



# Friends of Dennis Pickleball

2023 Season Survey Results

FODP Board of Directors

# FRIENDS OF DENNIS PICKLEBALL 2023 MEMBER SURVEY

Each year, Friends of Dennis Pickleball asks its members to provide feedback on their playing experience.

On October 21, a survey was sent to members of Dennis Pickelball Google Group, with a follow-up reminder on October 28. The 39-question survey received 235 responses prior to the November 5 deadline.

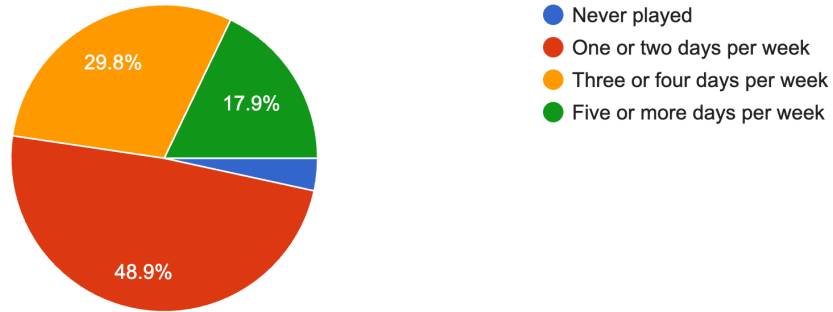
The survey solicited feedback on the quality of the facilities, registration process, monitored play, and interactions with other members. It also offered an opportunity to volunteer in support of the group's mission.



# DEMOGRAPHICS SUMMARY

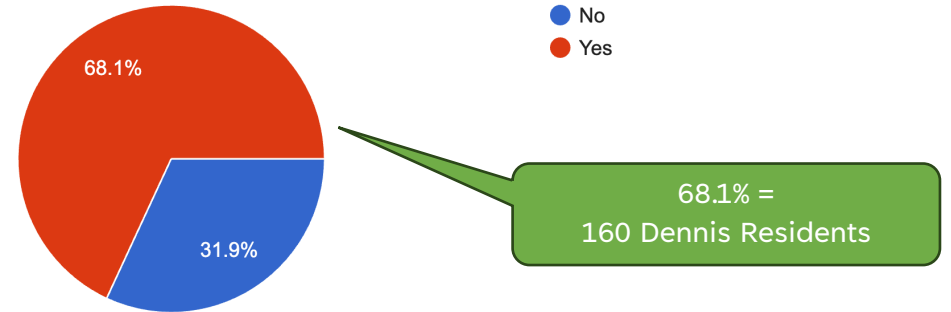
## 1. How often did you play at Wixon?

235 responses



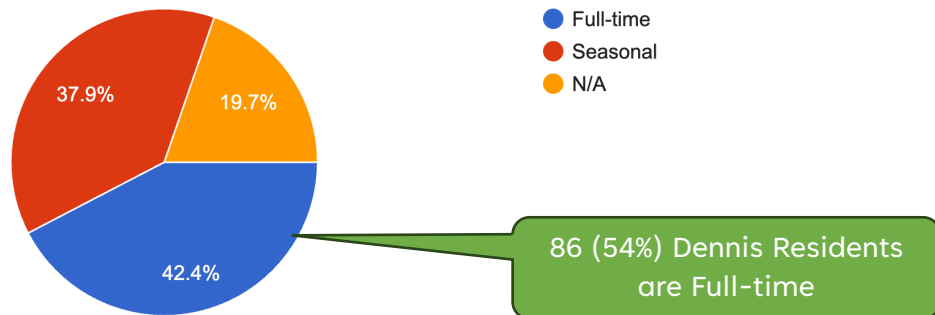
## 2. Are you a Dennis resident?

235 responses



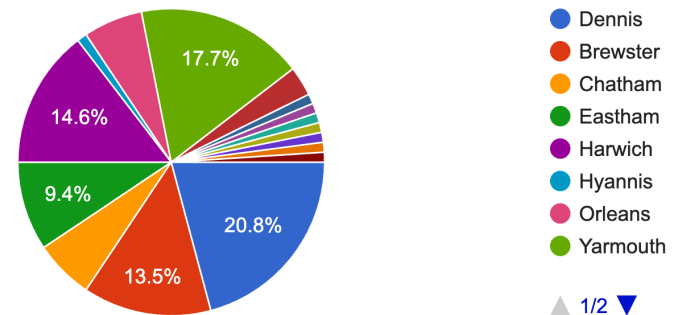
## 2a. If a Dennis resident, are you full-time or seasonal?

