OKLAHOMA TERMITE SPECIALIST, INC.

405-330-5030 | info@oktermite.com | oktermite.com

14843 Bristol Park Blvd, Edmond, OK 73013 | License # C-4573

Appointment Cancellation & No-Show Policy

Effective January 1, 2026

NEED TO CHANGE YOUR APPOINTMENT?

Please call our office at 405-330-5030.

APPOINTMENT CHANGES

Please call 405-330-5030 at least 24 hours before your scheduled appointment if you need to cancel or reschedule. Contact us as soon as your plans change. If less than 24 hours of notice is provided, a $35 late cancellation or rescheduling fee may apply.

MISSED APPOINTMENTS AND ACCESS

A $35 no-show fee may apply if you miss an appointment or the technician arrives and required access to the property is unavailable. Please notify our office promptly if you cannot meet the technician or provide access.

FEES AND EXCEPTIONS

A fee will be considered only when the applicable terms were disclosed and agreed to before the appointment was booked, and only as permitted by law. Any applicable fee will be added to your account and must be paid before rescheduling or future service at the property. For serious or unexpected circumstances, please call and ask for the Office Manager. Management will review requests for exceptions.

YOUR CANCELLATION RIGHTS

This appointment policy does not limit any cancellation, refund, or other rights provided by applicable law. Some transactions may qualify for a separate statutory cancellation period. When required, OTS will provide the applicable cancellation notice and honor those rights.

Questions? Call 405-330-5030 or email info@oktermite.com.

Thank you for choosing OTS.