



PACE FIRE RESCUE DISTRICT

Monthly Chiefs' Report

April 2026

Reporting Period: April 1-30, 2026

TOTAL INCIDENTS 221 District total for the month	BUSIEST STATION Station 1 117 responses	SHIFT AVG TURNOUT 0:43-0:47 All shifts under one minute
90TH PERCENTILE 1:15 Department turnout benchmark	AVG RESPONSE 6:57 Average response by zone	TURNOUT >80 SEC 45 30 incidents
PUBLIC ED CONTACTS 616 50.5 activity hours	VALUE SAVED \$355,245 94.4% of pre-incident value	SIMULTANEOUS ACTIVITY 24.09% At least 2 incidents active
BUSIEST DAY Thursday 46 incidents	MUTUAL AID 4 in / 6 out 10 total aid incidents	TRAINING COMPLETED 822.8 Total reported completed training

April was a steady operational month. The District handled 221 incidents, with the highest station workload at Station 1. The core response numbers remain workable: all shifts averaged under 1 minute for turnout; the 90th percentile turnout was 1:15; and the average response time by zone was 6:57.

The added data gives a fuller picture. Incident volume was led by EMS, service calls, and motor vehicle crashes. Thursday was the busiest day of the week with 46 incidents. Mutual aid stayed limited, with 4 incidents received and 6 incidents given. Hydrant testing was active with 295 completed records. Training records show 822.8 total completed training, with 553 assignment-based and 270 activity-based completions.

Monthly Performance Dashboard

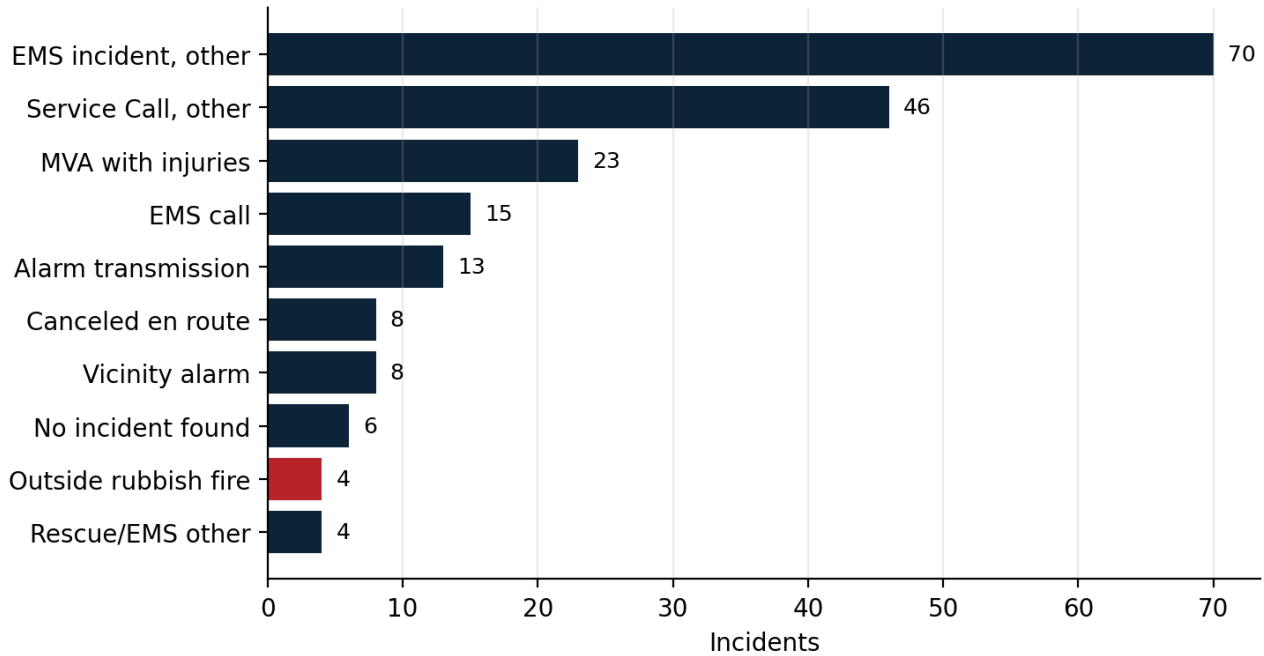
Measure	April Result	Chief's Comment
Total incidents	221	Overall call volume for the month.
Station responses	Station 1: 117 Station 3: 70 Station 4: 34	Station 1 carried the largest response load.
Top incident type	EMS incident, other - 70	EMS remains the biggest demand driver.
Shift average turnout	A 0:43 B 0:45 C 0:47	All shifts remained below one minute.
Department 90th percentile turnout	1:15	Acceptable monthly picture, but still review outliers.
Average response by zone	6:57	Outer zones continue to drive the higher end.
Apparatus turnout over 80 seconds	45 records / 30 incidents	Use as a coaching and quality-control tool.
Public education	23 activities / 616 contacts	Good community contact for the month.
Simultaneous incidents	24.09% at least 2 active incidents	Continue watching workload overlap and coverage stress.
Property saved	\$355,245 (94.4%)	Strong property conservation outcome.
Busiest day of week	Thursday - 46 incidents	Thursday carried the highest single-day-of-week count.
Mutual aid	4 received 6 given	Low mutual aid percentage, but still worth tracking for coverage pressure.
Hydrant testing	295 completed records / 275 unique IDs	Strong April maintenance documentation; verify blank zones and outlier data.
Training records completed	822.8 total 553 assignment 270 activity	Training documentation shows strong completion volume; keep the records clean and current.



