

APRIL 2020



Manager Memo . . .

These are certainly some incredible times in which we are living. I am not sure how anyone could have predicted the magnitude of the coronavirus nor how much it is/has impacted and will continue to impact all our lives. I admit that as much as I try to focus on all the things that can go wrong in our business, planning for a pandemic was not something I foresaw.

The most important thing is that our residents and staff remain safe and healthy. With this in mind, I have reduced our on-site staff to only those persons that are required for maintenance, cleaning, trash collection and office administration. We believe these all fall under the list of essential services as provided by the PA Governor's Office. We will also be starting very soon on landscaping maintenance which is also allowed per the Governor's Office.

Our maintenance staff have been provided gloves and masks that will be worn if work is required to be performed in a resident's home. To minimize person-to-person contact, we are focusing our maintenance efforts on those matters that are essential for the home to function. We still encourage residents to call in work orders even if not a critical matter so they can be properly scheduled when this crisis is over. To also minimize person-to-person contact, our office will be staffed during the week between 10 am – 2 pm. However, for safety reasons, the window will remain closed. We ask that any interaction with the office be done either by phone or by email. Anything needed to be dropped off to the office can be done so by using the drop box at both SRC and BRC offices.

The well-being of our residents is especially important to the staff. Knowing that many should not be exposed to places such as supermarkets, we will continue our temporary grocery shopping program. Michele of our staff is coordinating this program with the help of her children who are volunteering their time. I am extremely proud of these kids and their willingness to serve others is admirable.

We are attempting to provide some other programs to help keep our residents 'sane' during this time of isolation. While we don't have a list of books or DVDs for what is in the BRC Garden & Rec Center, we have a master list of SRC books and DVDs that will become available to anyone who has interest. We are also obtaining some additional volunteer help to deliver books and DVDs to individuals who are unable or concerned of going to the SRC community center themselves (see more details in the article later in the Ridge Reporter). More information for other programs will follow as details are worked out.

While these are difficult times, we want to help where we can to ease the burden on our residents to the greatest extent possible. Please call the office or email me at jjm@src-brc.com if you believe we can be of any service. We will do our best to accommodate requests as we are able.

We will get through this together!

John





Office Closed for Easter
The Offices will be closed on Friday, April 10.

Interim Grocery Assistance Program

This is a temporary program and is intended for residents who have no other means of getting groceries or other items from the grocery store. It is intended for those residents who should not be venturing out in public per doctor's recommendation due to health issues and require additional assistance.

- Grocery shopping days are Monday, Wednesday, Friday
- For planning purposes, orders ***MUST*** be received ***by 4 PM the day prior*** to the shopping day
- Any orders placed after 4 PM will be filled on the next following grocery day
- Due to limited quantities/items in the grocery stores, some items/quantities may not be available. We will do our best to accommodate your requests
- Place orders in the office drop box on the wall at the end of the hallway outside the BRC office or call to have your order picked up at your home if unable to physically come to the office
- Residents are to legibly write their order on the Shopping List form provided
- Deliveries will be made approximately at Noon on the grocery shopping days
- Resident will be given a receipt for their purchase
- BRC will generate an invoice(s) for the amount owed on each grocery trip
- Payment is to be by cash or check (payable to BRC) only

Interim Library (DVD and Book) Assistance Program

This is a temporary program and is intended for those residents who would like to obtain a DVD(s) or book(s) from the SRC Library but are afraid to venture over to the SRC Community Center.

The SRC office has a list of books and DVDs for the Library. Please call the office should you wish to obtain a list. Once you have made your selection, the SRC Library is open for you to obtain the book or DVD. However, should you feel more comfortable, call the office with your selection and it will be delivered to your door.

Landscaping Update

Landscaping is considered a life sustaining service per the PA Governor's Office. Penn Landscaping is preparing to start soon at our communities with the clean-up of mulch beds, spraying the beds for weeds, placement of new mulch, grass cutting and the application of grass fertilizers. Currently, we do not have a start date. We have asked Penn to provide at least a few days' notice before the start of any of the above activities so that we can notify residents accordingly. We understand some residents will not want mulch in certain areas, may not want weed killer sprayed and/or will be concerned with the lawn fertilizers with respect to their pets. As we receive the information from Penn, we will place announcements on the community mailboxes as well as how to address individual resident concerns (e.g. use of flagging to mark areas where mulch is not desired).

Please also note that Penn has been very diligent with respect to working during this COVID-19 pandemic. They have kept us informed of how they are addressing working through this virus including how they are training their employees and how they are going to maintain appropriate human-to-human distancing.

