

Dear Rochester Hills Resident,  
Please find important information about your trash, recycling, and compost collection services below.

ROCHESTER HILLS RESIDENTS RECEIVE TRASH AND RECYCLING SERVICES EVERY WEEK AND COMPOST IS PICKED UP WEEKLY, MARCH 29 - DECEMBER 16, 2021. If a holiday falls on or before your scheduled service day, pickup will be one day later than normal. If a holiday falls on a weekend, your scheduled pickup day will NOT change. Observed holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

BILLING: 2021 rates will be billed as follows for the April 1, 2021 - March 31, 2022 contract year:

	Base Rate	3% Discounts	5% Discounts (Seniors 65+ and Veterans discounts)
Monthly	\$19.66	\$19.07	\$18.68
Quarterly	\$58.98	\$57.21	\$56.04
Annually	\$235.92	\$228.84	\$224.16

**Annual payments must be made in full by 4/1/21 to receive a discount.** For billing, assistance call **248.204.6750** or to enroll in Autopay go to [myaccount.gflusa.com](http://myaccount.gflusa.com). VISA, American Express, and Mastercard are accepted. A 2% late fee will be applied to your account for any balance over 40 days past due. Unpaid invoices and late fee amounts may be assigned to the property tax roll each year. Seniors 65+ and Veterans wishing to apply the 5% discount may contact the City of Rochester Hills to verify eligibility by emailing [rhtrashservice@rochesterhills.org](mailto:rhtrashservice@rochesterhills.org) or presenting documentation in person at City Hall.

**ALL MATERIALS SHOULD BE SET AT THE CURB BY 7:00 am** on your scheduled pickup day. 95-gallon containers should not weigh more than one hundred seventy-five (175) pounds each. For those with special pickup needs, contact GFL USA at **248.204.6750**.

**UNACCEPTABLE MATERIALS:** include tires, concrete, fencing, any contractor-generated materials, free liquids (paints, pesticides, etc.), car parts, fluorescent bulbs, human or pet excrement, animal bodies, and car batteries.

**BULK ITEMS:** Large bulk items such as appliances and furniture pickup will be available on your regular collection day. Please set your bulk items at the curbside separate from other waste and recycling by 7:00 am on your collection day. You do not need to call to request a special pickup of those items. GFL is responsible for complying with all applicable laws concerning the removal of Freon from all appliances containing Freon.

**SNOWBIRD SERVICE SUSPENSION:** If you'll be away from your residence for an extended period, please notify GFL by calling 248.204.6750 to suspend service and receive a discount of up to \$30.00 annually (April 1 - March 31).

**COMPOST/YARD WASTE:** Place yard waste in brown yard waste bags or in plastic 32-gallon containers clearly marked "X" facing the street. Branches are to be no more than two inches in diameter, no longer than four feet in length and must be bundled. Bundles and containers must weigh less than 50 pounds. No tree stumps or trunks are accepted. No compost will be accepted in plastic bags.

---

## Accepted Recycling Items

### Newspaper

Place newspapers, phone books, magazines and glossy newspaper inserts in brown paper bags or bundle and tie with string.

### Cardboard

Clean, corrugated cardboard must be broken down, bundled and tied in two (2) foot squares, not exceeding a thickness of one (1) foot.

### Plastic #1-7

Plastics should be rinsed clean with the cap removed. No motor oil, anti-freeze or cooking oil containers, please.

### Cans

Clean tin and aluminum cans. These items may be flattened to conserve space in your container.

### Glass

Clear, brown and green empty glass. The glass should be rinsed out.

We look forward to continuing to service your community.

---

---

---