Incident Activity

The District reported 221 incidents for April. EMS and service-demand call types led the month. This is not unusual, but it matters for staffing and deployment because these calls consume unit time just like a fire response does.

Top Incident Types

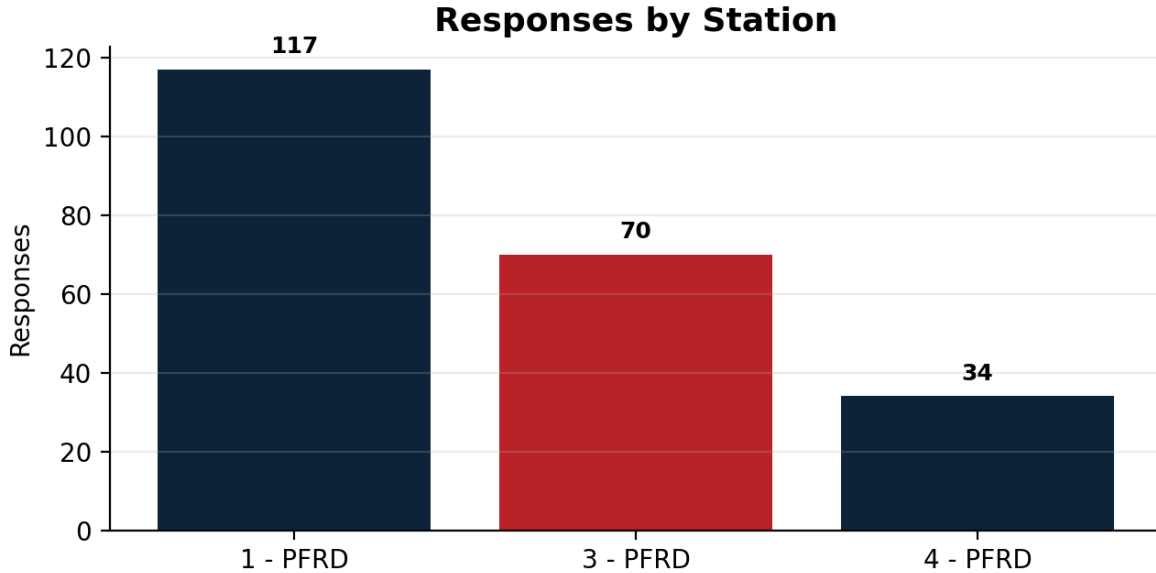


Rank	Incident Type	Incidents	Share of Total
1	320 Emergency medical service incident, other	70	31.7%
2	500 Service Call, other	46	20.8%
3	322 Motor vehicle accident with injuries	23	10.4%
4	321 EMS call, excluding vehicle accident with injury	15	6.8%
5	740 Unintentional transmission of alarm, other	13	5.9%
6	611 Dispatched & canceled en route	8	3.6%
7	641 Vicinity alarm (incident in other location)	8	3.6%
8	622 No incident found on arrival at dispatch address	6	2.7%
9	151 Outside rubbish, trash or waste fire	4	1.8%
10	300 Rescue, EMS incident, other	4	1.8%
11	460 Accident, potential accident, other	3	1.4%
12	160 Special outside fire, other	3	1.4%



Response Summary by Station

Station 1 was the busiest station for April. Station 1 recorded 117 responses, Station 3 recorded 70 responses, and Station 4 recorded 34 responses. Each station had roughly half of its workload tied to EMS, with the remaining call load split between fire and other incident types.



