

PRIVACY POLICY

Last Updated: July 22, 2026

1. INTRODUCTION

The Hermes Chat Discord App ("App") is committed to protecting your privacy. This Privacy Policy explains what data we collect, how we use it, and your rights regarding your information. This policy applies to all users of the App.

2. DATA WE COLLECT

The App collects the following information:

- Discord User ID and username
- Discord Server ID and names of servers where the App is installed
- Messages and message content sent to or processed by the App
- Conversation history and chat logs
- Timestamp data for when interactions occur
- Usage statistics and frequency of App interactions
- IP addresses and basic device/browser information for security purposes

3. HOW WE USE DATA

We use collected data for the following purposes:

- Providing and improving App functionality
- Training and fine-tuning AI models (conversation data may be used to improve response quality)
- Diagnosing technical issues and debugging
- Analyzing usage patterns and user behavior for analytics
- Preventing abuse, fraud, and maintaining security
- Complying with legal obligations and law enforcement requests

4. DATA STORAGE AND RETENTION

Message data and conversation history are retained for the duration of the App's operation. Retention periods may be updated as the service evolves. Data may be retained longer if required for legal compliance. Users may request deletion of their data (see Section 6).

5. DATA SHARING AND THIRD PARTIES

We do not sell your data. However, we may share data with:

- Service providers and infrastructure partners necessary to operate the App
- Law enforcement or government agencies when required by law or legal process

- Third-party AI model providers (such as LLM services) that process conversation data
- Discord (as the App operates on the Discord platform)

6. USER RIGHTS AND DATA REQUESTS

You have the following rights:

- Request access to your personal data
- Request correction of inaccurate data
- Request deletion of your data (subject to legal retention requirements)
- Opt-out of data usage for training and analytics

To exercise these rights, contact the developer through the official Discord support server.

7. SECURITY

The developer implements reasonable security measures to protect your data from unauthorized access, alteration, or disclosure. However, no method of transmission over the internet is 100% secure. The App is in testing phase and cannot guarantee complete security against all threats.

8. COOKIES AND TRACKING

The App does not use cookies or traditional web tracking. However, Discord's platform may use cookies as part of its service. Discord's privacy policy applies to their data collection.

9. CHILDREN'S PRIVACY

The App is not intended for children under 13. We do not knowingly collect data from users under 13. If we become aware that a user is under 13, we will take steps to remove their data.

10. CHANGES TO THIS POLICY

The developer may update this Privacy Policy at any time. Changes will be posted with an updated "Last Updated" date. Continued use of the App after changes constitutes acceptance of the new Privacy Policy.

11. CONTACT US

If you have questions about this Privacy Policy or our privacy practices, please contact the developer through the official Discord support server or the contact information provided in the App documentation.

12. COMPLIANCE

This service operates in compliance with applicable privacy laws including GDPR, CCPA, and other jurisdiction-specific regulations. Users in the EU have additional rights under GDPR, and users in California have rights under CCPA.