203 responses



## 2b. If not a Dennis resident, where do you live on the Cape?

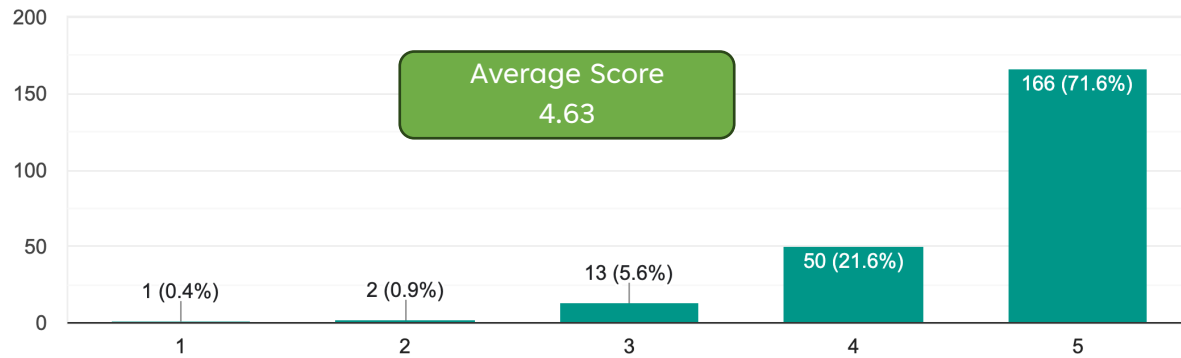
96 responses



# FEEDBACK SUMMARY (1 OF 4)

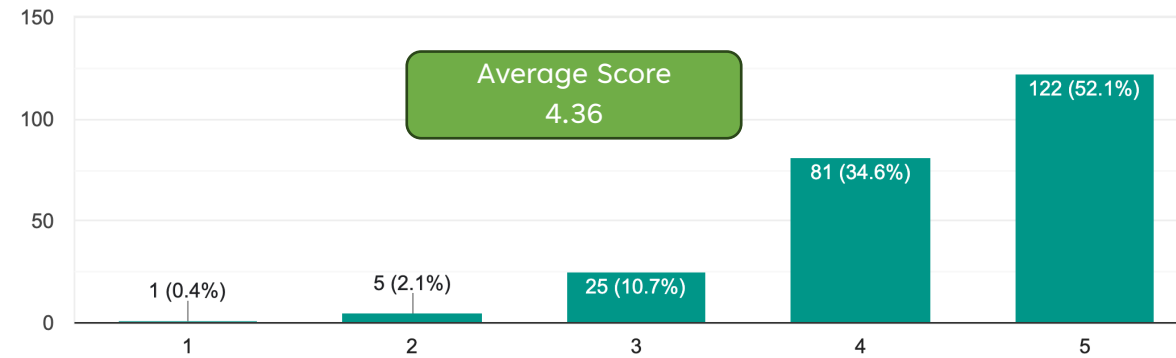
## 3. Does playing at Wixon improve your overall well-being?

