



WE SET THE STAGE. YOU MAKE THE MEMORIES.

San Antonio, TX | rivercitysatx.com | mrodriguezsantiago@rivercityevents-satx.com

PRIVACY POLICY

Effective Date: July 2026

River City Event Rentals (“we,” “us,” or “our”) respects your privacy. This Privacy Policy explains what information we collect, how we use it, and the choices you have when you visit our website or book a rental with us.

Information We Collect

We may collect the following information when you use our website or book a rental:

- Contact information, such as your name, email address, phone number, and event address.
- Booking details, including event date, rental items, delivery location, and special requests.
- Payment information, processed securely through our booking platform, Booqable, and its payment processor.
- Website usage information, such as pages visited and general device or browser data, collected automatically through standard website analytics.

How We Use Your Information

We use the information we collect to:

- Process and confirm reservations, deposits, and payments.
- Communicate with you about your booking, delivery, and pickup.
- Respond to questions and provide customer support.
- Improve our website, inventory, and services.
- Send occasional promotions or updates, which you may opt out of at any time.

Booking & Payment Processing

Reservations and payments are processed through Booqable, our third-party booking and checkout platform. Booqable and its payment processor handle payment information directly and maintain their own privacy and security practices. We do not store your full payment card details on our own systems.

Cookies & Website Data

Our website may use cookies or similar technologies to help the site function properly and to understand how visitors use our site. You can adjust your browser settings to limit or block cookies, though some site features may not work as intended.

Information Sharing

We do not sell your personal information. We may share information only with:

- Service providers who help us operate our business, such as Booqable, our payment processor, and our website host.
- Delivery or setup personnel, as needed to complete your rental.
- Government or legal authorities, if required by law.

Data Security

We take reasonable measures to protect the information we collect. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

Children's Privacy

Our website and booking services are intended for use by adults booking rentals for events. We do not knowingly collect personal information directly from children.

Your Choices

You may opt out of promotional emails at any time by using the unsubscribe link included in those emails or by contacting us directly. You may also ask us to review or update the contact information we have on file.

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices. The “Effective Date” above indicates when this policy was last updated.

Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

River City Event Rentals

San Antonio, Texas

Email: mrodriguezsantiago@rivercityevents-satx.com

Website: rivercitysatx.com

We set the stage. You make the memories.