

PRIVACY POLICY

Privacy Policy

This Privacy Policy describes Sol Transportation Solutions LLC policies and procedures on the collection, use and disclosure of your information when you use our service and tells you about your privacy rights and how the law protects you. We use your personal data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

Information We Collect

We may collect information including:

- **Name**
- **Company Name**
- **Phone Number**
- **Email Address**
- **Physical Address**
- **Shipment Information**
- **Billing Information**
- **Communication Preferences**
- **Information submitted through our website, forms, phone calls, emails, and text messages**

How We Use Your Information

We use your information to:

- **Provide freight brokerage and logistics services**
- **Coordinate transportation and shipment activities**
- **Communicate regarding shipments, scheduling, and customer service**
- **Process invoices and payments**
- **Respond to inquiries and support requests**
- **Improve our services and website**

- **Comply with legal and regulatory obligations**

SMS Communications

By providing your mobile phone number and opting in, you consent to receive SMS text messages from Sol Transportation Solutions LLC.

These messages may include:

- **Shipment updates**
- **Delivery notifications**
- **Scheduling information**
- **Customer support communications**
- **Service-related notifications**

Message frequency may vary.

Message and data rates may apply.

You may opt out at any time by replying STOP to any message.

For assistance, reply HELP or contact us at:

Phone: (727) 335-3646

Email: office@soltransports.us

SMS Consent

SMS consent is not shared with third parties or affiliates for marketing purposes.

Information Sharing

We do not sell, rent, or share personal information with third parties for marketing purposes.

We may share information with:

- **Carriers and transportation providers involved in shipment coordination**
- **Service providers assisting in business operations**

- **Government agencies when required by law**
- **Legal authorities to protect our rights or comply with legal obligations**

Data Security

We maintain commercially reasonable safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

Data Retention

We retain personal information only as long as necessary to provide services, comply with legal obligations, resolve disputes, and enforce agreements.

Your Rights

You may request access to, correction of, or deletion of your personal information by contacting us.

Contact Information

Sol Transportation Solutions LLC

Phone: (727) 335-3646

Email: office@soltransports.us

Website: www.soltransports.us

Updates to This Policy

We reserve the right to modify this Privacy Policy at any time. Any updates will be posted on this page with a revised Effective Date.

Last updated: 06/01/2026