

Benjamin D. LeBoon

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OBJECTIVE

As a student in The Pennsylvania State University's Recreation, Parks, and Tourism Management (RPTM) program, I'm seeking a position that aligns with my background, skills, and coursework. I've always dreamed of a hands-on position, which led me to major in the RPTM.

EDUCATION

The Pennsylvania State University
College of Health and Human Development
Bachelor of Science, Recreation, Parks and Tourism Management

University Park, PA
Expected May 2027

Phoenixville Area High School

Phoenixville, PA
June 2023

ACTIVITIES AND EXPERIENCE

Kinetix Sports Club
Team Member

Norristown, PA
October 2022

- Delivered exceptional customer service in a fast-paced environment to provide a pleasant experience to members.
- Trained in multiple service areas to assist co-workers and maintain efficient operations to meet club leadership expectations.
- Maintained and renewed gym memberships and provided gymgoers with a hospitable environment.
- Interacted with club members to answer questions and maintained scheduling time slots for tennis, volleyball, ping pong racquetball courts.

SKILLS

- Proficient with both Mac and PCs
- Skilled in software, including Word, PowerPoint, Excel, and Outlook
- Effective communication and customer service experience