Power Washing and Window Cleaning

Power washing (porches, patios, and siding) and patio enclosure window cleaning are truly cleaning items and not maintenance items. BRC is aware that there are certain areas where mold, mildew, and heavy dirt build-up does occur on the siding, etc. We will continue to monitor these areas and will take care of them accordingly.

In order to complete these items in a timely manner, the power washing and window cleaning services will be performed during the month of May by our subcontractor (Dan). Power washing and individual window cleaning will be performed beginning the week of May 4. If you would like to have your house power washed or windows cleaned, we are requesting you call the Office by Friday, April 24 to be placed on the list.

- Power washing will not clean everything off your siding and concrete. Stains and artillery spores (little black dots) will most likely not clean off.
- Power washing will not stop mildew from coming back later in the summer.
- If you live in a house that has a basement under the front porch, we strongly suggest that you do not have your porch power washed. The high pressure water may find its way into the basement causing damage.

You will be invoiced directly from the Contractor. Payment for services rendered should be paid directly to the Contractor at the address listed on the invoice. Do not bring payment to the BRC office. The fees for power washing will be as follows. Carpeted porches will get wet.

- \$45 front porch including concrete
- \$50 back patio
- \$50 gable end of houses
- \$35 garage side of houses

The fees for patio enclosure window cleaning (inside and outside) will be as follows:

- \$65 vinyl windows within the enclosure
- \$55 glass windows within the enclosure

Please be ready for when they come by having all items removed from the porch area. If you are physically unable to move your items, the contractor will move them for you. You may be charged a minimal fee if the number of items to be removed is above the norm.

Happy Birthday!

- 2 - Rozanne
Pat
- 5 - Carolyn
- 22 - Rich
- 26 - Kay
- 28 - Cleo



All events, activities, meetings and bus trips have been cancelled for the month of April.



*The
Flower of
the Month
is the
Daisy*



Daisies are associated with innocence. The gerbera daisy has large colorful blooms, which has made it a favorite with flower lovers. There is a legend that a nymph wanting to escape unwanted attention, transformed herself into the daisy. Ever after this, the April birth flower has the flower meaning of implicit and modesty. An alternate birth flower for April is the sweet pea.



