



SOL TRANSPORTATION SOLUTIONS LLC TERMS OF SERVICE AND TRANSPORTATION CONDITIONS

1. PARTIES AND DEFINITIONS

Broker: Sol Transportation Solutions LLC (“Broker”) operates as a licensed transportation broker under 49 U.S.C. §13102(2) and arranges transportation services with authorized motor carriers.

Shipper: The individual or business requesting transportation services.

Authority: The Shipper confirms it has legal authority to tender the freight and agree to these terms on behalf of the cargo owner.

2. BROKER SERVICES

The Broker arranges transportation between the Shipper and qualified motor carriers. The Broker does not take possession of freight and does not operate trucks.

The Broker will verify that carriers maintain active operating authority and insurance coverage before assigning shipments.

3. SHIPPER RESPONSIBILITIES

The Shipper must provide accurate shipment information including description, weight, dimensions, and pickup/delivery locations.

Incorrect information may result in rate adjustments or cancellation fees equal to \$250 or 10% of the transportation rate, whichever is greater.

4. PAYMENT TERMS

Payment is required prior to service unless credit terms are approved.

Invoices are due within 15 days of issue. Late payments may incur a 15% late fee and 18% annual interest plus collection costs.

Credit card payments are subject to a 3.5% processing fee.

5. ADDITIONAL CHARGES

Shipper agrees to pay additional charges including detention, delays, accessorial services, equipment damages, or other operational costs caused by shipper-related issues.

6. LIABILITY

The Broker is not a motor carrier and is not liable for loss, damage, or delay of shipments.

All cargo claims must be submitted directly to the motor carrier responsible for transporting the freight.

Broker liability is limited to \$50 per shipment under all circumstances.

7. DOCUMENTATION

Bills of lading and delivery receipts are the responsibility of the shipper and carrier.

Listing the Broker on shipping documents is for reference only and does not modify these terms.

8. INSURANCE REQUIREMENTS

Motor carriers must maintain at minimum:

Cargo Insurance: \$100,000 per occurrence

Auto Liability: \$1,000,000 per occurrence

General Liability: \$1,000,000 per occurrence

Broker verifies certificates but does not guarantee insurance claim payments.

9. HAZARDOUS MATERIALS

Shipper agrees not to tender hazardous materials unless previously disclosed and approved. Shipper must comply with all federal hazardous material regulations.

10. FORCE MAJEURE

Neither party is liable for delays caused by events beyond reasonable control including natural disasters, war, government action, labor disputes, or similar events.

11. CONFIDENTIALITY

Shipping rates, quotes, and carrier information are confidential and may not be disclosed without written consent except where required by law.

12. GOVERNING LAW

These Terms are governed by federal transportation law and the laws of the State of Florida.

All disputes shall be resolved in Broward County, Florida.

13. ENTIRE AGREEMENT

These Terms together with any rate confirmations represent the complete agreement between Broker and Shipper regarding transportation services.

14. ELECTRONIC COMMUNICATIONS AND SMS CONSENT

By providing a telephone number to Sol Transportation Solutions LLC, Shipper expressly consents to receive communications from Broker via telephone call, email, and SMS/text message regarding transportation services, shipment updates, scheduling, delivery notifications, customer service matters, account information, and other service-related communications.

Message frequency may vary based on the services requested and shipment activity.

Message and data rates may apply according to the customer's mobile carrier plan.

Consent to receive SMS messages is not required as a condition of purchasing any service.

15. SMS OPT-OUT

A recipient may opt out of receiving SMS messages at any time by replying STOP to any text message received from Broker.

Upon receipt of a STOP request, Broker will cease sending SMS messages to that number except as required to confirm the opt-out request or as otherwise permitted by law.

For assistance, recipients may reply HELP or contact:

Sol Transportation Solutions LLC

Phone: (727) 335-3646

Email: office@soltransports.us

16. PRIVACY AND DATA USE

Broker may collect and maintain personal information including names, telephone numbers, email addresses, shipment information, and related business information for purposes of providing transportation brokerage services.

Information collected will be used solely for business operations, shipment coordination, customer support, billing, compliance, and service-related communications.

Broker does not sell, rent, or share personal information with third parties for marketing purposes.

SMS consent and telephone numbers collected for SMS communications will not be shared with third parties or affiliates for marketing purposes.

17. ELECTRONIC RECORDS

The parties agree that electronic records, electronic signatures, emails, text messages, and other electronic communications may be used in connection with transportation services and shall have the same legal force and effect as original written documents to the fullest extent permitted by applicable law.