



Master Rental Agreement & Liability Waiver

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San Antonio, TX | (210) 963-5636 | rivercitysatx.com | orders@rivercitysatx.com

This Master Rental Agreement & Liability Waiver ("Agreement") is entered into between River City Event Rentals LLC ("Company") and the customer identified below ("Customer"). By signing below, placing an order, and/or accepting delivery of any equipment, Customer agrees to be bound by every section of this Agreement, including the general Rental Terms, the general Liability Waiver, and any equipment-specific addenda that apply to Customer's order.

The version of this Agreement in effect and accepted on the date the reservation is confirmed governs that rental.

This Agreement applies to (check all that apply — completed at booking):

- ☐ Standard Equipment (tables, chairs, yard games, concessions)
- ☐ Inflatable & Water Slide Equipment (bounce houses, water slides, obstacle courses, slip n' slides)
- ☐ Tent & Canopy Equipment
- ☐ Foam Party Equipment (foam cannon/machine and foam solution)
- ☐ Wedding Collection Rentals

HOW THIS AGREEMENT IS ORGANIZED

Section I — Rental terms: reservation and payment, cancellation, weather, rental period and pickup, extended options, damage, Accidental Damage Waiver, delivery, additional charges, deposits and card authorization, special orders.

Section II — General liability waiver and release. Applies to every rental.

Section III — Inflatable and water slide addendum, including site preparation and utility locating. Requires initials.

Section IV — Foam party addendum. Requires initials.

Section V — Tent and canopy addendum. Requires initials.

Section VI — Additional terms: minors, health, alcohol, photography, governing law, severability, precedence and version record.

Signature page — Customer information, the payment schedule for this reservation, and signatures.

QUICK SUMMARY (Plain English)

This summary is for convenience only and does not replace the full legal terms below. Sections I–VI are what is legally binding.

Deposit: 20% reservation deposit to book. Applied to your order total. Non-refundable if you cancel. It is not a damage deposit.

Balance: due 48 hours before your scheduled delivery time. Booked inside 48 hours? Paid in full at booking.

Reminder: we may send a courtesy reminder about 72 hours out. Not receiving one does not change the deadline.

Unpaid balance: at 24 hours before delivery we may cancel, keep the deposit, and release the equipment. We do not load or set up an unpaid order.

Custom and large-event quotes: especially high-peak-frame tent installations and customized wedding-tent packages, require a 30% deposit or another written payment schedule. Fixed prebuilt packages displayed online use the standard 20% checkout.

Cancelling: deposit retained. Of anything paid beyond it: refunded in full 30+ days out, 50% at 7–29 days, none inside 7 days.

Weather: if we cannot safely deliver or operate, your deposit moves to a new date within 12 months or becomes credit.

Rental period: your use ends at the ending time on your order. Stop use, clear everyone off, and leave the equipment as installed — our crew powers it down and collects it within the pickup window. Overnight with next-morning pickup is a \$30 option bought in advance, and you shut it down that night. Second Day is 50% of the daily rate.

Damage: return equipment clean and undamaged or you will be charged. An optional Accidental Damage Waiver is available — it is not insurance.

Safety, health & alcohol: an adult must supervise at all times, tell us about conditions that could make activity unsafe, and no alcohol for anyone supervising equipment. Inflatables are shut down at 15 mph wind.

Photos: we photograph equipment and setups. Recognizable people are never used in our marketing without separate written permission.

Liability: you are agreeing to release River City Event Rentals from responsibility for injuries or damages from normal use of the equipment.

