

Premier Home Maintenance LLC - Detailed Services Guide

This document provides an in-depth explanation of the services offered in each of our subscription plans. The goal is to help customers understand exactly what is included and how each service is beneficial to the maintenance of their home.

1. Annual Home Inspections

Annual home inspections are thorough checks of the entire home to ensure its overall health and safety. During each inspection, we check key areas of the home, such as the roof, foundation, walls, windows, doors, and mechanical systems (HVAC, plumbing, electrical). Our goal is to catch any issues early before they become costly repairs. After each inspection, we provide a detailed 'Home Health' Report outlining the condition of your home, including recommendations for repairs or improvements.

2. Routine Maintenance Tasks

Routine maintenance tasks are regularly scheduled services that help maintain the proper functioning of various systems in your home. These tasks include:

- Gutter Cleaning (For Premium Members): Ensures gutters are free of debris to prevent water damage.
- HVAC Filter Replacement: Regular filter changes improve air quality and maintain HVAC system efficiency.
- Smoke and CO Detector Checks: We check the functionality and battery life of all smoke and carbon monoxide detectors.
- Light Bulb Replacement: We replace any faulty or burnt-out bulbs, including those in hard-to-reach areas.

- Maintenance tasks may vary from home to home based on specific needs.

3. On-Call Minor Repairs

On-call minor repairs are designed to handle unexpected issues that arise between scheduled maintenance visits. Customers in All plans can call us for minor repairs such as:

- Fixing leaky faucets or toilets
- Repairing loose door handles or hinges
- Patching small holes in drywall
- Replacing or repairing electrical outlets or light switches

Each visit covers a set number of hours (1-2 depending on your plan) and a certain amount

of material costs. If the repair requires more time or materials than the plan covers, we will provide an estimate before proceeding.

4. Exterior Maintenance (Premium Plans)

Exterior maintenance is an additional service available to Premium Plan customers. These services include:

- Power Washing: Cleaning the exterior of your home, deck, or walkways to remove dirt, mold, and grime.

- Gutter Cleaning: Remove gutter guards if necessary, clean gutters, rinse gutters, verify downspouts are draining properly, replace gutter guards.

- Deck and Fence Inspections: We check for loose boards, rot, and structural integrity, recommending any necessary repairs.

5. Home Health Report

After each annual inspection, we provide you with a 'Home Health Report.' This report gives you a comprehensive overview of your home's condition. It includes notes on any repairs needed, areas to monitor, and preventive maintenance recommendations. The report helps homeowners stay informed and take action before small issues turn into costly problems.

6. Preferred Pricing for Additional Services

As a subscriber to one of our plans, you will receive preferred pricing on larger projects or services outside the scope of your plan. This includes, but is not limited to:

- Landscaping Projects.
- Full room painting
- Major maintenance tasks

Preferred pricing ensures that our subscribers get the best possible rates for any additional work that may arise.

Final Notes

We are dedicated to providing top-quality home maintenance services. If you have any additional questions about the services included in your plan, or if you would like to upgrade or customize your plan, please don't hesitate to reach out. We are here to help you keep your home in excellent condition.