232 responses



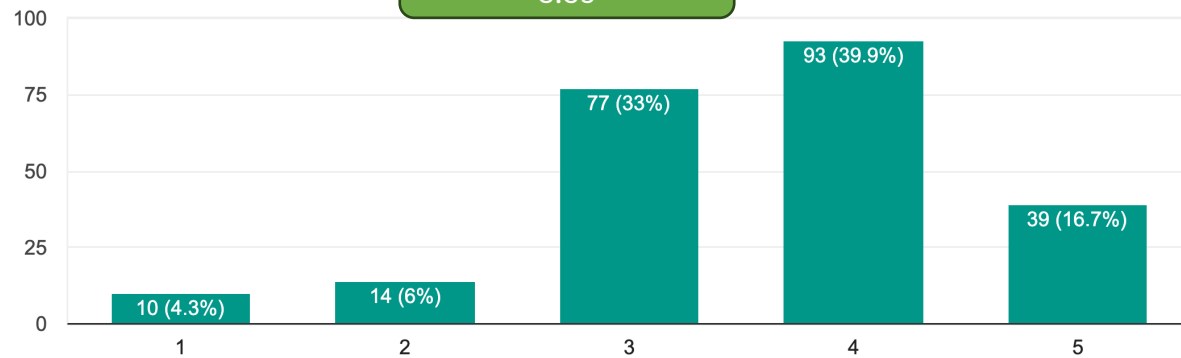
## 4. Registration

234 responses



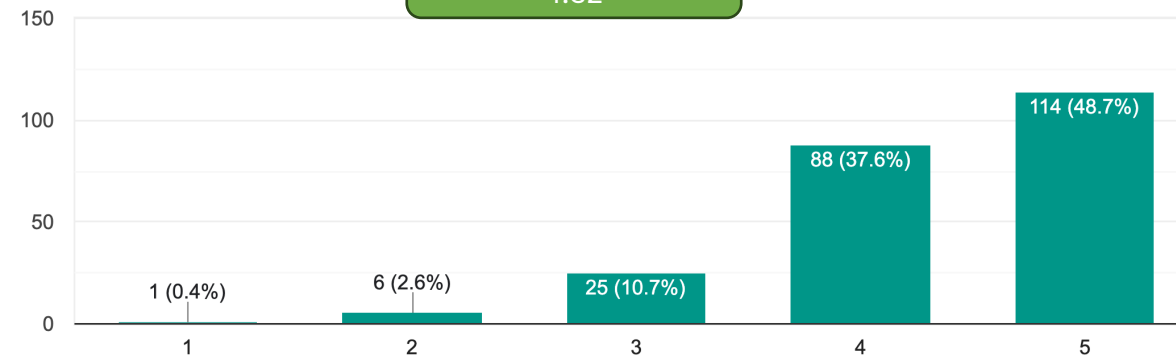
## 5. Parking

233 responses



## 6. Facilities

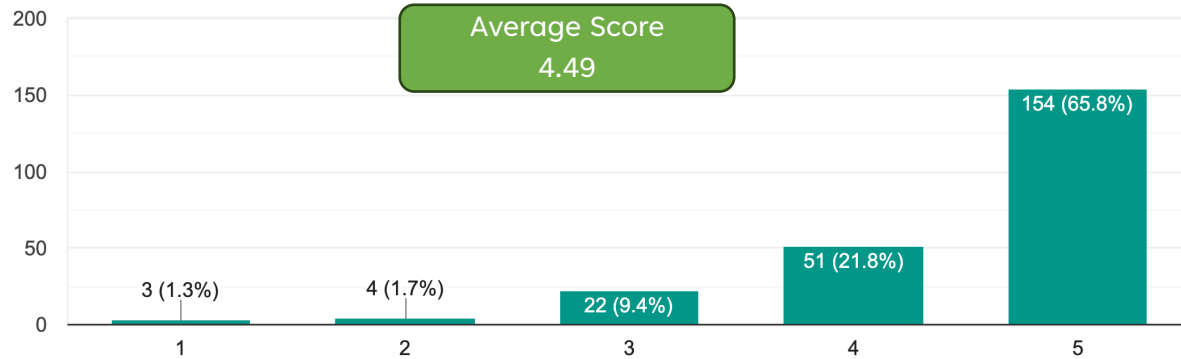
234 responses



# FEEDBACK SUMMARY (2 OF 4)

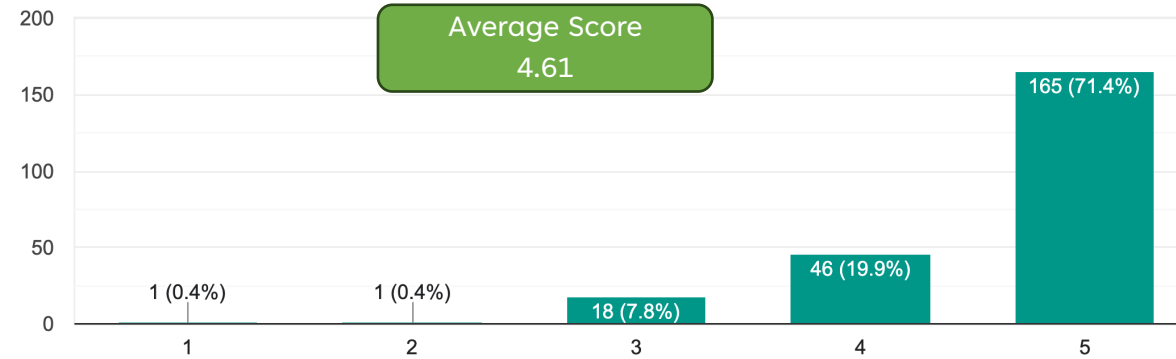
## 7. Price

234 responses



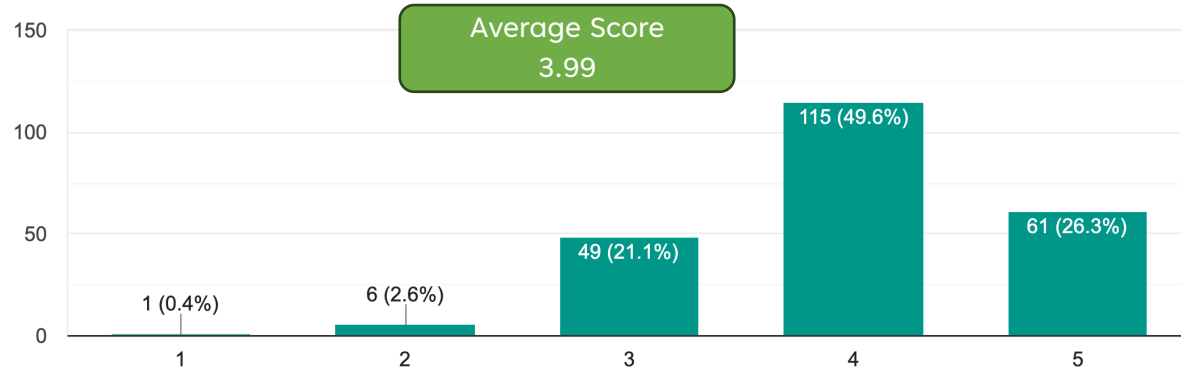
## 8. Community

231 responses



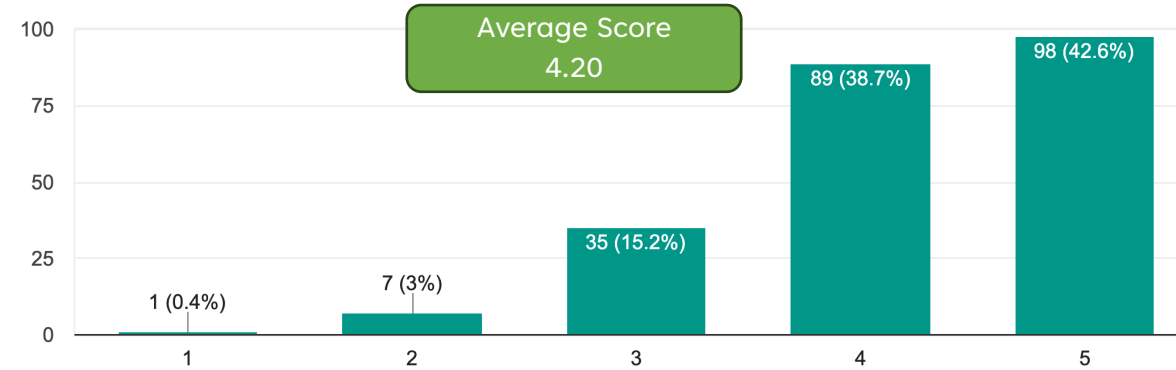
