

Return & Refund Policy

Endless Comfort HVAC

At Endless Comfort HVAC, we are committed to providing high-quality HVAC equipment, parts, and professional services. Due to the nature of our products and services, **all sales are final.**

No Returns on Installed Equipment

Once HVAC equipment, parts, or materials have been **installed, connected, energized, or used**, they are **not eligible for return or refund.**

No Returns on Special-Order Items

Many HVAC systems, parts, and materials are **special-order or manufacturer-specific items.** Because of this, **special-order equipment and parts cannot be returned or refunded once ordered.**

No Returns on Electrical Components

Electrical components such as circuit boards, motors, sensors, thermostats, transformers, and other electrical parts **cannot be returned once purchased**, even if unused.

Service Fees

All diagnostic fees, service call charges, labor charges, and maintenance services are **non-refundable once the service has been performed.**

Equipment Warranty

While returns are not accepted, most HVAC equipment and parts are covered by **manufacturer warranties.** If a product fails under warranty, we will assist with **warranty claims and replacement according to the manufacturer's guidelines.**


Order Accuracy

Customers are responsible for confirming equipment selections and installation approvals prior to ordering. Our team will gladly assist with recommendations to ensure the correct equipment is selected for your home or business.

Questions

If you have questions about your order or warranty coverage, please contact:

Endless Comfort HVAC

 931-637-4066