Section I — Rental Agreement & Terms of Service

1. Reservation & Payment Terms

- A 20% reservation deposit is required to confirm a standard customer reservation. The deposit reserves the equipment and the event date and is applied toward the order total.
- The reservation deposit is non-refundable for an ordinary customer cancellation, subject to Section I.2 and to the qualifying weather provisions in Section I.3.
- The reservation deposit is not a security deposit, damage deposit, credit-card authorization, insurance product, or Accidental Damage Waiver. See Section I.12.
- The remaining balance is due in full 48 hours before the scheduled delivery date and time.
- Any reservation accepted within 48 hours of scheduled delivery requires payment in full when the order is placed.
- River City Event Rentals may send a courtesy payment reminder approximately 72 hours before scheduled delivery. Failure to receive a reminder does not extend the payment deadline or relieve Customer of responsibility for timely payment.
- If the balance remains unpaid 24 hours before scheduled delivery, the Company may cancel the reservation, retain the reservation deposit, and release the equipment to another customer. Cancellation under this provision is discretionary and requires management approval; it does not occur automatically.
- Any amount Customer has paid beyond the non-refundable reservation deposit is handled according to the cancellation and refund provisions in Section I.2.
- No standard order will be loaded, delivered, or installed while an unpaid balance remains. The Company may refuse delivery or setup where payment is incomplete, including on arrival at the site.
- Custom or large events requiring a written quote may carry a different deposit and payment schedule under Section I.13. Fixed prebuilt packages displayed online use the standard terms above.
- Accepted payment methods: credit/debit card, cash, and other digital payments as offered at checkout.
- Texas sales tax and applicable delivery fees are added at checkout and shown before payment.

- A valid card may be required on file to cover authorized additional charges (see Sections I.11 and I.12).

2. Cancellation & Refund Policy

The following applies to amounts Customer has actually paid.

- Cancellations made 30 or more days before the event: the reservation deposit is retained; amounts paid beyond the deposit are refunded.
- Cancellations made 7-29 days before the event: the reservation deposit is retained; 50% of other prepaid amounts are refunded.
- Cancellations made within 7 days of the event: payments are non-refundable, subject to the qualifying weather provisions in Section I.3 and to applicable law.
- If the Company cancels a reservation solely because Customer failed to pay the balance, the Company may retain the reservation deposit and refund other amounts paid.
- No-shows are non-refundable.
- The Company may, at its discretion, issue transferable store credit (valid 12 months) in place of a refund, or apply amounts paid toward a rescheduled date.

3. Weather Policy

- Customer assumes the risk of weather for outdoor events.
- The Company may delay, reschedule, or cancel delivery in the event of severe weather (high winds, lightning, heavy rain, or other unsafe conditions), and will notify Customer as soon as possible.
- A qualifying weather cancellation occurs when the Company determines that it cannot safely deliver, install, or operate the equipment because of unsafe weather.
- Where a qualifying weather cancellation occurs before delivery, the reservation deposit may be transferred to a rescheduled date within 12 months or issued as store credit, and any additional balance already paid may be refunded or credited at Customer's choice.
- If Customer cancels because of personal weather concerns while the Company determines that safe delivery and operation remain possible, that is an ordinary cancellation under Section I.2.
- After delivery and setup, weather that develops later does not normally create a refund. Customer must discontinue use and shut down equipment when conditions become unsafe, as required in Sections III-V.

4. Rental Period & Pickup

- The event-ending time is a required field on Customer's order. It appears on the order confirmation and on the signed copy of this Agreement, and it governs the rental period.
- Customer's right to use the equipment ends at the contracted event-ending time. At that time Customer must stop all use and remove all participants from and around the equipment.
- Unless the Company instructs otherwise, Customer must then leave the equipment powered and secured as installed until Company staff arrive within the scheduled pickup window to power down, deflate, and collect it.
- Where Customer has purchased the Overnight / Next-Morning Pickup option, Section I.5 applies instead. Customer performs the shutdown described in that Section at the event-ending time, and the Company collects the following morning.
- Delivery and pickup occur within scheduled time windows determined by the Company, not at exact times. Pickup windows are communicated before the event, generally by text or email.
- Equipment does not remain on Customer's property after the contracted ending time unless Customer has purchased the Overnight / Next-Morning Pickup option in Section I.5, or a written promotion expressly provides for extended possession.
- Where equipment remains on site overnight under Section I.5 or a written promotion, it must be powered down and vacated at the event-ending time or when supervision ends, whichever comes first, and may not be used again before pickup.
- Customer remains responsible for the equipment under Section I.6 for the whole period it is on Customer's property, including any overnight period.
- Customer is responsible for keeping the setup area secure and accessible until pickup, including arranging gate access, containing pets, and turning off irrigation. If Company staff cannot access the equipment during the scheduled pickup window, a return trip fee may apply.