## 9. Wait times

232 responses



## 10. Levels of play

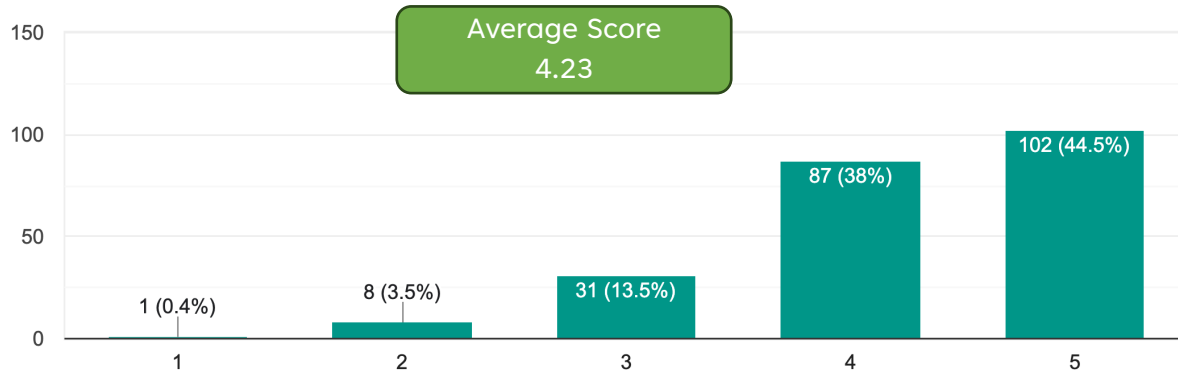
230 responses



# FEEDBACK SUMMARY (3 OF 4)

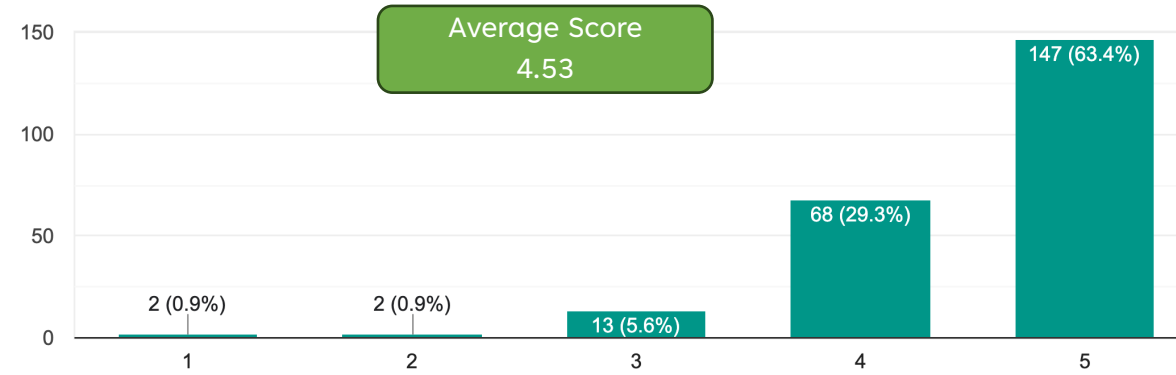
## 11. Opportunity to improve play

229 responses



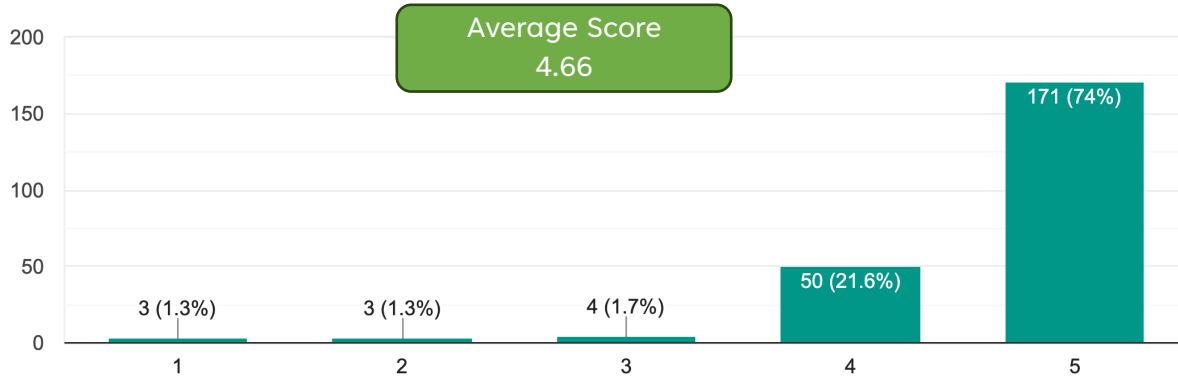
## 12. Schedule of organized play

232 responses



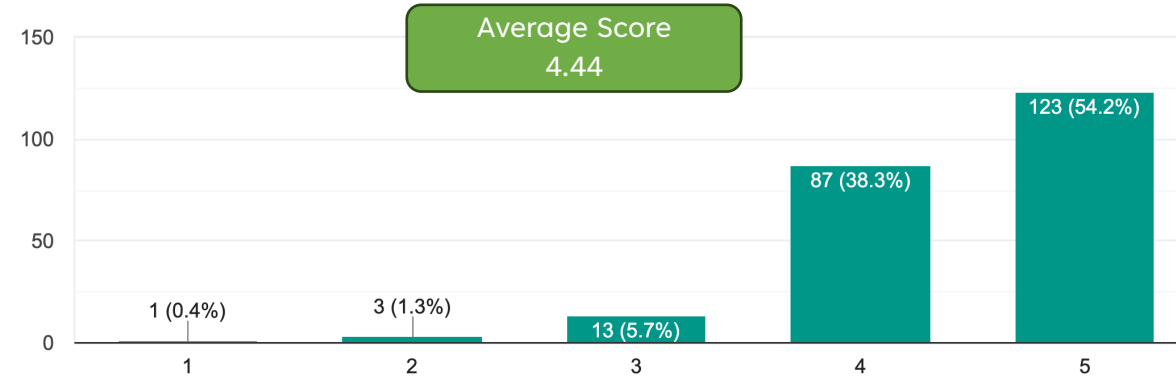
## 13. Effectiveness of monitors

231 responses



## 14. Sportsmanship

227 responses

