

Independent Vote: Auto Attendant & Call Forwarding October 18, 2023

On October 13th at 3:26pm, Kate Bertelli, Secretary of the Bay Grove Montessori School Board of Directors, entered the following problem description and motion into the Board App:

COX offers a couple features that would help us better organize and route callers to the appropriate person. The Voice Manager Auto Attendant would allow us to create a menu option where callers press a number to reach a particular person/dept (e.g., current families with an urgent communication with the school press 1, prospective families press 2, all other callers press 3). Call forwarding would allow us to forward the call to an external mobile device, so that the school is only receiving calls during the day that are applicable to operations, and callers are routed to the appropriate person.

I move to initiate Voice Manager Auto Attendant and Call Forwarding to a mobile device for a total monthly cost of no more than \$100.

Second: Seth Taft, 10/14/23, 4:04PM

Discussion began in Board App and continued next meeting on October 18, 2023, where all members were present. The board discussed the feasibility of the projected amount of \$100/month. Required costs were discussed as Voice Manager Auto Attendant @ \$15/month & Mobile Plan @ \$20-\$30/month, less a device. For the time being, a personal mobile device could be borrowed/used to decrease the cost for a new school-owned mobile phone.

A substitute motion to replace the original value of \$100/month with \$60/month, and accept the rest as read was made: Kate

Second: Seth Discussion: None.

Motion Passes (In favor = 4, Opposed = 0, Abstain = 0)

Vote on Main Motion: Discussion: None

Motion Passes (In favor = 4, Opposed = 0, Abstain = 0)