

Templates for Designing Ethical Dilemma Questions

←Less Complex			More Complex →
<p>Step 1: Identifying Ethical Problems and Courses of Action:</p> <ul style="list-style-type: none"> * Does _____ create an ethical problem for _____? Why or why not? * Is _____ a business issue, a social issue, or both? Explain. * How is it possible that _____ might not know _____? * List stakeholders who might be affected by _____. * List at least ____ potential courses of action for this problem. * List data or types of information relevant to _____ * Describe uncertainties concerning the best course of action for this problem * Describe why there is no single, “correct” way to _____ 	<p>Step 2: Objectively Consider the Well-Being of Others and Society:</p> <ul style="list-style-type: none"> * Describe the different viewpoints about whether _____ should _____. What assumptions lie behind each viewpoint? Are differences in ethical values evident in the different viewpoints? * Discuss whether it is fair for _____ to _____. Provide arguments for both sides. * What are the social costs and benefits of _____? * Discuss the preferences of various stakeholders for this problem. * Compare managers who _____ with managers who _____. What assumptions lie behind these managers’ decisions? Do you see a difference in ethical values? * Discuss the pros and cons (or costs and benefits) of a company policy that might prevent _____. * Appropriately use _____ (an ethical framework) to analyze _____ * Explain how alternative solutions might affect _____ (one or more stakeholders) 	<p>Step 3: Clarify and Apply Ethical Values:</p> <ul style="list-style-type: none"> * What is the best overall solution to this problem for society? What values did you use to arrive at the solution? * What ethical values should _____ use to address the concerns of their critics? * Draw a conclusion about whether it is fair for _____ to _____. Identify the values/priorities you used to reach your conclusion. * Discuss alternative sets of values/priorities that could be used to draw a conclusion about _____. * When managers are faced with uncertainties about _____ such as in this situation, what criteria should they use to decide _____? What values did you use to arrive at the solution? * What are _____’s ethical obligations when _____? What values did you use to arrive at your conclusions? * Recommend two or more company policies that might prevent _____. What values did you use to arrive at your solution? 	<p>Step 4: Work Toward Ongoing Improvement in Personal, Organizational, & Social Ethics:</p> <ul style="list-style-type: none"> * How might _____ (a company) continuously improve its _____ practices to benefit itself and society? * How can company managers determine on an ongoing basis whether their _____ practices are ethical? * How can _____ (an organization) monitor whether its _____ practices are ethical? * How can _____ increase the likelihood that _____ will benefit from _____? * Discuss the limitations of a company policy to prevent _____. In light of these limitations, how can companies prevent behaviors such as _____?