconds
2101	10:27	627 seconds
2105	11:09	669 seconds

## Incident Loss vs. Property Saved

The loss-versus-saved report reflects \$183,685 in pre-incident value, \$183,685 in reported losses, and \$0 in saved value. This supports a direct review of the incidents that produced the reported loss. The point is not to dress up the number. The point is to understand it and make sure the documentation is accurate.

Category	Amount	Percent of Pre-Incident Value
Pre-incident value	\$183,685	100.0%
Reported loss	\$183,685	100.0%
Reported saved	\$0	0.0%

## Apparatus Turnout Greater Than 80 Seconds

The apparatus turnout report listed 43 apparatus records associated with 33 incidents in which turnout exceeded 80 seconds. This should be used as a trend and coaching tool. The purpose is not to chase one bad number. The purpose is to identify patterns and keep the district from accepting slower turnout as normal practice.

Turnout Measure	May Result	Chief's Note
Apparatus records over 80 seconds	43	Review for patterns by unit, call type, and station workload.
Unique incidents involved	33	Some incidents involved more than one apparatus record.
Average listed turnout	1:52 (112 sec)	Average only reflects records already over the 80-second threshold.
Median listed turnout	1:35 (95 sec)	Median is a better picture of the center of the list.
Highest listed turnout	6:02 (362 sec)	Review the highest values for documentation or operational issues.
Most frequent units listed	SQ21 15, LA21 11, E21 10	Use carefully as a coaching and data-quality review point.

## Public Education and Community Risk Reduction

The public education data shows strong community contact for May. The district recorded 22 activities, 37.4 activity hours, and 2,219 total contacts. The attendance count included 2,034 children, 171 adults, and 14 senior citizens. The data also shows 1 battery change and 1 detector installed for the month.

Metric	May Result	Metric	May Result	Chief's Note
Activities completed	22	Activity hours	37.4	Continue documenting all events.
Children reached	2,034	Adults reached	171	Strong school and public contact this month.
Senior citizens reached	14	Total contacts	2,219	Good value for prevention work.
Batteries changed	1	Detectors installed	1	Smoke alarm work remains worth tracking.
Inspections completed/reported	105	Pre-incident plan records	98	Prevention activity should remain part of monthly accountability.
Annual / periodic inspections	68	Reinspection	37	Maintain documentation and follow-through.
Completed pre-incident surveys	38	Scheduled surveys	60	Follow up on scheduled surveys not yet completed.

## Simultaneous Incident Activity

The simultaneous incident data shows that overlapping activity is real. For May, 22.27% of activity reflected at least two incidents occurring at the same time, and 6.55% reflected at least three incidents occurring at the same time. This needs to remain in the staffing and deployment conversation.

Simultaneous Activity	Percentage	Times
1 incident active	77.73%	178
2 incidents active	15.72%	18
3 incidents active	6.55%	5

## Simultaneous Workload by Station

Station	Simultaneous Incidents
Station 1	22
Station 3	2

## Incident Start Context

Start Context	Percentage	Times
No simultaneous incident at start	87.77%	201
Started during simultaneous incident activity	12.23%	28

## Incident Activity by Day of Week

The day-of-week data shows where the call load was the heaviest. Friday led the month with 44 incidents, followed by Sunday with 37 and Wednesday with 34. Monday was the lightest reported day with 26 incidents. This is useful for reviewing training, inspections, staffing awareness, and non-emergency work scheduling.

Day	Incidents	Share of Total
Sunday	37	16.1%
Monday	26	11.3%
Tuesday	29	12.6%
Wednesday	34	14.8%
Thursday	28	12.2%
Friday	44	19.1%
Saturday	32	13.9%

## Mutual Aid Activity

The mutual aid report shows that most May incidents were handled without mutual aid. The District received mutual aid on 3 incidents, gave mutual aid on 6 incidents, and had no mutual aid on 221 incidents. That means 9 of 230 incidents involved either receiving or giving mutual aid.

Aid Type	Count	Share of Total
Mutual aid received	3	1.3%
Mutual aid given	6	2.6%
None	221	96.1%
Total	230	100.0%

# Hydrant Testing and Maintenance

The hydrant export shows 267 total hydrant test records in May, covering 260 unique hydrant IDs. Of those records, 260 were completed and 7 were not completed. The records show 239 flushed hydrants, 242 maintained hydrants, 238 records with a 2.5-inch connection present, and 233 records with a 5-inch connection present.

Hydrant Measure	May Result	Chief's Note
Total hydrant test records	267	Total shown in the all-status hydrant export.
Completed test records	260	97.38% completion rate.
Not completed records	7	Needs follow-up and documentation review.
Unique hydrant IDs	260	Some records may share the same hydrant ID.
Flushed	239	Good system maintenance activity documented.
Maintained	242	Good follow-through documented.
2.5-inch connection present	238	Connection condition remains important for field use.
5-inch connection present	233	Large connection availability remains important for water supply.
Blank/unassigned zone records	26	These need to be cleaned up. Blank data creates bad reports.
Static PSI documented	262 records   Median 60 PSI	Reported range 0-105 PSI; review questionable entries before planning use.

Zone	Completed Records	Share of Hydrant Records
2100	15	5.6%
2101	1	0.4%
2102	12	4.5%
2103	92	34.5%
2104	6	2.2%
2105	64	24.0%
2106	51	19.1%
Blank/Unassigned	26	9.7%

## Training Records - Completed

The May training record report shows 1,089.05 total reported completed training for the month. The split was 823 assignment-based completions and 267 activity-based completions. Assignments carried most of the training completion load, but both categories matter.

Training Category	May Result	Share of Total	Chief's Note
Assignment	823	75.52%	Primary driver completed training for the month.
Activity	267	24.48%	Activity-based completions remain part of the monthly training picture.
Total reported completed training	1,089.05	100.0%	Total shown in the training record report.

## Employee Accomplishments

### One Year

Alexander Cohen

### Five Years

Andrew Adcox

Nathan Poole

### Educational

Michael Aaron- associate's degree