Station	Responses	% Fire	% EMS	% Other	Per Day
1 - PFRD	117	3.42%	48.72%	47.86%	4.03
3 - PFRD	70	7.14%	54.29%	38.57%	2.41
4 - PFRD	34	11.76%	50.00%	38.24%	1.17

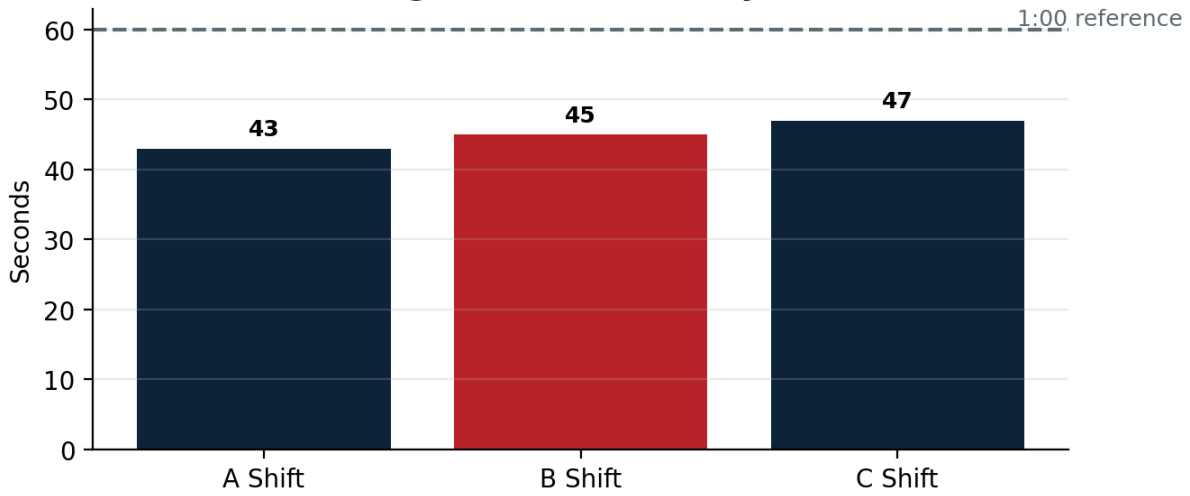
Turnout Performance

Turnout time remains one of the easiest operational measures to control. For April, A Shift averaged 0:43, B Shift averaged 0:45, and C Shift averaged 0:47 from alarm to first unit en route. The spread between the fastest and slowest shift was only four seconds, which reflects good consistency across shifts.

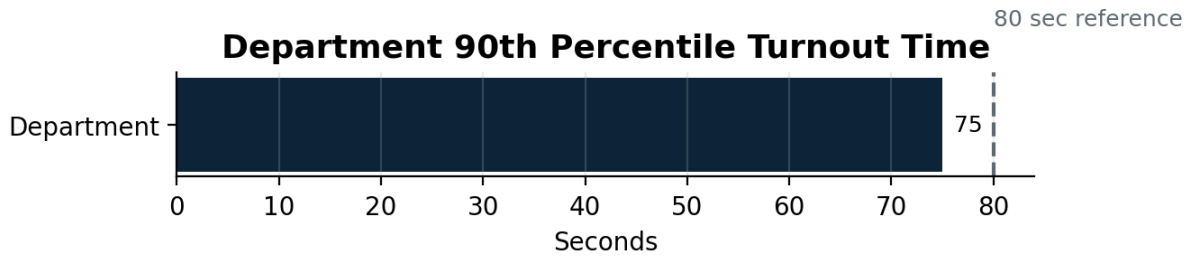
Shift	Average Turnout	Seconds	Comment
A Shift	0:43	43	Under one minute
B Shift	0:45	45	Under one minute
C Shift	0:47	47	Under one minute



