

Browns Fasteners

Quality Policy Statement

“To deliver high quality products, on-time and at competitive prices through process management and continual improvement”

MEASURABLE OBJECTIVES

- Company Performance
- Customer Satisfaction
- Improved Processes
- Improved Product Quality

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.

The system function is to ensure that the requirements of EN ISO 9001:2015 are met, this will include ensuring that our legal duties towards staff, customers and the product are maintained. Staff must in return show a commitment to comply with the requirements and continually work towards improving the effectiveness of the Quality Management system.

Our internal procedures are reviewed regularly and are held in a Quality Manual which is made available to all employees.

This policy is posted on the Company Notice Board and can also be found in the staff handbook.

Although the Company Directors have ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

QUALITY POLICY AUTHORISED BY:

NAME: Mark Ainsworth

POSITION: Director / Quality Manager

DATE: 1st APRIL 2024

THIS POLICY TO BE RE-VIEWED AND RE-ISSUED: 1ST APRIL 2025

Completed Forms should be returned to the quality management team. Thank you.