5. Extended Rental Options

The following options are available where the Company offers them on Customer's order. They must be purchased in advance and cannot be added on site. Availability may be limited by schedule, equipment, or weather.

- Overnight / Next-Morning Pickup — \$30. The equipment remains on site after the event and is collected the following morning within a pickup window determined by the Company.
- Customer shutdown duties under this option. At the contracted event-ending time Customer must: stop all use of the equipment; remove all participants from and around the equipment; turn off the blower and any other powered equipment in accordance with the instructions given by Company staff at setup; secure the setup area; and prevent any further use of the equipment until the Company collects it.
- Customer must not reinflate, restart, power on, or otherwise operate the equipment after shutdown. Equipment that has been powered down may not be used again before pickup for any reason, by any person.
- Overnight weather. If wind, rain, lightning, or other severe weather develops after shutdown, Customer must keep all persons off and away from the equipment and must not attempt to operate, move, re-anchor, or dismantle it. Customer should contact the Company at (210) 963-5636 as soon as it is safe to do so and follow the instructions the Company gives. Customer is responsible for damage or injury resulting from an attempt to operate, move, or dismantle equipment overnight.
- The Company may collect equipment early, or instruct that it be left as-is until the Company arrives, where the Company judges that conditions require it.
- The requirements of Sections I.10 and III.4 continue to apply throughout the overnight period.
- Second Day — 50% of the daily rate. Full supervised use of the equipment on a second calendar day. All safety and supervision requirements apply on both days.
- A promotional extended weekend or other extended-possession offer applies only where the written terms of that promotion expressly say so. A promotion does not create overnight possession by implication.
- The Company may shut down or collect equipment at any time for weather or safety. Where the Company does so, the Overnight / Next-Morning Pickup fee is refunded.

6. Equipment Responsibility & Damage

- Customer assumes full responsibility for all rented items from delivery until pickup.
- All items must be returned in the same condition as received.
- Prior to turning equipment over to Customer, Company staff will inflate/set up, inspect, and clean the equipment on site to confirm it is in proper working condition.
- Customer is responsible for inspecting the equipment at delivery and noting any pre-existing damage, defects, or excessive wear on the delivery paperwork before use begins. Equipment not noted as damaged at delivery is presumed to have been delivered in good, working condition.
- At pickup, Company staff will again inflate/set up, inspect, and clean the equipment on site to assess its condition against the delivery notes.
- Damaged, missing, or stolen items will be charged at full replacement cost.

7. Accidental Damage Waiver (Optional)

- The Accidental Damage Waiver is an optional add-on available at checkout. It is not insurance and provides no coverage to Customer.
- When purchased, the Company waives its right to charge Customer for accidental damage to the rented equipment, up to \$500 per rental. Damage above \$500, or damage to which the waiver does not apply, remains Customer's responsibility under Section I.6.
- The waiver does not apply to: theft, loss, or disappearance of equipment; vandalism or intentional damage; damage from misuse, neglect, or exceeding posted occupancy and weight limits; damage resulting from a violation of this Agreement or the safety instructions given at setup; damage from use during unsafe weather or after Company staff have instructed that equipment be shut down; damage from foam solution not supplied or approved by the Company; and damage caused by prohibited items.
- The waiver applies to the rented equipment only. It does not cover injury to any person, damage to Customer's property, or any third-party claim, and it does not limit, replace, or modify Sections II-VI of this Agreement.
- The waiver is refundable if the rental is canceled before delivery, and non-refundable once equipment has been delivered.

