



CANCELLATION & REFUND POLICY

1. Reservation Deposit & Balance

- A deposit of 50% of the total reservation amount is required at the time of booking to secure a reservation.
- The remaining balance is due no later than 14 days prior to the scheduled arrival date.

2. Cancellation Policy

- Cancellations made 14 or more days before the scheduled arrival date: amounts paid will be refunded, minus a \$25.00 cancellation fee.
- Cancellations made less than 14 days before the scheduled arrival date: not eligible for a refund.

3. Early Checkout

There are no refunds for early checkout. Guests who depart before the end of their reserved period will not receive a refund for the unused portion, except where required by law or approved in writing by park management.

4. Rule Violations

Breaking any park rule may result in immediate eviction, and no refunds will be given for violations, including forfeiture of any remaining prepaid amounts.

5. Park-Initiated Cancellations

If Rolling Stone Stables and RV Park LLC must cancel a reservation due to circumstances beyond the guest's control (e.g., site unavailability, maintenance, or closure), the guest will receive a full refund of all amounts paid, or the option to rebook at a later date.

6. Refund Method & Timing

Approved refunds will be issued to the original form of payment whenever possible and processed within 7–10 business days of approval. Cash payments will be refunded by company check.

7. Exceptions

Rolling Stone Stables and RV Park LLC reserves the right to make exceptions to this policy at management's sole discretion, including in cases of documented emergencies, severe weather, or other extenuating circumstances.

Questions about this policy can be directed to park management prior to booking.