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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [[A picture containing text, clipart  Description automatically generated](https://citywest.us17.list-manage.com/track/click?u=af5272462e9386d443f12cb4f&id=821990e4ef&e=ad7cc0afbd)](https://citywest.us17.list-manage.com/track/click?u=af5272462e9386d443f12cb4f&id=821990e4ef&e=ad7cc0afbd" \o "" \t "_blank) | | | | | |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Text  Description automatically generated | | **We are pleased to provide an update on the Denman Island project and what to expect in the coming months.**  March 30, 2023 Last year, we broke ground on this ambitious project to bring fibre-optics to Denman Island. **We expect to have our first customers online this Spring**!  Initially, CityWest was funded to provide services to 650 properties on Denman Island. After consultation with the community, we increased the scope of the project by an additional 35% to include roughly 875 properties, which represents 93% of the residents on the island. To accommodate the additional properties, CityWest had to increase its financial contribution by over $1 million to ensure that as many homes as possible could be serviced with no added cost to Denman residents or the Comox Valley Regional District (CVRD) We knew the project would come with other challenges, and we experienced setbacks during our build. Shipping delays, increased labour and materials costs, challenging terrain, and unforeseen weather events have all challenged our construction teams.  Going forward, our construction strategy must change slightly to keep the project within reasonable cost increases and scope. Crews will be bringing fibre-optic connectivity to the edge of every eligible property. For those people that sign up for our services, CityWest will still bring a free fibre-optic connection to every eligible home and business at no cost to the owner, up to 80 metres.  The Northern part of Denman Island has brought other unforeseen issues, and we have had to delay our plans in this area. This area requires us to pass through parkland, which brings additional complex permitting and has caused us to delay this area. CityWest is still committed to connecting these 68 properties, and our projects team is actively working with permitting authorities. Due to the sensitive nature of this process, we cannot provide a timeline for construction or the activation of services.   We are looking forward to bringing Denman Island a superior customer experience for many years to come. We are your partner in this exciting project. | | | | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | A picture containing water, outdoor, boat, sky  Description automatically generated | | **The Connected Coast project has made tremendous progress over the past year!**  Fibre-optic services on Denman Island will be supported by the Connected Coast’s fibre-optic backbone. It will provide a significant backbone improvement to bring a fully fibre-optic connection to your community.   Learn more about the Connected Coast Project [here](https://citywest.us17.list-manage.com/track/click?u=af5272462e9386d443f12cb4f&id=f4c525b3ed&e=ad7cc0afbd). | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  | | --- | | Logo  Description automatically generated | | **Our Partnership with your Community**  CityWest and the Comox Valley Regional District (CVRD) are included in a partnership agreement to deliver services on Denman Island and Hornby Island. A portion of the profits from services in your community will go back to the CVRD, providing a direct financial benefit to your community!  We look forward to the future of Denman Island and the opportunities this advanced connectivity will bring to the people who call Denman home. We appreciate all of the support we’ve received from the community of Denman Island and the financial contribution they have provided to make this project a success. 2023 will be an exciting year as we work to bring everyone online.  If you would like to learn more, please click [here](https://citywest.us17.list-manage.com/track/click?u=af5272462e9386d443f12cb4f&id=b1ff195137&e=ad7cc0afbd). | | | | |