8. Proper Use of Equipment

- Equipment must be used only for its intended purpose.
- Equipment may not be moved, altered, or otherwise misused without Company approval.
- Customer is responsible for preventing damage caused by misuse, negligence, or weather.

9. Cleaning Policy

- Tables, chairs, and other equipment should be returned free of excessive dirt, food, or debris.
- Excessive cleaning needs may result in an additional cleaning fee.

10. Delivery & Service Terms

- Delivery fees are based on location, order size, and setup requirements. See current delivery zone pricing at rivercitysatx.com.
- Customer is responsible for ensuring clear and safe access to the setup location; additional fees may apply for stairs, long-distance carries, or difficult access.
- Customer or a designated representative must be present at delivery and pickup unless other arrangements are made in advance.
- For overnight or multi-day rentals, all motorized equipment (blowers, generators, foam machines) must be powered off whenever the equipment is not in active, supervised use, including overnight.

11. Additional Charges

- Customer agrees to pay for any additional charges including, but not limited to: damages, late fees, additional rental time, return trip fees, missing items, or unpaid balances.
- Deposits, discounts, coupons, and promotional offers apply to rental charges only. They do not reduce Customer's responsibility for delivery fees, taxes, damage or cleaning charges, difficult-access charges, or any other authorized fee unless the offer expressly states otherwise.

12. Deposits, Waivers & Card Authorization — What Each One Is

- **Reservation deposit.** 20% of the order total, paid at booking and applied to the order total. It is not held against damage and is not returned separately at the end of the rental.
- **Security or damage deposit.** A separate refundable sum held against damage. The Company does not collect a security deposit on standard reservations, including fixed prebuilt packages. Where one is required for a custom or large event, the amount and terms are disclosed in writing before confirmation.
- **Accidental Damage Waiver.** The optional add-on described in Section I.7. It is not insurance, not a deposit, and provides no coverage to Customer.
- **Credit-card authorization.** Where a card is kept on file, it may be charged only for amounts authorized by this Agreement, properly disclosed to Customer, and documented, and only as permitted by the Company's payment processor and applicable card-network rules. A card authorization or hold is not a payment and does not reduce the balance due under Section I.1.
- **Post-rental damage or cleaning charges.** Charged under Sections I.6, I.7, I.9, and I.11, supported by the delivery and pickup condition documentation.

13. Custom & Large Events, Written Quotes & Approved Account Customers

- Fixed prebuilt packages displayed in the online store, including wedding, festival, school, church, field-day, quince, and standard pop-up-tent packages, are standard online reservations under Section I.1.
- Custom or large events - especially high-peak-frame tent installations, customized wedding-tent packages, and other work requiring a written quote - are booked by quote or manually placed order and require a 30% reservation deposit or another written payment schedule.
- The exact deposit amount and balance deadline for a quoted reservation are disclosed before confirmation.
- Where an order-specific written payment schedule is signed or accepted, that schedule controls for that reservation.
- Schools, churches, municipalities, HOAs, and approved commercial customers may receive purchase-order, invoice, or net terms only where the Company authorizes those terms in writing.

- Without written special terms, the standard terms of this Agreement apply, including the requirement that the balance be paid before equipment is loaded or delivered.

Section II — General Liability Waiver & Release

This waiver applies to all equipment rented from River City Event Rentals, in addition to any equipment-specific addenda in Sections III-V that apply to Customer's order.

1. Assumption of Risk

- Customer acknowledges that the use of rented event equipment involves inherent risks, including but not limited to falls, collisions, physical injury, equipment failure or improper use, and weather-related hazards.
- Customer voluntarily assumes all risks associated with the use of the equipment.

2. Supervision Responsibility

- A responsible adult (18 years or older) must supervise all rented equipment at all times during use.
- Customer is solely responsible for enforcing all posted safety rules and occupancy/weight limits.

