

# Premier Home Maintenance LLC - Premium Plan

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Our most comprehensive plan is designed for homeowners who want the ultimate peace of mind. The Premium Plan includes everything in the Standard Plan, with added on-call visits and longer visit times.

- Annual Home Inspections with a detailed 'Home Health' Report
- Routine Maintenance Tasks (HVAC filter replacement, smoke/CO detector checks, water softener check and refill)
- 5 On-Call Minor Repair Visits per year (Up to \$300 in materials covered per year,, with 2-hour time limits)
- Exterior Maintenance (Gutter Cleaning, home power washing, deck/fence inspections)
- Refer-a-Friend: Get one free on-call visit for each successful referral
- Pricing: \$2,950/year

## **Additional Cost Window Option**

To ensure seamless service, we offer an optional 'Additional Cost Window' for customers who prefer to authorize additional repairs up to a certain amount without prior approval. This option allows you to pre-approve up to \$500 (or a higher amount if desired) in labor and materials beyond what is included in your plan, ensuring that our team can complete any necessary repairs promptly or during the same visit if possible. If the cost of repairs exceeds this limit, we will contact you for approval before proceeding.

## **Materials and Time Limits for On-Call Services**

On-call visit includes up to \$300 in materials annually and 2 hours of labor per visit. Additional work will be billed separately if the job exceeds this limit. We will always provide an estimate before proceeding with any work that exceeds the coverage limit.

## **Routine Maintenance vs. On-Call Services**

Routine maintenance tasks are pre-scheduled services performed quarterly and include things like , HVAC filter replacement, smoke/CO detector checks, and water softener refills. For Premium members this would also include gutter cleaning and power washing. On-call services are for unexpected minor repairs, such as fixing leaky faucets, repairing door handles, or patching small holes in drywall. Routine maintenance keeps your home in shape, while on-call services address urgent repairs.

## **Cancellation Policy**

Our subscription plans are designed to provide continuous home care, but we understand that situations change. Customers can cancel their subscription at any time with 30 days' notice. Refunds will be prorated based on services already rendered. Annual subscriptions that are canceled early will be refunded at the monthly rate minus any discounts.

## **Discounts**

We offer a 10% discount on all subscription plans for seniors (65+), veterans, and single parents. Our goal is to make home maintenance accessible and affordable to those in need.

## **Operating Area**

Premier Home Maintenance LLC operates in the Plainwell and surrounding areas, ensuring our customers receive prompt, reliable service whenever they need it.

At Premier Home Maintenance LLC, our goal is to provide you with the best service possible, while helping you protect your most valuable asset—your home. We look forward to serving you!