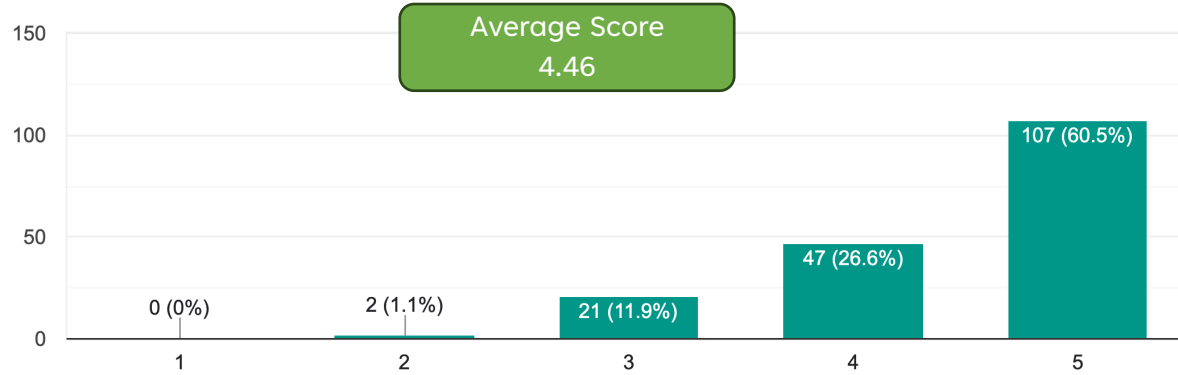


# FEEDBACK SUMMARY (4 OF 4)

Advanced Side Only

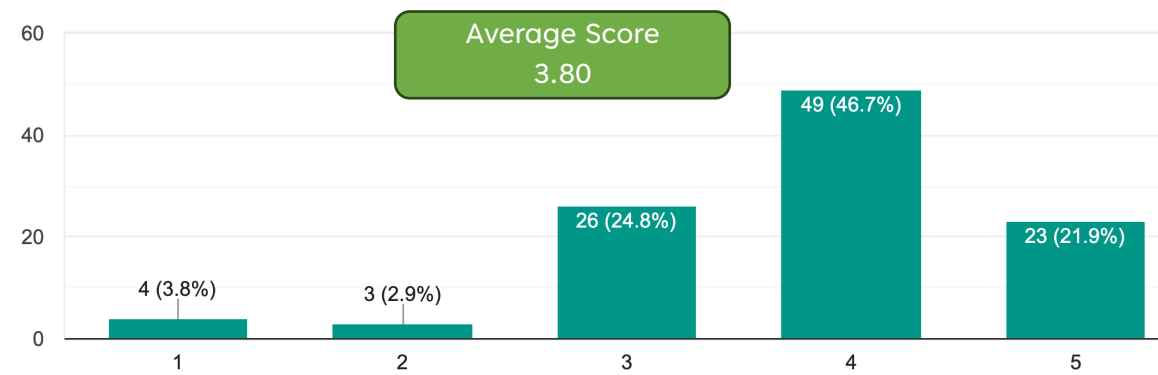
## 15. Social tournament

177 responses



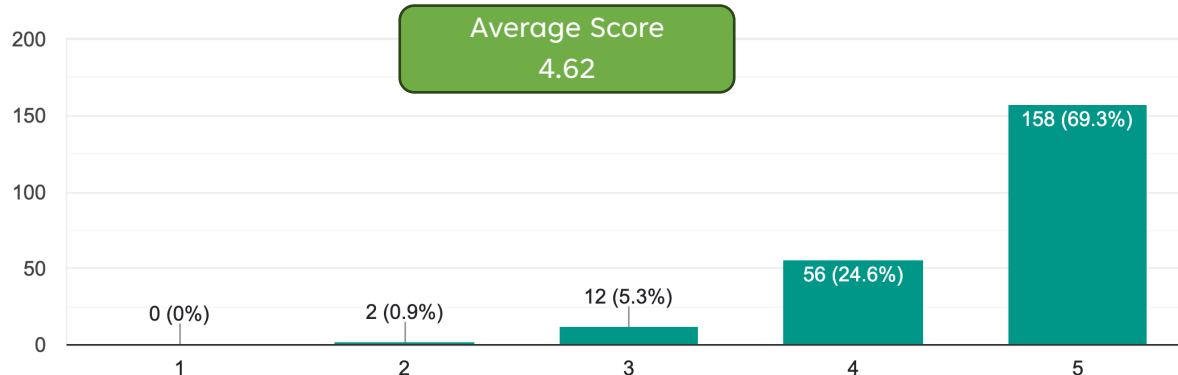
## 21. Paddle system effectiveness

105 responses



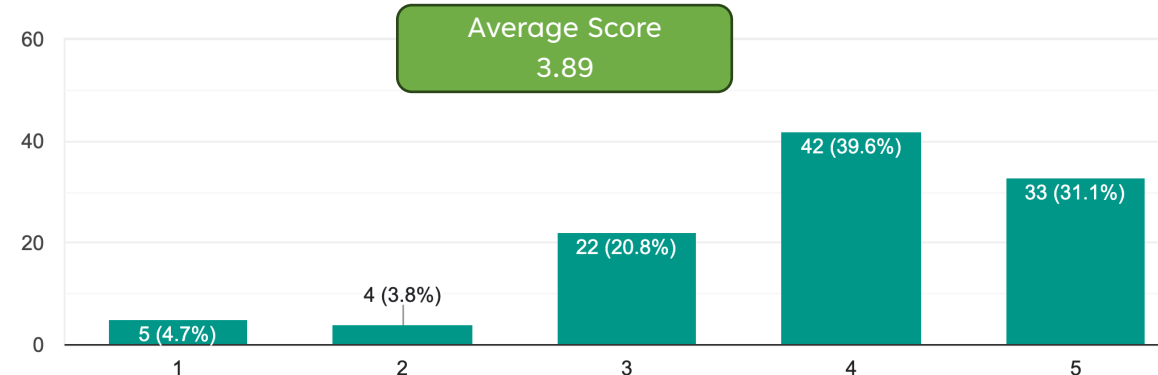
## 16. Overall experience

228 responses



## 22. 4.0/3.5 sign-up effectiveness

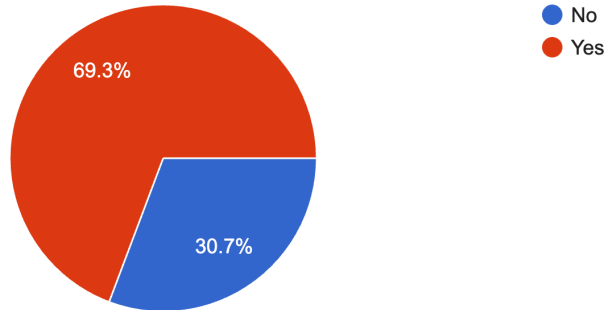
106 responses