3. Release of Liability

- To the fullest extent permitted by Texas law, Customer releases, waives, and discharges River City Event Rentals, its owners, employees, agents, and contractors from any and all liability for injuries, damages, or losses arising out of or related to the use of the rented equipment, except where caused by the Company's gross negligence or willful misconduct.

4. Indemnification

- Customer agrees to indemnify and hold harmless River City Event Rentals from any and all claims, demands, damages, liabilities, costs, or expenses (including attorney fees) resulting from use or misuse of the equipment, failure to follow safety guidelines, or injury to any person or damage to property during the rental period.

5. Responsibility for Participants

- Customer accepts full responsibility for all participants using the equipment and acknowledges that all users do so at their own risk.

Section III — Inflatable & Water Slide Addendum

Applies only if Customer's order includes bounce houses, water slides, obstacle courses, or similar inflatable equipment.

1. Inflatable-Specific Risks

- Risks specific to inflatables include falls, collisions, equipment failure or improper use, and weather-related hazards such as wind, rain, or heat.

2. Safety Rules

- No flips, roughhousing, or unsafe behavior.
- No shoes, food, drinks, sharp objects, or pets inside the inflatable.
- All posted occupancy and weight limits must be followed at all times.
- Adults may supervise from outside the unit but may not jump, climb, or play inside the inflatable alongside children, unless the unit is specifically rated for adult use — mixing adult and child body weights and motion inside the same unit increases collision and injury risk.
- Participants should be grouped by similar age and size when the unit is in use.

3. Weather & Safe Operation

- Wind shutdown rule: inflatables must not be used once wind speed reaches 15 miles per hour, whether sustained or gusting. Where the manufacturer of a particular unit specifies a lower limit, that lower limit applies to that unit.
- This is a fixed operating rule. It is not subject to on-site discretion, and Company staff will shut down and deflate the unit when the threshold is reached.
- Inflatables must not be used in rain, lightning, or severe storms.
- Customer agrees to immediately discontinue use and deflate the unit if the wind threshold is reached or any other unsafe condition arises.

4. Equipment Use & Setup

- Equipment must remain in the location where it was installed by the Company.
- Customer may not move, modify, or tamper with the inflatable or blower.
- The blower must remain running at all times while the unit is in active, supervised use.
- For overnight or multi-day rentals, including where the Overnight / Next-Morning Pickup option has been purchased, the blower must be turned off and the unit vacated whenever it is not in active, supervised use, including overnight.
- Customer is responsible for providing a safe and adequate power source unless otherwise arranged.

5. Water Slide-Specific Terms

- Wet inflatable surfaces are inherently slippery; participants should slide feet-first, one at a time, and avoid running or diving.
- Customer is responsible for keeping all electrical equipment (blowers, power sources) safely away from water and wet ground at all times.
- Participants should be monitored for prolonged sun or heat exposure during water slide use.
- Water slides must be set up on a level surface with an adequate, safe water source as arranged in advance with the Company.

6. Site Preparation, Ground Disturbance & Utility Locating

- Customer is responsible for having the grass mowed and cut short prior to delivery so stakes can be safely and securely installed.
- Customer is responsible for inspecting the setup area prior to delivery and treating or disclosing any hazards, including fire ant mounds, holes, rocks, sprinkler heads, or debris.
- The setup area must be free of pet waste prior to delivery. The Company may delay or decline setup in an unclean area, and any resulting delay will count against Customer's rental time without refund.
- Where the Company will drive stakes or otherwise disturb the ground, the Company is responsible for obtaining and verifying its own valid Texas811 locate ticket where one is required. A locate ticket held by the homeowner, venue, general contractor, or another subcontractor is not treated as covering the Company's work.

- The Company verifies that the affected utility operators have responded to its locate request before staking.
- Customer remains responsible for identifying and disclosing sprinkler and irrigation systems, septic components, private electrical or gas lines, and other privately owned facilities that Texas811 does not mark.
- Where safe staking cannot be confirmed, the Company may secure the equipment with approved ballast, relocate the equipment, delay installation, or decline setup. Any ballast or difficult-setup fee is disclosed in accordance with Customer's order and the Company's published pricing.
- Where equipment remains on site overnight, Customer is responsible for gate access, containing pets, and turning off irrigation for the overnight period.