Average Turnout Time by Shift



Department 90th Percentile Turnout Time

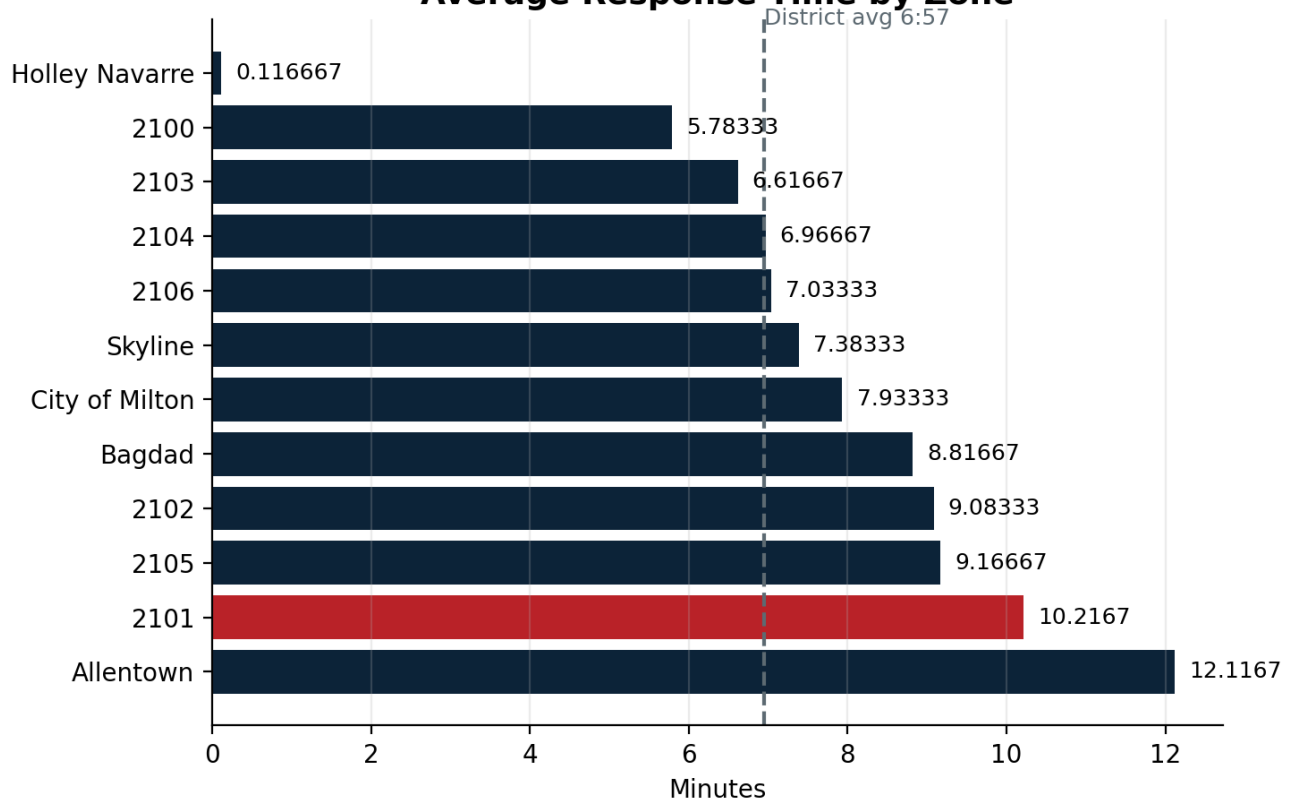


Response Time by Zone

The reported average response time by zone for April was 6:57. The zone data shows the expected difference between central coverage areas and outer or assistance areas. The higher response times are concentrated in 2101, 2102, 2105, and Allentown. These areas should stay in the coverage discussion.



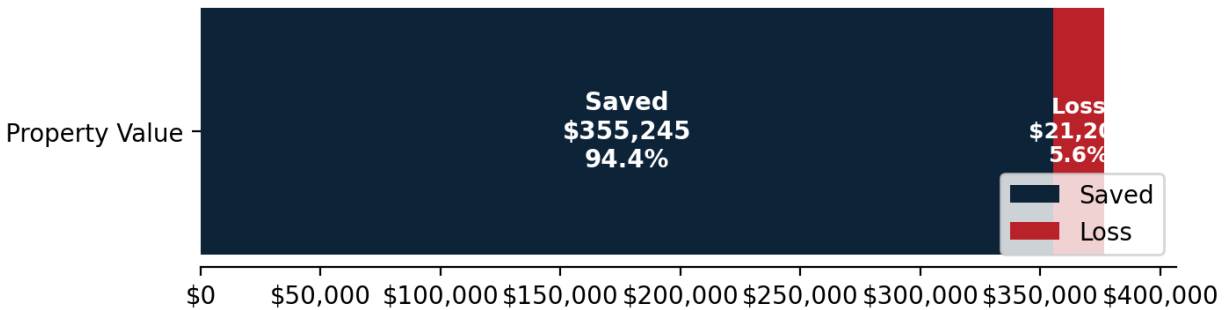
Average Response Time by Zone



Incident Loss vs. Property Saved

The loss-versus-saved report reflects a positive outcome for the month. The District reported \$376,445 in pre-incident value, \$21,200 in losses, and \$355,245 in saved value. This supports the value of staffed, ready apparatus in the district.

