



San Antonio, TX | 210-963-5636 | rivercitysatx.com | orders@rivercityevents-satx.com

MASTER RENTAL AGREEMENT & LIABILITY WAIVER

This Master Rental Agreement & Liability Waiver (“Agreement”) is entered into between River City Event Rentals (“Company”) and the customer identified below (“Customer”). By signing below, placing an order, and/or accepting delivery of any equipment, Customer agrees to be bound by every section of this Agreement, including the general Rental Terms, the general Liability Waiver, and any equipment-specific addenda that apply to Customer's order (checked below).

This Agreement applies to (check all that apply — to be completed at booking):

- ☐ Standard Equipment (tables, chairs, yard games, concessions)
- ☐ Inflatable & Water Slide Equipment (bounce houses, water slides, obstacle courses, slip n' slides)
- ☐ Tent & Canopy Equipment
- ☐ Foam Party Equipment (foam cannon/machine and foam solution)
- ☐ Wedding Collection Rentals

QUICK SUMMARY (Plain English)

This summary is for convenience only and does not replace the full legal terms below. The full Agreement in Sections I–IV is what's legally binding.

Deposit: 30% down to book (50% for weddings). Non-refundable once paid.

Balance: Due in full 7 days before your event.

Cancelling: Full refund (minus deposit) 30+ days out; partial refund 7–29 days out; no refund inside 7 days.

Weather: You take the risk for outdoor events; we may delay or cancel for safety in severe weather.

Damage: Return equipment clean and undamaged, or you'll be charged for cleaning, damage, or replacement.

Safety: An adult must supervise the equipment at all times — you're responsible for participants following the rules.

Health & Alcohol: Tell us about any health conditions that could make activity unsafe. No alcohol for anyone operating or supervising equipment.

Liability: You're agreeing to release River City Event Rentals from responsibility for injuries or damages from normal use of the equipment.

SECTION I — RENTAL AGREEMENT & TERMS OF SERVICE

1. Reservation & Payment Terms

- A non-refundable deposit is required to secure your event date: 30% of the total order for standard rentals, or 50% of the total order for Wedding Collection bookings.
- The remaining balance is due in full 7 days prior to the event date.
- Orders not paid in full by the due date may be canceled at the Company's discretion.
- Accepted payment methods: credit/debit card, cash, and other digital payments as offered at checkout.
- A valid card may be required on file to cover potential additional charges (see Section 8).

2. Cancellation & Refund Policy

- Cancellations made 30+ days before the event: remaining balance refunded; deposit is non-refundable.
- Cancellations made 7–29 days before the event: 50% of the remaining balance refunded; deposit is non-refundable.
- Cancellations made within 7 days of the event: no refund.
- No-shows or last-minute cancellations are non-refundable.
- Store credit (valid 12 months) may be issued at the Company's discretion in lieu of a refund.

3. Weather Policy

- Customer assumes the risk of weather for outdoor events.
- The Company may delay, reschedule, or cancel delivery in the event of severe weather (high winds, lightning, heavy rain, or other unsafe conditions), and will notify Customer as soon as possible.
- Weather-related cancellations made within 7 days of the event are non-refundable; store credit may be issued at the Company's discretion.

4. Equipment Responsibility & Damage

- Customer assumes full responsibility for all rented items from delivery until pickup.
- All items must be returned in the same condition as received.
- Prior to turning equipment over to Customer, Company staff will inflate/set up, inspect, and clean the equipment on site to confirm it is in proper working condition.
- Customer is responsible for inspecting the equipment at delivery and noting any pre-existing damage, defects, or excessive wear on the delivery paperwork before use begins. Equipment not noted as damaged at delivery is presumed to have been delivered in good, working condition.
- At pickup, Company staff will again inflate/set up, inspect, and clean the equipment on site to assess its condition against the delivery notes.
- Damaged, missing, or stolen items will be charged at full replacement cost.

5. Proper Use of Equipment

- Equipment must be used only for its intended purpose.
- Equipment may not be moved, altered, or otherwise misused without Company approval.
- Customer is responsible for preventing damage caused by misuse, negligence, or weather.

6. Cleaning Policy

- Tables, chairs, and other equipment should be returned free of excessive dirt, food, or debris.
- Excessive cleaning needs may result in an additional cleaning fee.

7. Delivery & Service Terms

- Delivery fees are based on location, order size, and setup requirements. See current delivery zone pricing at riverscitysatx.com.

- Delivery and pickup occur within a scheduled time window, not an exact time.
- Customer is responsible for ensuring clear and safe access to the setup location; additional fees may apply for stairs, long-distance carries, or difficult access.
- Customer or a designated representative must be present at delivery and pickup unless other arrangements are made in advance.
- For overnight or multi-day rentals, all motorized equipment (blowers, generators, foam machines) must be powered off whenever the equipment is not in active, supervised use, including overnight.

