

HealthPartners  
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Dear Patient,

In July, we sent a letter to you explaining that our clinics and hospitals would no longer be an in-network provider for UnitedHealthcare Medicare Advantage plans in 2025. We made this decision based on concerns about UnitedHealthcare's medical claims approval processes. We're sorry that this situation has caused uncertainty and stress for many of our patients over the past few months.

**We'd like you to know that we were able to reach an agreement with UnitedHealthcare that addresses our concerns. This means HealthPartners will remain an in-network provider in UnitedHealthcare's Medicare Advantage network in 2025.**

- If you **choose to have an individual Medicare Advantage plan** with UnitedHealthcare next year, you will be able to continue to receive in-network care from our doctors and care teams. If you **already switched plans** and would like to re-enroll in your UnitedHealthcare Medicare Advantage plan, you still have time to do that.
- If your **Medicare Advantage plan is provided to you by a former employer**, please coordinate with them to review and understand your coverage for 2025.

If you wish to consider changes to your individual Medicare Advantage coverage for 2025, Medicare's Annual Enrollment Period remains open through Dec. 7. In 2025, our care system will be in-network for several Medicare Advantage plans, including Blue Cross and Blue Shield of Minnesota, HealthPartners, Medica and UnitedHealthcare. Additionally, our Park Nicollet clinics and Methodist Hospital will be in-network for UCare's Medicare Advantage plans.

Again, we recognize the uncertainty and concern this situation caused. Thank you for choosing us for your care. If you have questions, you can visit our website at [healthpartners.com/uhc](https://healthpartners.com/uhc) or call us at 952-977-3065 or 1-800-317-8838 (TTY 711).

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