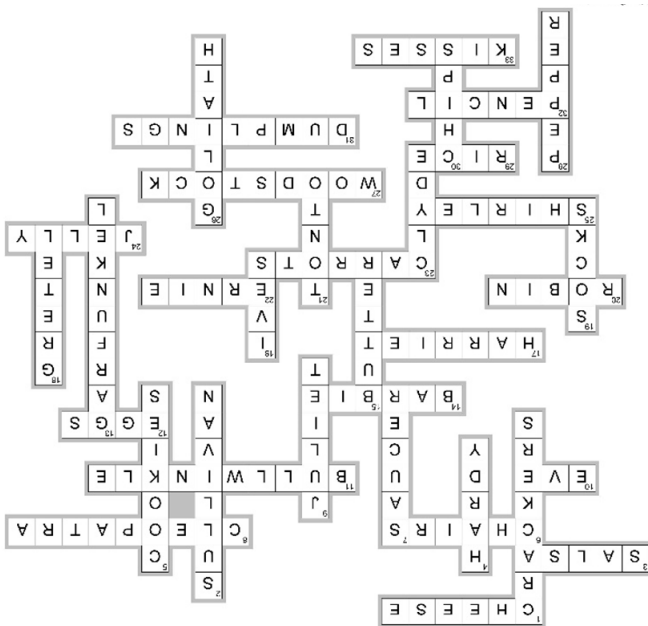
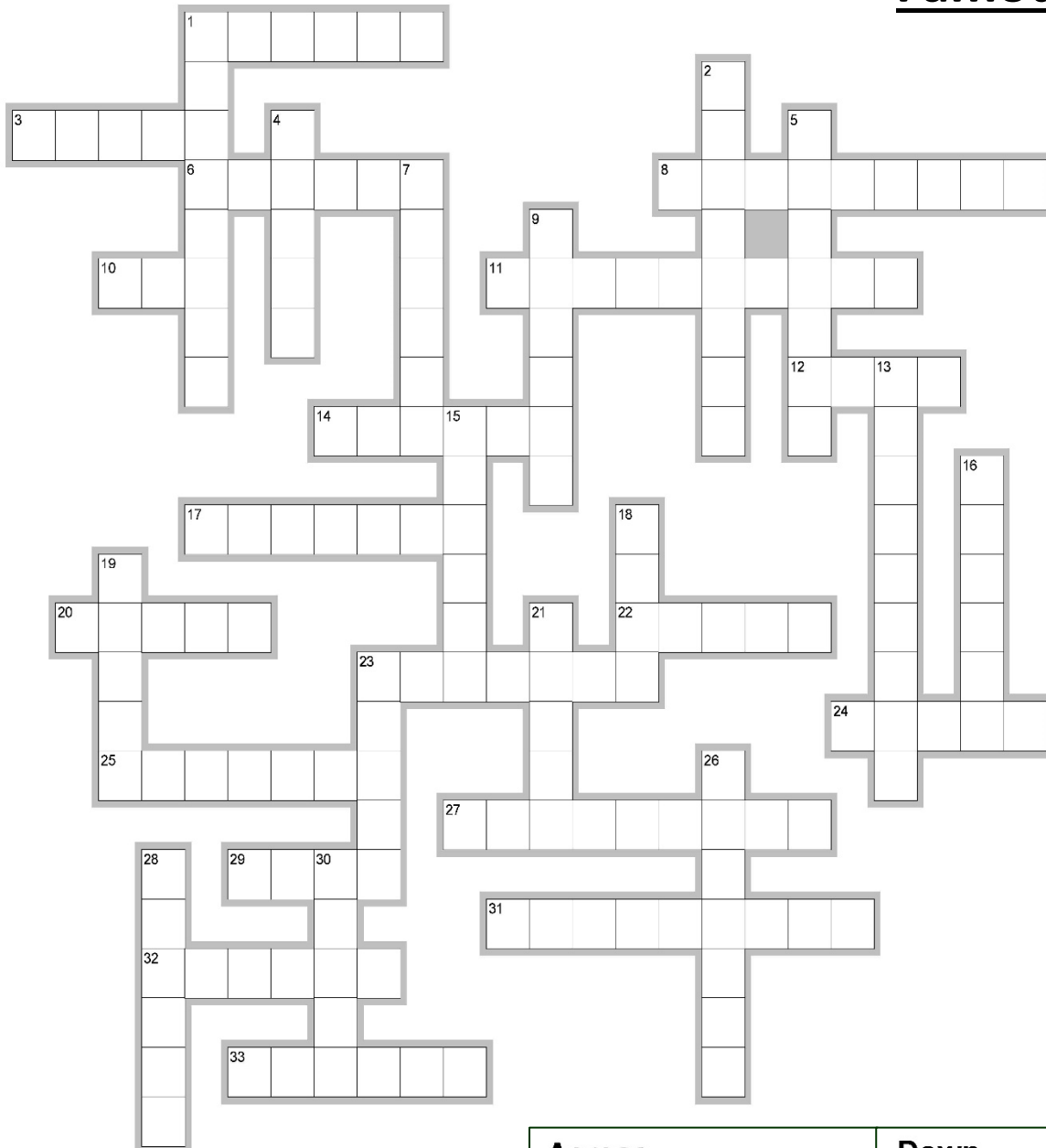
- | | | | | |
|-----------|--------|-----------|----------|------------|
| BANDAGES | DRAIN | MEDICINE | SCRUBBER | TILES |
| BRUSH | FAUCET | MOUTHWASH | SEAT | TISSUE |
| BUBBLES | FILE | PILLS | SHAVE | TOILET |
| CLIPPER | FLOSS | PLUG | SHAVER | TOOTHBRUSH |
| CLOTH | GEL | PLUMBING | SHELF | TOOTHPASTE |
| COMB | LID | PLUNGER | SHOWER | TOWEL |
| CREAM | LIGHT | POWDER | SINK | TOY |
| CURTAIN | LOTION | RACK | SOAP | TUB |
| DEODORANT | MAKEUP | RAZOR | SPONGE | VANITY |
| DISPENSER | MAT | SCALE | TAP | WATER |

						9		
5	8	6						
			8	3	7	5		
6	4		3				7	
	5							
		3	9					
	3	5		4		6		9
	7			5	6	8		1
								4

A number may not appear twice in the same row or in the same column or in any of the nine 3x3 subregions.

8	6	2	1	9	3	7	5	4
9	7	4	2	5	6	8	3	1
1	3	5	7	4	8	6	2	9
2	1	3	9	7	5	4	8	6
7	5	8	6	1	4	2	9	3
6	4	9	3	8	2	1	7	5
4	9	1	8	3	7	5	6	2
5	8	6	4	2	9	3	1	7
3	2	7	5	6	1	9	4	8

Famous Pairs



Across

1. Macaroni & _____
3. Chips & _____
6. Table & _____
8. Anthony & _____
10. Adam & _____
11. Rocky & _____
12. Bacon & _____
14. Ken & _____
17. Ozzie & _____
20. Batman & _____
22. Bert & _____
23. Peas & _____
24. Peanut butter & _____
25. Laverne & _____
27. Snoopy & _____
29. Beans & _____
31. Chicken & _____
32. Paper & _____
33. Hugs & _____