8. Additional Charges

- Customer agrees to pay for any additional charges including, but not limited to: damages, late fees, additional rental time, missing items, or unpaid balances.

SECTION II — GENERAL LIABILITY WAIVER & RELEASE

This waiver applies to all equipment rented from River City Event Rentals, in addition to any equipment-specific addenda in Sections III–IV that apply to Customer's order.

1. Assumption of Risk

- Customer acknowledges that the use of rented event equipment involves inherent risks, including but not limited to falls, collisions, physical injury, equipment failure or improper use, and weather-related hazards.
- Customer voluntarily assumes all risks associated with the use of the equipment.

2. Supervision Responsibility

- A responsible adult (18 years or older) must supervise all rented equipment at all times during use.
- Customer is solely responsible for enforcing all posted safety rules and occupancy/weight limits.

3. Release of Liability

- To the fullest extent permitted by Texas law, Customer releases, waives, and discharges River City Event Rentals, its owners, employees, agents, and contractors from any and all liability for injuries, damages, or losses arising out of or related to the use of the rented equipment, except where caused by the Company's gross negligence or willful misconduct.

4. Indemnification

- Customer agrees to indemnify and hold harmless River City Event Rentals from any and all claims, demands, damages, liabilities, costs, or expenses (including attorney fees) resulting from use or misuse of the equipment, failure to follow safety guidelines, or injury to any person or damage to property during the rental period.

5. Responsibility for Participants

- Customer accepts full responsibility for all participants using the equipment and acknowledges that all users do so at their own risk.

SECTION III — INFLATABLE & WATER SLIDE ADDENDUM

Applies only if Customer's order includes bounce houses, water slides, obstacle courses, or similar inflatable equipment.

1. Inflatable-Specific Risks

- Risks specific to inflatables include falls, collisions, equipment failure or improper use, and weather-related hazards such as wind, rain, or heat.

2. Safety Rules

- No flips, roughhousing, or unsafe behavior.
- No shoes, food, drinks, sharp objects, or pets inside the inflatable.
- All posted occupancy and weight limits must be followed at all times.
- Adults may supervise from outside the unit but may not jump, climb, or play inside the inflatable alongside children, unless the unit is specifically rated for adult use — mixing adult and child body weights and motion inside the same unit increases collision and injury risk.
- Participants should be grouped by similar age and size when the unit is in use.

3. Weather & Safe Operation

- Inflatables must NOT be used in unsafe conditions, including winds exceeding 15–20 mph, rain, lightning, or severe storms.
- Customer agrees to immediately discontinue use and deflate the unit if unsafe conditions arise.

4. Equipment Use & Setup

- Equipment must remain in the location where it was installed by the Company.
- Customer may not move, modify, or tamper with the inflatable or blower.
- The blower must remain running at all times while the unit is in active, supervised use.
- For overnight or multi-day rentals, the blower must be turned off and the unit vacated whenever it is not in active, supervised use, including overnight.
- Customer is responsible for providing a safe and adequate power source unless otherwise arranged.

5. Water Slide-Specific Terms

- Wet inflatable surfaces are inherently slippery; participants should slide feet-first, one at a time, and avoid running or diving.
- Customer is responsible for keeping all electrical equipment (blowers, power sources) safely away from water and wet ground at all times.
- Participants should be monitored for prolonged sun or heat exposure during water slide use.
- Water slides must be set up on a level surface with an adequate, safe water source as arranged in advance with the Company.

6. Site Preparation & Utility Locating

- Customer is responsible for having the grass mowed and cut short prior to delivery so stakes can be safely and securely installed.
- Customer is responsible for inspecting the setup area prior to delivery and treating or disclosing any hazards, including fire ant mounds, holes, rocks, sprinkler heads, or debris.
- The setup area must be free of pet waste prior to delivery. The Company may delay or decline setup in an unclean area, and any resulting delay will count against Customer's rental time without refund.
- If equipment is to be staked into the ground, including in front yards, easements, or any area with underground utility lines, Customer is responsible for contacting Texas811 (call 811 or visit texas811.org) at least two (2) business days before delivery to have utility lines marked.

- If the yard has not been marked by Texas811 at the time of delivery, the Company will secure the equipment with sandbags or weights in place of ground stakes. A sandbag/weighting fee will apply, and the Company is not responsible for delays, inability to install as configured, or reduced setup options resulting from unmarked utility lines.

Customer Initials (Inflatable Addendum): _____

SECTION IV — FOAM PARTY ADDENDUM

Applies only if Customer's order includes foam party equipment, foam cannon/machine, or foam solution.

1. Foam-Specific Risks

- Risks include wet and slippery surfaces, falls, slips and collisions, eye or skin irritation from foam, and physical activity associated with children's play.

