



20 Perkins Drive, Prescott, AZ 86301

Phone: (888) 301-4484 email: orders@vistamerica.net

Credit Application / New Account Information

Instructions and Information

1. **Our terms are NET 30, FIRM** (an annual finance rate of 20% will be charged after 30 days).
2. Please complete and electronically sign this application. Once you submit, you will receive a copy of the completed application.

General Information

| | | | | | | | | |
|--|--|--|--|------------|--------|--------|-----------|--|
| Legal Name of Organization: | | | | | | | | |
| Parent Company (if subsidiary): | | | | | | | | |
| Integrated Delivery Network (if appl): | | | | | | | | |
| Federal Tax ID: | | | | | | | | |
| | | | | | | | | |
| Business Address: | | | | | | | | |
| City: | | | | | State: | | Zip Code: | |
| Buyer Contact: | | | | Phone: | | Email: | | |
| Acct. Payable Contact: | | | | A/P Email: | | | | |
| Acct. Payable Phone: | | | | A/P Fax: | | | | |
| | | | | | | | | |
| Invoice Mailing Address: | | <input type="checkbox"/> Same as Business Address | | | | | | |
| Address: | | | | | | | | |
| City: | | | | | State: | | Zip Code: | |
| | | | | | | | | |
| Shipping Address: | | <input type="checkbox"/> Same as Business Address <input type="checkbox"/> Same as Invoice Mailing Address | | | | | | |
| Address: | | | | | | | | |
| City: | | | | | State: | | Zip Code: | |

This medical device requires the facility to have either a Medical Director or Pharmacy to use this device:

| | | | |
|--------------------------------------|--|------------|--|
| Medical Director's or Pharmacy Name: | | License #: | |
| License State: | | Exp date: | |

Bank Information

| | | | |
|---------------|--|------------|------|
| Bank Name: | | Account #: | |
| Contact Name: | | Phone: | Fax: |

Trade References

| | | |
|--------------------|--|------------|
| Organization Name: | | Account #: |
| Contact Name: | | Email: |
| Organization Name: | | Account #: |
| Contact Name: | | Email: |
| Organization Name: | | Account #: |
| Contact Name: | | Email: |

Customer Authorization / Terms of Sales

I HEREBY AUTHORIZE THE ABOVE LISTED REFERENCE TO RELEASE ANY INFORMATION RELATING TO THE ABOVE LISTED ACCOUNTS. THE UNDERSIGNED ALSO CERTIFIES THAT THE INFORMATION PROVIDED ABOVE IS COMPLETE AND ACCURATE.

THE UNDERSIGNED FURTHER AGREES THAT ALL SALES BY VISTAMERICA USA, LLC ARE SUBJECT TO VISTAMERICA USA, LLC TERMS OF SALES AND IN THE EVENT OF LITIGATION RELATING TO ANY BUSINESS TRANSACTION BETWEEN THE CUSTOMER AND VISTAMERICA USA, LLC SHALL BE GOVERNED BY AND INTERPRETED PURSUANT TO THE LAWS AND DECISIONS OF THE STATE OF ARIZONA. VISTAMERICA USA, LLC SHALL BE ENTITLED TO ITS REASONABLE COSTS AND EXPENSES INCURRED, INCLUDING ATTORNEY'S FEES AND THE COSTS OF LITIGATION IN ENFORCING THE TERMS OF ANY SALE OR COLLECTING UPON ANY RESULTING JUDGMENT. ANY LAWSUIT FILED BY OR AGAINST VISTAMERICA USA, LLC SHALL BE FILED IN THE SUPERIOR COURT OF MARICOPA COUNTY, ARIZONA OR IN THE FEDERAL DISTRICT COURT IN PHOENIX, ARIZONA.

| | | | |
|-------------------------|--|--------|--|
| Officer's Printed Name: | | Title: | |
| Officer's Signature: | | Date: | |



Returned Goods Policy

Authorization

In order to receive credit, prior authorization is required for all returns

Procedure

1. Requests for authorization should be made in writing and sent via e-mail to orders@vistamerica.net or via mail to **15207 N 75th street, Suite 105B, Scottsdale AZ 85260**
2. Send products, RGA form and, if available, copy of original sales invoice.
3. Send **authorized** returns prepaid to the attention of Vistamerica USA, LLC, Returns Department at **15207 N 75th street, Suite 105B, Scottsdale AZ 85260**

Transportation & Charges

Unless expressly authorized, freight charges for all returns as a result of normal business operations are the responsibility of the customer. COD shipments will be refused. Vistamerica USA, LLC is not responsible for lost or damaged shipments of returned products; insuring and tracking of shipments are the responsibility of the customer.

Returnable Items

- Product authorized as returnable and returned within the policy guidelines
- Product purchased directly from Vistamerica USA, LLC
- Shipping errors and damaged product if reported within 10 days of receipt and returned within 30 days of Invoice Date
- Product expired no more than 6 months

Non-Returnable Items

- Product that has not been authorized for return or otherwise falls outside of established returns policies
- Product sold as short-date, close-out or special promotions marked as non-returnable at time of sale
- Product obtained other than through normal channels of distribution, purchased from a source other than an approved distributor of Vistamerica USA, LLC
- Items deteriorated or damaged due to conditions beyond the control of Vistamerica USA, LLC such as improper storage, heat, cold, water, smoke, etc.
- Product distributed outside the United States
- Product expired for more than 6 months
- Product discontinued for more than one year
- Overstock
- Indocyanine Green for Injection with a purchase date of more than one (1) month

Terms of Return Policy

Credit will be issued only to direct customers. Credit will be issued and calculated based on the lower of the current market price or original purchase price less a 15% processing fee. Credits will be allowed for future purchases and are valid for twelve months from the date of issue. Freight charges and shipping & handling fees are not refundable. Credit or reimbursement for products destroyed by the customer without written approval from Vistamerica USA, LLC will not be issued. Vistamerica USA, LLC is not responsible for damaged or lost return shipments. Credit for returned items may not be claimed against outstanding invoices until credit has been issued. Vistamerica USA, LLC reserves the right to require proof of purchase on any returned item.

All returns are subject to final review and acceptance by Vistamerica USA, LLC and will be processed in accordance with the most recent returns policy in effect at the time of return. All product received becomes the property of Vistamerica USA, LLC, who reserves the right to dispose of the merchandise and declare no credit value. Product received outside of policy guidelines will not be returned to the customer and no credit will be issued.

Vistamerica USA, LLC reserves the right to make policy exceptions for extenuating circumstances and reserves the right to modify this policy. The return of drugs under this policy shall also be consistent with all other Federal, State and local laws and regulations.

Effective Date 01/01/2024