Customer Initials (Inflatable Addendum): _____

Section IV — Foam Party Addendum

Applies only if Customer's order includes foam party equipment, foam cannon/machine, or foam solution.

1. Foam-Specific Risks

- Risks include wet and slippery surfaces, falls, slips and collisions, eye or skin irritation from foam, and physical activity associated with children's play.

2. Foam Solution Safety

- Foam should never be intentionally swallowed; avoid prolonged direct contact with eyes.
- Individuals with sensitive skin, allergies, asthma, eczema, or respiratory conditions should participate at their own discretion.
- If foam enters the eyes, rinse immediately with clean water for at least 15 minutes; if skin irritation develops, wash thoroughly with soap and water and seek medical attention if irritation persists.

3. Safety Rules

- Adult supervision required at all times; no running, pushing, roughhousing, flips, diving, or climbing on equipment.
- No glass containers or smoking near equipment; keep all electrical equipment dry.
- Stay clear of the foam cannon during operation; bare feet or water shoes are recommended.

4. Equipment Responsibility

- Foam equipment shall only be operated by River City Event Rentals staff unless Customer is specifically authorized in writing to operate it.
- Only foam solution supplied or approved by the Company may be used with Company foam equipment.
- Equipment shall not be moved, modified, or tampered with.
- Customer is responsible for preventing damage caused by negligence, misuse, or unauthorized operation, and accepts responsibility for the equipment until pickup.
- The foam machine must be powered off and not left running unsupervised, including overnight for multi-day rentals.

5. Weather & Safe Operation

- Foam parties will immediately stop if lightning, severe thunderstorms, high winds, or unsafe site conditions exist.

Customer Initials (Foam Party Addendum): _____

Section V — Tent & Canopy Addendum

Applies only if Customer's order includes tents, canopies, or similar shade/shelter structures.

1. Tent & Canopy-Specific Risks

- Risks specific to tents and canopies include collapse or shifting in wind, tripping over stakes or anchor lines, and injury from setup or takedown of poles and frames.

2. Setup, Anchoring & Placement

- Tents and canopies must remain staked, anchored, or weighted as installed by the Company and may not be moved or relocated by Customer.
- Customer is responsible for identifying and disclosing any underground utility lines, sprinkler systems, or hazards at the setup location prior to installation. Where the Company will drive stakes or otherwise disturb the ground, the locate responsibilities in Section III.6 apply to the tent installation.
- Customer agrees not to hang decorations, lighting, or additional weight from the tent frame without prior Company approval.

3. Weather & Safe Operation

- Tents and canopies must be vacated immediately in high wind, lightning, or severe storm conditions, and all persons kept clear of the structure and its anchor lines.
- Customer must not attempt to take down, move, re-anchor, dismantle, or otherwise handle the structure. Only Company personnel handle tents and canopies.
- Where a structure must come down for safety, Customer should contact the Company at (210) 963-5636 and keep all persons clear until Company staff arrive.
- The Company reserves the right to delay setup, take a structure down, or recommend early takedown for safety in forecasted severe weather.

4. Payment Terms for Tent Reservations

- Standard pop-up tents displayed online use the 20% reservation deposit under Section I.1. Custom high-peak-frame tent installations and other quoted tent work follow the written payment schedule under Section I.13.

Customer Initials (Tent & Canopy Addendum): _____

Section VI — Additional Terms

1. Minors & Guardian Consent

- Any participant under the age of 18 may only use the rented equipment under the direct supervision of a parent or legal guardian.
- If Customer is not the parent or legal guardian of a minor participant, Customer represents that they have obtained consent from the minor's parent or legal guardian to participate, and that this consent extends to the assumption of risk and release of liability in Sections II-V.
- The parent or legal guardian of any minor participant remains responsible for that minor's safety and conduct at all times.

