

Reporting on the 2021 and 2022 Surveys

The Friends of Dennis Pickleball Board of Directors want to thank the 211 members who responded to the survey that was sent out a few weeks ago. Your responses are greatly appreciated. In addition to answering the questions, your plethora of comments provide us with additional items to put on our agenda for the next year.

The Friends of Dennis Pickleball BOD like to hear what is on your mind all year long. In addition, we agreed that at least once a year we would send out a survey to collect information on a variety of topics. We are constantly striving to create a respectful, inclusive, fun environment where people can learn and improve their game of pickleball, and we want to be responsive to our members' needs.

Below you will see a list of some of the changes and improvements that were made by the Board and the Dennis Recreation Department, based on your feedback from last year's (2021) survey. Following that is the information provided through this year's survey.

Thank you again for taking the time to fill out the survey and to write so many comments.

Based on your responses last year, the following changes and/or additions have been made to monitored play at Wixon courts.

Court maintenance and improvements

- Worked with the town to get wind screens installed on west corners of the courts; more may be added in the future.
- Paved the surface around the bleachers
- Added hooks to benches and sheds to hang bags
- Added more squeegees and brooms to leave out for players to use any time there is water or debris on the courts.
- Ordered a real gate for the middle of the court in July. It has not come yet, but will go up as soon as it arrives.
- Ordered and have received a bike rack and garbage pail for the intermediate side. Rack to go up in the spring.
- Ordered and received a mat for the intermediate side to cover a 10x50 foot area, to help reduce tracking dirt on to the courts. Will put this out in the spring.

Programs

- Piloted self-sign up for courts using Paddle-rack system on Advanced side
- Sherry Scheer worked with the town to offer more clinics, which were moved to the afternoon to relieve wait times for courts in the morning
- Started a Women's League for inter-town play
- Staffed two Healthy Connections instruction programs, which are fundraisers for FODP

- JoAnn Williams, along with several other FODP members, stayed after play on Thursdays to help work with any women who wanted to drill and work on skills.
- Added welcome events for newcomers and beginners
- Because of popular demand, repeated the Membership Social Tournament and hosted a Membership Social.
- Supported two Dennis children's programs by raising a substantial amount of money for the Friends of Dennis Recreation as well as Backpack Buddies, a program headed by member Holly Demers, which fills a backpack for children for the first day of school with school supplies and clothing.

2022 survey results are as follows.

211 members responded to the survey, about a 30% response rate which is an excellent response rate. In questions that you were asked to rate something, the scale ranged from 5-excellent, down to 1- poor.

Q1. How often do you play at Wixon?

A1. One to two days a week - 95 respondents

Three to Four days a week - 75

Five to seven days a week - 41

Q2. Are you a Dennis resident?

A2. Yes - 76

No - 136

Q3. Are you a year round resident?

A3. Yes - 76

No - 136

Q4. How would you rate the Wixon PB court experience on a scale of (1-5) 5 being excellent?

Registration 4.40

Parking 3.54

Facilities 4.14

Price 4.33

Clinics 4.15

Community 4.35

Wait times	3.86
Levels of play	4.06
Opportunity to improve play	4.01
Schedule of organized play	4.35
Change in play times (8-11 in July and August)	4.38
Effectiveness of monitors	4.38
Sportsmanship	4.17
Effectiveness of Paddle system (advanced players)	3.73
Social tournament	4.34

Q5. If possible would you support installing windscreens around the entire court?

A5. Yes - 171

No - 28

Q6. Would you support open play one morning a week to non-registered players (in addition to registered players)?

A6. Yes - 69

No - 136

Q7. Would you like Wixon to offer daily drop-in play with a fee?

A7. Yes - 85

No - 110

Q8. Would you like more social activities and events during the season?

A8. Yes - 110

No - 67

Q9. Do you feel playing at Wixon improved you "well being" in any way?

A9. Yes - 196

No - 8

Q10. Do you have any other suggestions for changes or improvements to our current programs or facilities?

A-10. There were many pages of ideas and comments on this one. It will take the BOD a while to sort through all the suggestions.

The BOD wants to take the time to read through the many pages of suggestions and comments. We will get back to you with the ones that seem to be most important to members, as well as any good suggestions that were submitted. This will take at least a couple of BOD meetings to sort out. We plan to communicate what we heard and what we think we can pursue in the coming year.