Incident Loss vs. Property Saved

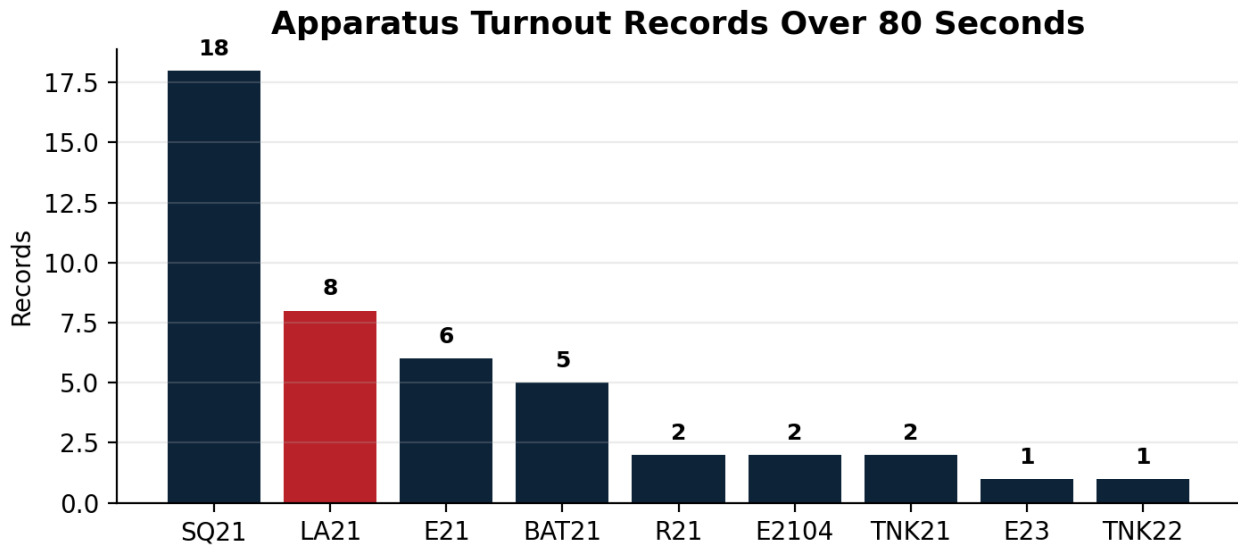


Category	Amount	Percent of Pre-incident Value
Pre-incident value	\$376,445	100.0%
Reported loss	\$21,200	5.6%
Reported saved	\$355,245	94.4%



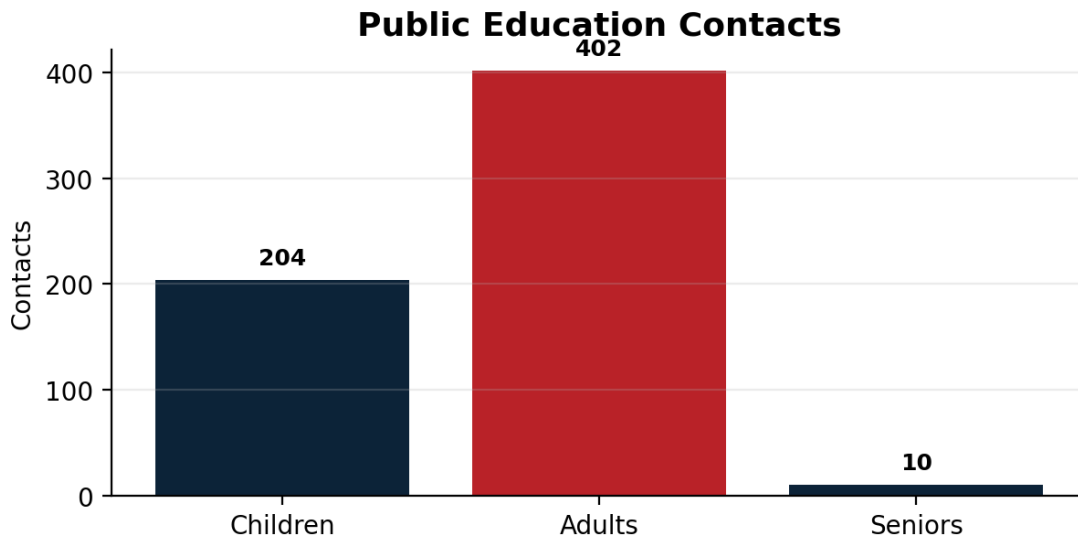
Apparatus Turnout Greater Than 80 Seconds

The apparatus turnout report listed 45 apparatus records associated with 30 incidents in which turnout exceeded 80 seconds.