2. Health & Medical Disclosure

- Customer represents that, to the best of their knowledge, no participant has a heart condition, is pregnant, has a recent injury, or has any other medical condition that could be aggravated by physical activity, foam exposure, or inflatable use.
- Customer is responsible for informing all participants and their guardians that they should not use the equipment if such a condition exists, and should consult a physician if unsure.

3. Alcohol Prohibition

- Consumption of alcohol by anyone operating, supervising, or immediately responsible for the rented equipment is strictly prohibited.
- The Company reserves the right to suspend use of the equipment if supervising adults appear to be under the influence of alcohol or other impairing substances.

4. Photography & Video

- The Company may photograph or record its equipment, installation, anchoring, equipment condition, and the worksite for safety, quality control, evidence, and documentation purposes.
- Equipment-only photographs may be used in Company marketing.

- Photographs or recordings in which a customer, child, guest, or other individual is recognizable are not used in Company marketing or advertising without that person's separate written permission. Signing this Agreement does not grant permission to use recognizable people in advertising.
- The Company does not photograph or record guests, participants, or children for marketing purposes. Equipment photographs are taken before guests arrive or after the area is clear, and if a person appears in frame the photograph is retaken or deleted.
- Safety and incident records remain private. They are not published or used in marketing, and are disclosed only where required for insurance, legal, safety, or operational purposes.
- Customer may request that no photographs be taken at the event by emailing orders@rivercitysatx.com before the rental date, or by informing Company staff before setup begins.

5. Governing Law & Venue

- This Agreement is governed by the laws of the State of Texas, without regard to conflict-of-law principles.
- Any dispute arising from this Agreement shall be resolved exclusively in the state or federal courts located in Bexar County, Texas.

6. Severability

- If any provision of this Agreement is found by a court to be invalid or unenforceable, that provision shall be limited or removed to the minimum extent necessary, and the remaining provisions of this Agreement shall remain in full force and effect.

7. Entire Agreement, Precedence & Version Record

- The Company's Terms & Conditions, Return & Refund Policy, and Privacy Policy, each available at rivercitysatx.com, are incorporated into this Agreement by reference. Where any of those documents conflicts with this Agreement, this Agreement controls.
- This Agreement, together with those documents, Customer's order confirmation, and any order-specific written payment schedule, constitutes the entire agreement between the parties regarding the rental. Where an order-specific written payment schedule conflicts with Section I.1, the signed order-specific schedule controls for that reservation.
- The version of this Agreement accepted on the date the reservation is confirmed governs that rental. The Company records the version accepted and retains evidence of that acceptance.
- This precedence provision does not excuse inconsistent public policies. The Company maintains its Terms & Conditions, Return & Refund Policy, checkout copy, published FAQs, and customer emails so that they are consistent with this Agreement.

Acknowledgment & Signature

By signing below, Customer confirms that they have read this entire Agreement — including the Rental Agreement (Section I), the General Liability Waiver (Section II), any addenda checked on the cover page (Sections III–V), and the Additional Terms (Section VI) — understand its terms, and agree to be bound by it. Customer understands this is a legally binding document.

Customer Information

Customer Name: _____

Event Address: _____

Phone Number: _____

Email Address: _____

Event Date: _____

Event Ending Date & Time: _____

Scheduled Pickup Window: _____

Payment Schedule for This Reservation

Order total: \$_____ Reservation deposit (20% unless a written schedule applies): \$_____ Paid on: _____

Remaining balance: \$_____ Balance due (48 hours before scheduled delivery): _____

Order-specific written payment schedule applies: ☐ No ☐ Yes (attached) Agreement version accepted: 2.5

Signatures

Customer Signature: _____

Date: _____

River City Event Rentals — Authorized By: _____

Date: _____

Thank you for choosing River City Event Rentals!

We set the stage. You make the memories.