

## **Warranty Terms and Conditions**

Our Warranty period covers the first 12 Months from the date of receivership of a worked-on Gearbox / Overdrive / Differential or up till the unit covers 2000 Miles. After this point the warranty is void.

## **Terms & Conditions**

- A full gearbox & overdrive service must be carried out by Pete Cox & Son Sports Cars in order to provide and maintain the warranty.
- The warranty does not cover any costs that may arise as a result of towing or recovery; nor does it cover any consequential costs that may be incurred by the customer.
- The warranty is valid for 12 months or 2000 miles from the point of sale, whichever comes first.

## During the term of the warranty, Pete Cox & Son Sports Cars will repair any defect free of charge covering materials & labour providing that:

- The defect is not caused as a result of motorsport, misuse or an accident/incident.
- The defect is not caused as a result of a modification or repair carried out by anyone other than Pete Cox & Son Sports Cars or an authorised persons/organisation.
- The defect is not caused as a result of a lack of oil within the gearbox.
- Problems (however minor) <u>MUST</u> be reported to Pete Cox & Son Sports Cars in writing (or by telephone and later confirmed in writing, either by post or by email using <a href="mailto:enquiry@petecoxsportscars.co.uk">enquiry@petecoxsportscars.co.uk</a>) as soon as the defect appears. Any further driving before contacting Pete Cox & Son Sports Cars will void the terms of the warranty. (See ENDEMIC FAULTS section)
- The unit is returned to Pete Cox & Son Sports Cars for inspection and further investigation as soon as possible within the terms of the warranty at the customers cost.
- The defect is not deemed to be as a result of fair wear and tear or a known endemic fault (See ENDEMIC FAULTS section).
- If a unit has been supplied by Pete Cox & Son Sports cars, when fitted by a third party organisation the customer is responsible for costs incurred in the removal and returning it to Pete Cox & Son Sports Cars.
- Pete Cox & Son Sports Cars is not liable for any substandard or incorrect fitting of the unit. Any unit that has been tampered with will void the warranty immediately. This includes substandard, incorrect or incorrect quantity of oil.
- In situations where build specifications agreed upon by the customer outside of Pete Cox & Son Sports Cars jurisdiction, no warranty shall be provided and a disclaimer signed by the customer will be required prior to the commencement of any works carried out by Pete Cox & Son Sports Cars.

## **Endemic Faults**

An 'Endemic Fault' is a fault that Pete Cox & Son Sports Cars defines as unavoidable due to design limitations and age of the TR2-6 gearbox and all variants thereof, including Triumph 2000/2500, Dolomite Sprint & Stag. Endemic Faults may arise at any time after a full rebuild. All **KNOWN** endemic faults are listed below:

- Jumping out of 3<sup>rd</sup> Gear on overrun.
- 2<sup>nd</sup> Gear Thrust washer failure. (This excludes gearboxes fitted with the later 2<sup>nd</sup> gear (TKC454) & corresponding bush + Washer (UKC956). The main symptom reported for this failure is the gradual inability to select 2<sup>nd</sup> gear, quickly escalating problems in selecting all gears and eventually the gearbox locking up completely. If the customer suspects this problem, Pete Cox & Son Sports Cars should be contacted in the first instance by phone (01527 522 646) or by email (enquiry@petecoxsportscars.co.uk) the gearbox should then be returned for immediate inspection any further use could lead to collateral damage being caused, as a result this will not be carried out under warranty as it is regarded as wear and tear.