Public Education and Community Risk Reduction

The public education data shows good community contact for April. The District recorded 23 activities, 50.5 activity hours, and 616 total contacts. The attendance count included 204 children, 402 adults, and 10 senior citizens. The data also shows 1 battery change and 0 detectors installed for the month.

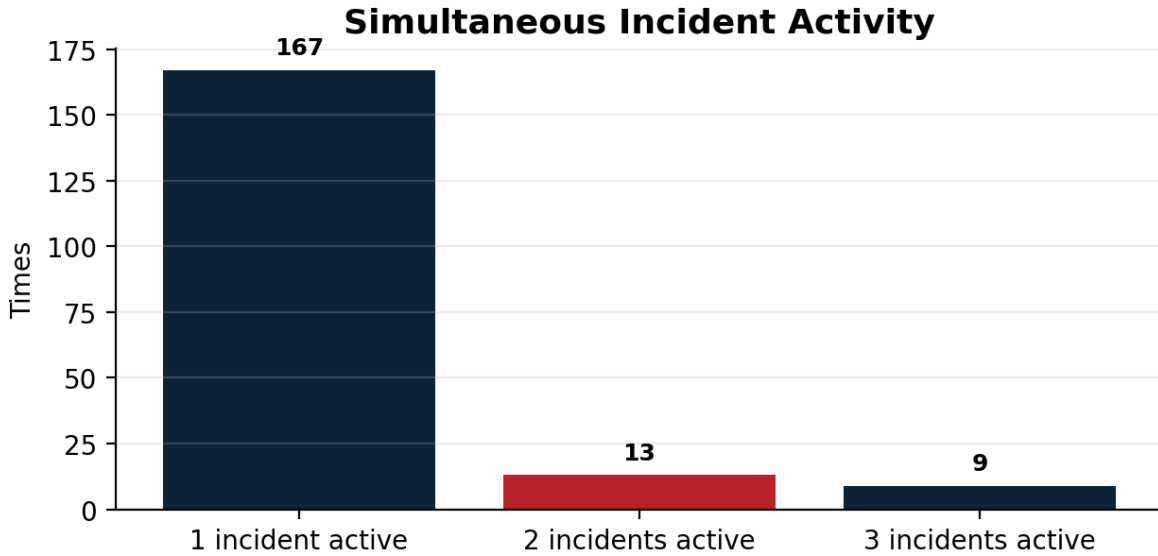


Metric	April Result	Metric	April Result	Chief's Note
Activities completed	23	Activity hours	50.5	Continue documenting all events.
Children reached	204	Adults reached	402	Strong adult attendance this month.
Senior citizens reached	10	Total contacts	616	Good value for prevention work.
Batteries changed	1	Detectors installed	0	Smoke alarm work remains worth tracking.



Simultaneous Incident Activity

The simultaneous incident data show that overlapping activity is real, not theoretical. For April, 24.09% of activity reflected at least two incidents occurring at the same time, and 12.27% reflected at least three incidents occurring at the same time. This is the kind of data that needs to stay in the staffing and deployment conversation.



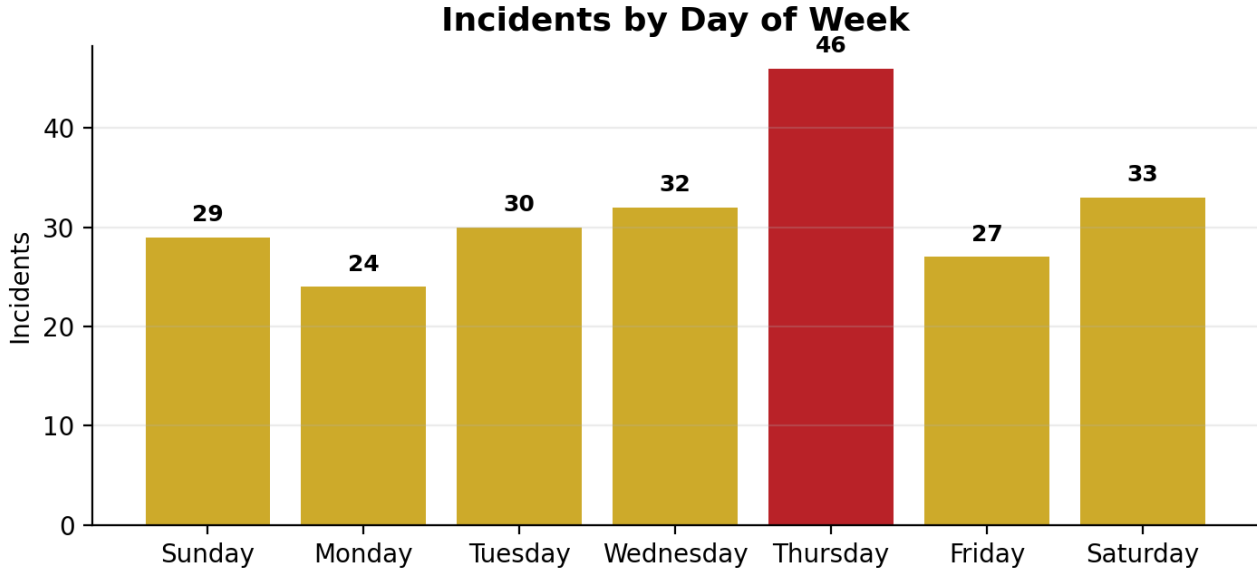
Simultaneous Activity		Percentage	Times
1 incident active		75.91%	167
2 incidents active		11.82%	13
3 incidents active		12.27%	9
Station		Simultaneous Incidents	
Station 1		25	
Station 3		3	
Station 4		0	
Start Context		Percentage	Times
No other active incident when started		85.91%	189
One other active incident when started		11.82%	26
Two other active incidents when started		2.27%	5