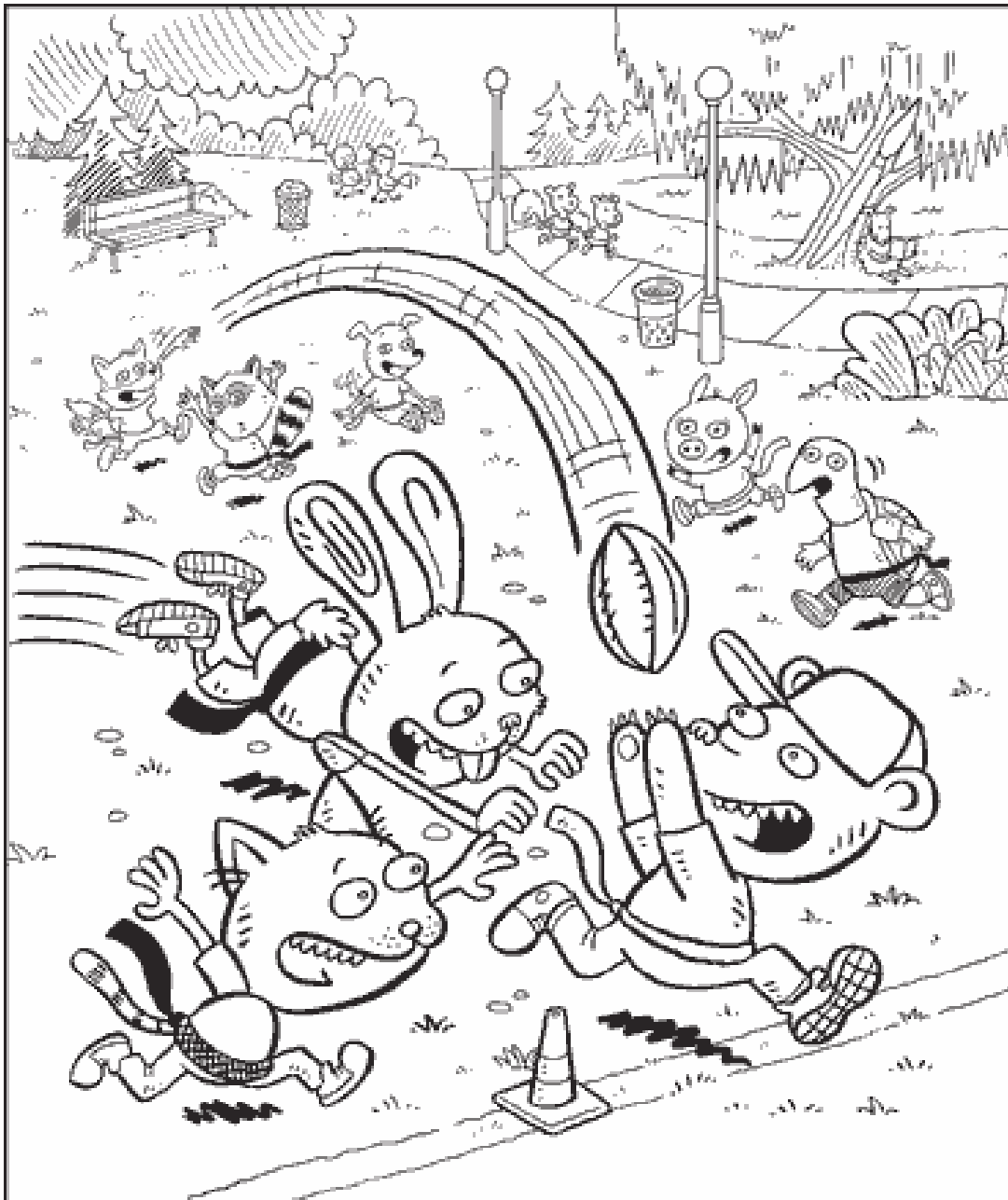
Down

1. Cheese & _____
2. Gilbert & _____
4. Laurel & _____
5. Milk & _____
7. Cup & _____
9. Romeo & _____
13. Simon & _____
15. Bread & _____
16. Hansel & _____
18. Currier & _____
19. Shoes & _____
21. Lone Ranger & _____
23. Bonnie & _____
26. David & _____
28. Salt & _____
30. Fish & _____

Hidden Pictures®

Touchdown!

By Neil Numberman



In this big picture, find the thimble, teacup, megaphone, peanut, sneaker, paddle, acorn, nail, crayon, crown, fishhook, drinking straw, banana, and bat.

Can you find these hidden objects?



thimble



teacup



megaphone



peanut



sneaker



paddle



acorn



nail



crayon



crown



drinking straw



fishhook



banana



bat

BONUS!

Can you also find the artist's brush, mitten, paper clip, and candle?