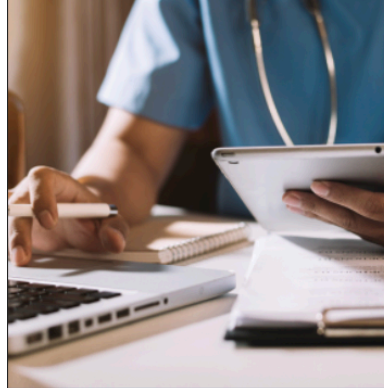


The COVID-19 pandemic that we are facing is quickly changing the landscape of how companies operate, communicate and collaborate. As we try to keep daily operations as normal and reliable as we have historically, there is only one option.

Businesses now have to rely on stable, remote communication tools that will allow them to service customers, enable employees and encourage easy-to-use connective communication tools from any location.



The Virginia Burchett Consulting Team and RCom Business have joined forces to provide a full and comprehensive tool that will allow any medical organization full connectivity for both staff and patients alike, from RPM, Care Plan Management, Billing and Compliance Advice, and Video Appointments to making simple patient follow up calls - we can help make the job of patient care so much easier!



# CONNECTING technologies

The RCom all in one phone system allows you to easily implement any or all of our communications tools based on your workflow:

- Customized Call Flows
- Patient Specific Ring Groups
- Long distance and Toll Free Calling
- Customized Caller ID
- IP Desk Phones
- Mobile Phone App
- Remote Soft Phone
- Call/Video Recording
- On Demand Video/Voice Calling
- Scheduled Video Appointments
- Instant Message
- Screen Sharing
- Voicemail to Email
- Auto Attendant
- Find Me/Follow Me Feature Set
- Unlimited Conference Calling



MONITORING



CHAT



DIAGNOSE



EKG



REMOTE MEDICINE



INTERACTIVITY



APP SOFTWARE



P2P



PATIENT

## DOCTOR/EXECUTIVE MANAGEMENT TOOLS

This level of user will have oversight of the entire system to ensure all employees are communicating properly and also to manage records for compliant billing. Doctors and Care Providers have access to the following tools:

- Scheduled Video Call Consultations
- Voice and Video Calling on Desk Phones
- Specific Caller ID for Patient Identifiers
- Call Recording
- Call Flows and Ring Groups
- Video and Voice Conferencing Suites
- Unlimited Extension Dialing
- Fax to Email
- Voicemail to Email
- Document Sharing
- Screen Share
- Instant Message

## RPM/CCM TOOLS

Patients that are in need of regular remote care are now offered a small mobile device that will allow them to communicate specifically with assigned care management teams via voice or video. These tools allow patients to make and receive voice and video, calls to and from, assigned care professionals to ensure clean and compliant communication.

- RPM Supported Mobile App
- IN NETWORK Voice and Video Calling
- Calling to Specific Care Professionals
- Appointment Setting
- Custom Caller ID
- Compliant Call Recording

## TRADITIONAL PATIENT TOOLS

Patients can now schedule a video or audio annual wellness visit that can be record and offered calling tools that route to specific care management staff. This allows patients to show care management staff video of an injury, or issue in clear video so that the CM can assess risk and provide guidance.

- Mobile App for any iOS or Android device for audio and video
- Scheduled Video Calls
- Custom Caller Identification
- Compliant Call Recording

SAVING  
lives

