GRAPEVINE SEPT 23/21

INTERNET NOTICE *(For Denman and Hornby households in sparsely-settled areas)*

We have heard that some residents on roads that only have a few homes are concerned that CityWest will not actually install fibre services in their areas. Such concerns were raised with Dino Tsakonas, CityWest’s Regional Manager for the Gulf Islands, when he was at the Denman Saturday Market in recent weeks. Dino explained that City West has every intention to provide a connection port for every home and business on Denman and Hornby. He encourages people with such concerns to fill out the CityWest Home Drop Approval Form, and to outline any issues in its “Comments” section. This will let CityWest know the specifics of people’s concerns, where such problems are located, and who CityWest can contact to resolve them.

The CityWest Home Drop Approval form is online at www.citywest.ca/dropping-in, and paper copies are available to pick up and drop off at the Denman General Store and Abraxas on Denman, and on the porch of the Co-Op store on Hornby. Completing this form provides CityWest technical staff with information that helps them develop efficient fibre networks, installation plans and schedules for our communities.

We encourage everyone to co-operate to bring us real high-speed internet and excellent television and telephone service at reasonable cost. We must work together to solve our internet problems. We need all of our residents to complete the Drop Approval forms, to vote in the November 27 referendum, and to approve it.

We invite people who wish to discuss problems with any aspect of our initiative with CityWest to contact that firm or the islands’ internet committee. CityWest’s Dino Tsakonas may be reached by telephone at (250) 202-6004 or by email at dino.tsakonas@cwct.ca. The committee contacts are Karen Ross on Hornby (250) 335-1199 and Peter Spurr on Denman (250) 858-7678.

Denman Hornby Internet Committee September 21, 2021