# QUESTIONS ON POSSIBLE CHANGES

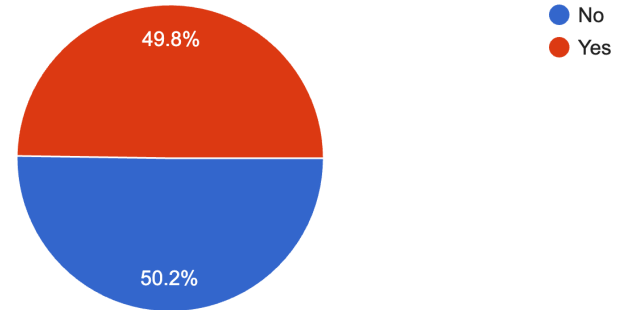
17. Would you like Wixon to offer drop-in play with a fee for non-members on Tue/Thu evenings?

218 responses



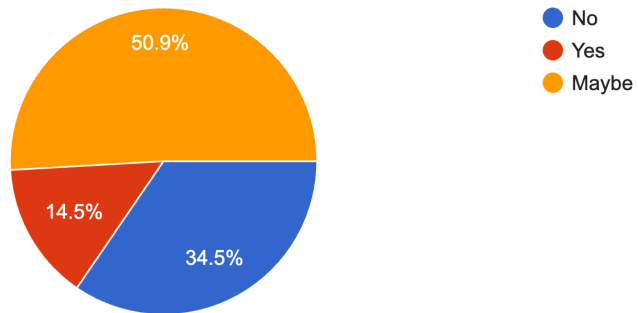
18. Would you like more social activities during the season?

211 responses



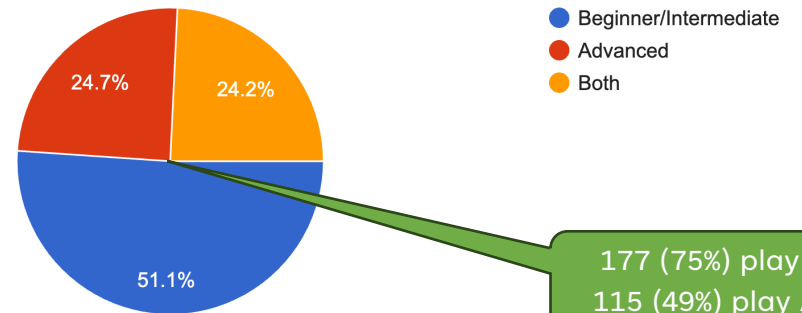
19. Would you be interested in a "Post Pickleball Lunch" once each week?

220 responses



20. On which side do you play?

231 responses





# FEEDBACK THEMES

## What I liked most

- Pickleball is awesome!
- Nice people, supportive culture
- Monitors keep it organized
- Great facilities
- Easy to improve skills
- Easy to find players at your level
- Good sportsmanship
- Convenient location
- Scheduled play encourages participation
- Availability of formal and informal coaching

## Facilities Improvements

- Improve dividers between courts to reduce ball-chasing
- Remove unneeded tennis striping
- Add gates to reduce game interruptions
- Improve parking
- Add backboards
- Pave or finish surrounding surfaces to reduce tracked sand
- Add lights for night-time play
- Get a court dryer/vacuum

## Process Improvements

- Provide better criteria/restrictions for different levels
- More social tournaments
- Change/extend monitored play (various)
- Restrict membership (various)
- Monitor changes (various)