2. Foam Solution Safety

- Foam should never be intentionally swallowed; avoid prolonged direct contact with eyes.
- Individuals with sensitive skin, allergies, asthma, eczema, or respiratory conditions should participate at their own discretion.
- If foam enters the eyes, rinse immediately with clean water for at least 15 minutes; if skin irritation develops, wash thoroughly with soap and water and seek medical attention if irritation persists.

3. Safety Rules

- Adult supervision required at all times; no running, pushing, roughhousing, flips, diving, or climbing on equipment.
- No glass containers or smoking near equipment; keep all electrical equipment dry.
- Stay clear of the foam cannon during operation; bare feet or water shoes are recommended.

4. Equipment Responsibility

- Foam equipment shall only be operated by River City Event Rentals staff unless Customer is specifically authorized in writing to operate it.
- Equipment shall not be moved, modified, or tampered with.
- Customer is responsible for preventing damage caused by negligence, misuse, or unauthorized operation, and accepts responsibility for the equipment until pickup.
- The foam machine must be powered off and not left running unsupervised, including overnight for multi-day rentals.

5. Weather & Safe Operation

- Foam parties will immediately stop if lightning, severe thunderstorms, high winds, or unsafe site conditions exist.

Customer Initials (Foam Party Addendum): _____

SECTION V — TENT & CANOPY ADDENDUM

Applies only if Customer's order includes tents, canopies, or similar shade/shelter structures.

1. Tent & Canopy-Specific Risks

- Risks specific to tents and canopies include collapse or shifting in wind, tripping over stakes or anchor lines, and injury from setup or takedown of poles and frames.

2. Setup, Anchoring & Placement

- Tents and canopies must remain staked, anchored, or weighted as installed by the Company and may not be moved or relocated by Customer.
- Customer is responsible for identifying and disclosing any underground utility lines, sprinkler systems, or hazards at the setup location prior to installation.
- Customer agrees not to hang decorations, lighting, or additional weight from the tent frame without prior Company approval.

3. Weather & Safe Operation

- Tents and canopies must be vacated and, if necessary, taken down in high wind, lightning, or severe storm conditions.
- The Company reserves the right to delay setup or recommend early takedown for safety in forecasted severe weather.

Customer Initials (Tent & Canopy Addendum): _____

SECTION VI — ADDITIONAL TERMS

1. Minors & Guardian Consent

- Any participant under the age of 18 may only use the rented equipment under the direct supervision of a parent or legal guardian.
- If Customer is not the parent or legal guardian of a minor participant, Customer represents that they have obtained consent from the minor's parent or legal guardian to participate, and that this consent extends to the assumption of risk and release of liability in Sections II–V.
- The parent or legal guardian of any minor participant remains responsible for that minor's safety and conduct at all times.

2. Health & Medical Disclosure

- Customer represents that, to the best of their knowledge, no participant has a heart condition, is pregnant, has a recent injury, or has any other medical condition that could be aggravated by physical activity, foam exposure, or inflatable use.
- Customer is responsible for informing all participants and their guardians that they should not use the equipment if such a condition exists, and should consult a physician if unsure.

3. Alcohol Prohibition

- Consumption of alcohol by anyone operating, supervising, or immediately responsible for the rented equipment is strictly prohibited.
- The Company reserves the right to suspend use of the equipment if supervising adults appear to be under the influence of alcohol or other impairing substances.

4. Photo & Video Release

- Customer grants River City Event Rentals permission to photograph or record equipment and events for quality, safety, and documentation purposes.
- Customer agrees that the Company may use such photos or videos in marketing materials, including its website and social media, unless Customer opts out in writing prior to the event by emailing orders@rivercityevents-satx.com.
- No compensation is owed to Customer or participants for the use of such images.

5. Governing Law & Venue

- This Agreement is governed by the laws of the State of Texas, without regard to conflict-of-law principles.
- Any dispute arising from this Agreement shall be resolved exclusively in the state or federal courts located in Bexar County, Texas.

6. Severability

- If any provision of this Agreement is found by a court to be invalid or unenforceable, that provision shall be limited or removed to the minimum extent necessary, and the remaining provisions of this Agreement shall remain in full force and effect.

ACKNOWLEDGMENT & SIGNATURE

By signing below, Customer confirms that they have read this entire Agreement — including the Rental Agreement (Section I), the General Liability Waiver (Section II), any addenda checked on the cover page (Sections III–V), and the Additional Terms (Section VI) — understand its terms, and agree to be bound by it. Customer understands this is a legally binding document.

Customer Information

Customer Name: _____

Event Address: _____

Phone Number: _____

Event Date: _____

Signatures

Customer Signature: _____

Date: _____

River City Event Rentals — Authorized By: _____

Date: _____

Thank you for choosing River City Event Rentals!

Reliable. Clean. On Time.