Response-time check: The median first-due response time remained at 6 minutes regardless of whether there were no simultaneous incidents, one simultaneous incident, or two simultaneous incidents.



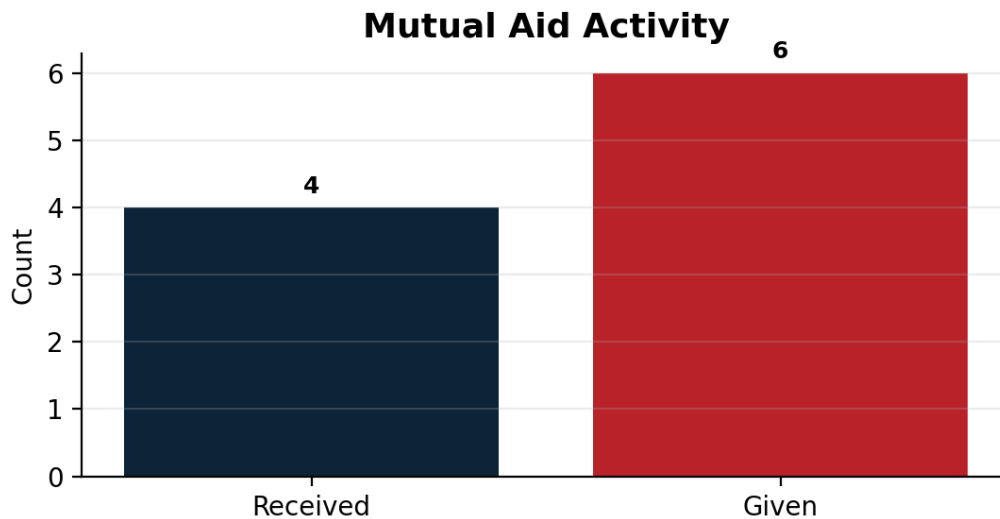
Incident Activity by Day of Week

The day-of-week data shows where the call load was heaviest. Thursday led the month with 46 incidents, followed by Saturday with 33 and Wednesday with 32. Monday was the lightest reported day with 24 incidents. This is useful for reviewing training, inspections, staffing awareness, and non-emergency work scheduling.



Mutual Aid Activity

The mutual aid report shows that most incidents in April were handled without mutual aid. The District received mutual aid on 4 incidents, gave mutual aid on 6 incidents, and had no mutual aid on 211 incidents. That means 10 of 221 incidents involved either receiving or giving mutual aid.



