

Catering Policies

PRICING: Prices are subject to change. If the cost of an item unexpectedly increases, we will notify you. If a certain item/supply is unavailable or exceeds reasonable market costs, a suitable replacement may be substituted with the client's approval.

TAXES: Client shall be responsible for all applicable taxes. Tax exempt organizations must provide a copy of their tax-exempt certificate along with the signed version of this contract. Labor Charges (Service Charge/Gratuity) are considered taxable.

PAYMENT: Final payment for any upgrades is due 10 days prior to your event. Payment can be made by MasterCard, VISA, Discover, American Express, cash, or check all payable to Savory Roots Catering, LLC. If Savory Roots fails to receive final payment prior to your event, it will be assumed you no longer require our services. At the time of final payment, a credit card guarantee is required. This is to ensure payment of any charges that may be incurred during the time of your event, such as unexpected additional guests, damaged or stolen equipment and/or overtime labor charges. Any payment made after the 10 day cut off must be made with credit or debit card and will incur a 3% processing fee.

DISCOUNTS: We have carefully priced our products and services to be able to provide you with the quality food and customer service we are proud to provide. Therefore, providing a discount would be cutting corners in some area so we do not offer any discounts.

DEPOSIT: A 10% or \$250 non-refundable deposit is required for upgrades over \$500.

CANCELLATION: Client shall have **10 business days** in advance of the event to cancel this agreement. Thereafter, client shall be responsible for the full contract price of all catering services ordered. Deposit is non-refundable even if cancellation is made before the 10 day cut off.

MENU CHANGES: Menu changes can be made up until 10 days before the scheduled event. Menu changes after the 10 day cut off may incur additional charges.

STAFF: Each event requires a banquet captain to carry out all event details from start to finish at \$175 for a 4 hour event. One server per 30-40 people is required for a buffet dinner and one server per 20 people for a seated dinner. Cost of server is \$145 each for a 4 hour event. After 4 hours from the start of your event, there will be an additional charge of \$25/hour for each server and \$40/hr for a banquet captain. Servers are available to cut and serve wedding cake or dessert for no additional charge. Servers will bus tables at the end of the food service.

SERVICE CHARGE: A service charge of 20% is charged based off of all food and beverage charges. The service charge is not a gratuity and covers things such as the use of our equipment, kitchen essentials, décor, travel expense, credit card processing fees, energy costs, licensing, liability insurance fees, and all necessary permits and other administrative expenses.

GRATUITY: The base charge for staff is passed directly to the staff. Servers usually put in 8-10hrs of work for each event! A gratuity for excellent service is always appreciated. Cash should be given to the banquet captain for your event or handled with administration after your event. Please do not hand cash directly to a server.

FACILITY AND KITCHEN FEES: Client is responsible for all fees charged by the venue to the caterer for use of facility and/or kitchen. Fee is not included in contract price unless specifically stated. Please check with your venue on their policy.

LEFT OVERS: Due to regulations from the Department of Hotels and Restaurants we must dispose of food that has been left out at the unsafe "danger zone" temperatures. For liability reasons we are not able to leave left overs. Food from the buffet line is immediately discarded at the end of serving time. Any food pans that were not put out are donated to a local domestic violence shelter.

Customer Initials _____

TABLE SERVICE: Table service is not included automatically with your dinner service (except plated) including prefilled beverages. If you would like to arrange table service please inquire with your coordinator for pricing. We have many dinnerware selections for you to choose from as well. However, if you choose to use another vendor for bussing of the dinnerware is not included. Additional staffing must be added so please discuss with your coordinator.

OUTSIDE FOOD: Savory Roots Catering, LLC is not responsible for either the contents or the preparation of food brought to event by anyone not employed by Savory Roots Catering. No food brought to event by any other party can be placed on our table. Co-catered events will be arranged with vendors that are properly licensed and insured.

Customer Initials _____