# Premier Home Maintenance LLC - Snowbird Plan

The Snowbird Plan is designed for seasonal homeowners who need their home maintained while they are away. It provides essential maintenance and security checks to ensure the home remains in good condition.

- Annual Home Inspections with a 'Home Health' Report
- Routine Maintenance Tasks. (HVAC filter replacement, smoke/CO detector checks, water softener check and refill)
- 2 On-Call Minor Repair Visits (Up to \$100 in materials per year)
- Monthly Security Checks: Verify doors are closed and locked, visually inspect windows, look for any signs of entry or foul play.
- Refer-a-Friend: Get one free on-call visit for each successful referral
- Pricing: \$1000 for 6 months

### **Additional Cost Window Option**

Customers can pre-approve up to \$500 (or a higher amount if desired) in additional repairs to be done during a visit, ensuring any issues are promptly handled.

#### **Materials and Time Limits for On-Call Services**

Visits include up to \$100 in materials (per subscription year) and 1 hours of labor per visit. If repairs exceed this limit, we will notify the customer.

#### **Routine Maintenance vs. On-Call Services**

Routine maintenance tasks are pre-scheduled services performed quarterly and include things like, HVAC filter replacement, smoke/CO detector checks, and water softener refills. For Premium members this would also include gutter cleaning and power washing. On-call services are for unexpected minor repairs, such as fixing leaky faucets, repairing door handles, or patching small holes in drywall. Routine maintenance keeps your home in shape, while on-call services address urgent repairs.

## **Cancellation Policy**

Customers may cancel with 30 days' notice, and refunds are prorated based on services rendered.

## **Discounts**

We offer a 10% discount on all subscription plans for seniors (65+), veterans, and single parents. Our goal is to make home maintenance accessible and affordable to those in need.