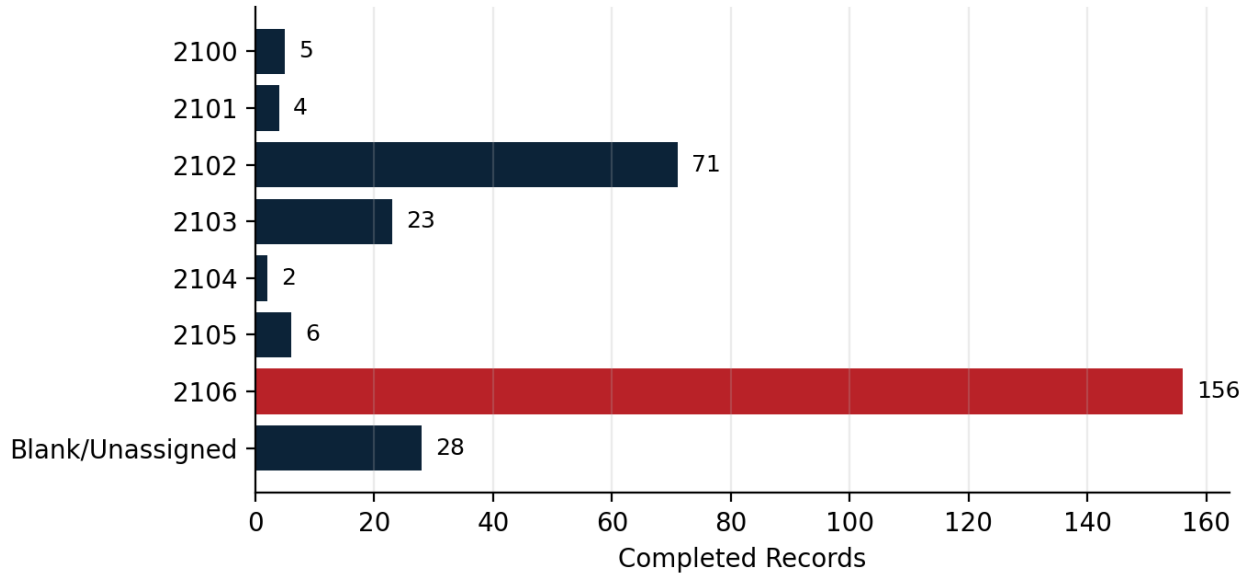
Aid Type	Count	Share of Total
Mutual aid received	4	1.8%
Mutual aid given	6	2.7%
None	211	95.5%
Total	221	100.0%



Hydrant Testing and Maintenance

The hydrant export shows 295 completed hydrant test records in April, covering 275 unique hydrant IDs. This is strong preventive and operational support work. It protects fireground operations before the fire happens, which is exactly the point of doing it.

Completed Hydrant Test Records by Zone



Zone	Completed Records
2100	5
2101	4
2102	71
2103	23
2104	2
2105	6
2106	156
Blank/Unassigned	28

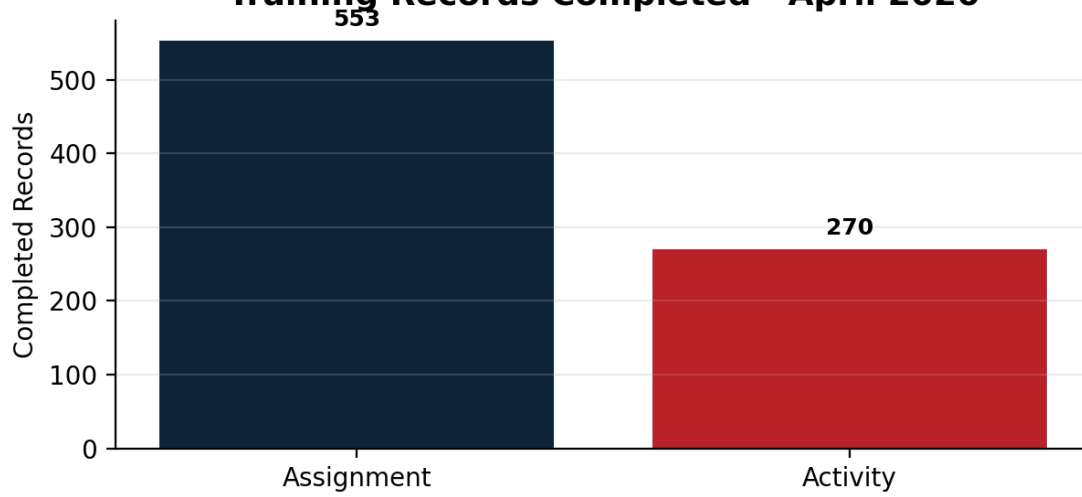
Training Records - Completed

The April training record report shows 822.8 total completed training for the month. The split was 553 assignment-based completions (67.17%) and 270 activity-based completions (32.83%). Assignments carried most of the training completion load, but both categories matter.

Training Category	April Result	Share of Total	Chief's Note
Assignment	553	67.17%	Primary driver of completed training for the month.
Activity	270	32.83%	Activity-based completions remain part of the monthly training picture.
Total reported completed training	822.8	100.0%	Total shown in the training record report.



Training Records Completed - April 2026



Employee Accomplishments

Lieutenant Nicholas Lopez - 10-year anniversary