



WE SET THE STAGE. YOU MAKE THE MEMORIES.

San Antonio, TX | rivercitysatx.com | mrodriguezsantiago@rivercityevents-satx.com

TERMS & CONDITIONS

Effective Date: July 2026

Welcome to River City Event Rentals! By booking with us, you agree to the following Terms & Conditions.

Reservations

Reservations are confirmed once payment or the required deposit has been received and you receive a booking confirmation from River City Event Rentals.

Payments

Payment is due according to the terms provided during checkout. Applicable Texas sales tax and any delivery fees will be added where required.

Cancellations & Weather

Cancellation requests should be made as early as possible.

For inflatable rentals, safety is our highest priority. River City Event Rentals reserves the right to postpone, delay, or cancel a rental due to unsafe weather conditions, including high winds, lightning, heavy rain, or other hazardous conditions. When possible, we will work with you to reschedule your event or provide a rental credit in accordance with our cancellation policy.

Delivery & Setup

The customer is responsible for providing a safe and accessible setup location with adequate space, electrical power, and water (when required). Our team may refuse setup if site conditions are unsafe or could damage the equipment.

Equipment Care

Customers are responsible for protecting rental equipment during the rental period. Equipment must be used only as intended and under appropriate adult supervision.

Food, drinks, gum, face paint, glitter, confetti, silly string, pets, smoking, and sharp objects are not permitted on inflatables or other rental equipment unless specifically approved.

Customers are responsible for any damage beyond normal wear and tear.

Safety

Customers agree to follow all safety instructions provided by River City Event Rentals and any manufacturer guidelines. Equipment should never be used during unsafe weather conditions or in a manner that could cause injury or damage.

Foam Parties

Only foam solution supplied or approved by River City Event Rentals may be used with our foam equipment. Adult supervision is required at all times during foam events.

Tent Rentals

Tents are temporary structures designed for normal weather conditions. Customers are responsible for evacuating tented areas during severe weather, including strong winds, lightning, or heavy storms.

Privacy

We respect your privacy. Information collected through our website or booking process is used solely to process reservations, communicate with customers, and improve our services. We do not sell your personal information.

Photography

We may photograph our rental equipment at events for marketing purposes. We will not identify customers or guests without permission. If you prefer that your event not be photographed, please let us know before your rental.

Limitation of Liability

To the fullest extent permitted by Texas law, River City Event Rentals is not responsible for indirect, incidental, or consequential damages arising from the use of our rental equipment. Our total liability shall not exceed the amount paid for the rental.

Right to Refuse Service

River City Event Rentals reserves the right to refuse service or cancel a reservation if payment requirements are not met, fraudulent activity is suspected, unsafe conditions exist, or these Terms & Conditions are violated.

Governing Law

These Terms & Conditions are governed by the laws of the State of Texas.

Contact Us

River City Event Rentals

San Antonio, Texas

Email: mrodriguezsantiago@rivercityevents-satx.com

Website: rivercitysatx.com

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