

# Premier Home Maintenance LLC - Subscription Plans

Premier Home Maintenance LLC is proud to offer our comprehensive home maintenance subscription service to homeowners in the Plainwell area and surrounding regions. Our plans provide peace of mind with regular inspections, routine maintenance, on-call repairs, and optional lawn and exterior care. Designed to keep your home in optimal condition year-round, these services are especially beneficial to seasonal homeowners, seniors, veterans, and single parents.

## Pricing Tiers

### 1. Basic Plan

Ideal for homeowners who want essential maintenance to keep their home in top shape.

- Annual Home Inspections with a detailed 'Home Health' Report
- Scheduled Routine Maintenance Tasks (HVAC filter replacement, smoke/CO detector checks, water softener check and refill)
- 1 On-Call Minor Repair Visit per year (Up to \$50 in materials covered)
- Preferred Pricing for Additional Services
- Priority Scheduling
- Discounts on Larger Projects
- Refer-a-Friend: Get one free on-call visit for each successful referral
- Pricing: \$1,450/year

### 2. Standard Plan

For homeowners who need a little extra help with on-call minor repairs.

- Includes all Basic Plan services
- 3 On-Call Minor Repair Visits per year (Up to \$150 in materials covered per year.)
- Refer-a-Friend: Get one free on-call visit for each successful referral
- Pricing: \$2,150/year

### 3. Premium Plan

Our most comprehensive plan, perfect for homeowners who want complete peace of mind, including exterior care and longer on-call services.

- Includes all Standard Plan services
- Exterior Maintenance (Gutter cleaning, home power wash, deck and fence inspections)
- 5 On-Call Minor Repair Visits per year (Up to \$300 in materials covered per year, 2-hour time limit per visit)
- Preferred Pricing for Additional Services

Commented [1]: Removed monthly payment options.

Commented [2]: Removed Gutter Cleaning From Basic Plan. Removed minor plumbing maintenance. Added Water Softener Check /Refill.

Commented [3]: Removed monthly payment options.

Commented [4]: Changed Material Limit from \$100/visit to \$150/Year

- Refer-a-Friend: Get one free on-call visit for each successful referral
- Pricing: \$2,950/year

**Commented [5]:** Removed monthly payment options.

#### 4. Snowbird Plan (6 Months)

Tailored for seasonal homeowners who spend part of the year away from their residence. This plan is a 6-month subscription, focused on keeping your home in optimal condition while you're away.

**Commented [6]:** Added Gutter Cleaning. Changed material coverage from \$150/visit to \$300/Year. Changed from 3 Hr/visit to 2 Hr/Visit

- Annual Home Inspection with a detailed 'Home Health' Report
- Scheduled Routine Maintenance. (HVAC filter replacement, smoke/CO detector checks, water softener check and refill)
- 2 On-Call Minor Repair Visits (Up to \$100 in materials covered per year)
- Monthly Security Checks: Verify doors are closed and locked, visually inspect windows, and look for any signs of entry or foul play.
- Preferred Pricing for Additional Services
- Refer-a-Friend: Get one free on-call visit for each successful referral
- Pricing: \$1000 for 6 months of service.

**Commented [7]:** Removed Gutter Cleaning From Basic Plan. Removed minor plumbing maintenance. Added Water Softer Check /Refill.

#### Additional Cost Window Option

To ensure seamless service, we offer an optional 'Additional Cost Window' for customers who prefer to authorize additional repairs up to a certain amount without prior approval. This option allows you to pre-approve up to \$500 (or a higher amount if desired) in labor and materials beyond what is included in your plan, ensuring that our team can complete any necessary repairs promptly or during the same visit if possible. If the cost of repairs exceeds this limit, we will contact you for approval before proceeding.

**Commented [8]:** Removed monthly payment options.

#### Materials and Time Limits for On-Call Services

On-call services included in the plans cover labor for small repairs but do not include the cost of materials beyond the plan's coverage. Each on-call visit is limited to 1 hour of labor for Basic and Standard plans and 2 hours for the Premium plan. For repairs requiring more time or materials that exceed the covered amount, additional charges may apply. We will always provide an estimate before proceeding with any work that exceeds the coverage limit.

**Commented [9]:** Changed Basic and Standard plans from 2 Hrs/Visit to 1 Hr/Visit. Changed Premium from 3 Hr/Visit to 2 Hrs/Visit

#### Routine Maintenance vs. On-Call Services

Routine maintenance tasks are pre-scheduled services performed quarterly and include things like , HVAC filter replacement, smoke/CO detector checks, and water softener refills. For Premium members this would also include gutter cleaning and power washing. On-call services are for unexpected minor repairs, such as fixing leaky faucets, repairing door handles, or patching small holes in drywall. Routine maintenance keeps your home in shape, while on-call services address urgent repairs.

### **Cancellation Policy**

Our subscription plans are designed to provide continuous home care, but we understand that situations change. Customers can cancel their subscription at any time with 30 days' notice. Refunds will be prorated based on services already rendered. Annual subscriptions that are canceled early will be refunded at the monthly rate minus any discounts.

### **Discounts**

We offer a 10% discount on all subscription plans for seniors (65+), veterans, and single parents. Our goal is to make home maintenance accessible and affordable to those in need.

### **Operating Area**

Premier Home Maintenance LLC operates in the Plainwell and surrounding areas, ensuring our customers receive prompt, reliable service whenever they need it.

At Premier Home Maintenance LLC, our goal is to provide you with the best service possible, while helping you protect your most valuable asset—your home. We look forward to serving you!