CLEARINGHOUSE



Responding To Consent Requests

What is a consent request?

A consent request is how an employer asks for a CDL driver's permission to view his or her information in the Drug and Alcohol Clearinghouse. This would include access to information regarding any drug and alcohol program violations in your record.





Per <u>49 C.F.R.</u> § 382.703(a), no employer may query the Drug and Alcohol Clearinghouse to determine whether a record exists for any particular driver without first obtaining that driver's written or electronic consent.

How do employers request consent?

How an employer requests your consent depends on the type of query the employer is conducting.

- For a limited query, general consent is provided outside the Clearinghouse. This consent covers a period of time and the frequency of the limited query, which is specified in the employer's request form. You can view <u>a sample limited consent request form here</u>.
- For a full query, specific consent is provided electronically in the Clearinghouse. This includes all pre-employment queries. See page 2 for details on this process.

For more information on the difference between limited and full queries, see the <u>Queries and Consent Requests Factsheet</u>. You can also review the <u>frequently asked questions</u>.

How will I receive a consent request?

CDL drivers will receive notification from FMCSA about employer requests for consent to full queries.

If you are registered for the Clearinghouse, the consent request notification will be sent via the method you selected as your preferred contact method, either email or U.S. Mail.

If you have not yet registered for the Clearinghouse, the consent request notification will be sent as a letter via U.S. Mail to the address of record associated with your commercial driver's license (CDL).

Note: Consent requests are time-sensitive. If you have selected U.S. Mail, or if you have not yet registered in the Clearinghouse, this may result in delays in receiving these notifications, which may impact your eligibility to perform safety-sensitive functions, including operating a commercial motor vehicle (CMV).

CLEARINGHOUSE RESPONDING TO CONSENT REQUESTS



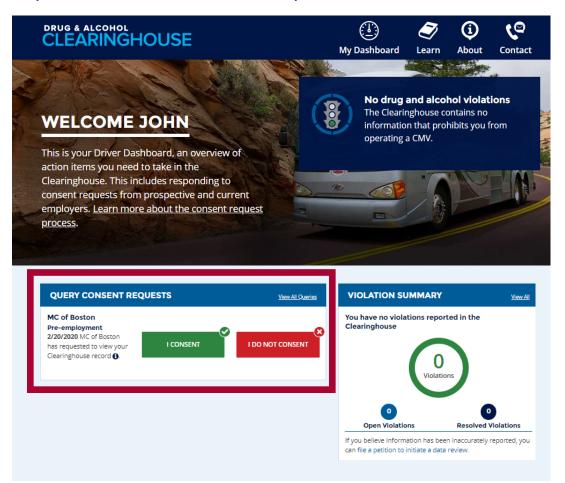
How do I respond to a consent request?

If an employer has requested your specific, electronic consent in the Clearinghouse, follow the instructions below.

- Visit https://clearinghouse.fmcsa.dot.gov/ and log in to the Clearinghouse. If you have not yet registered for the Clearinghouse, click Register to create your Clearinghouse account.
- Upon logging in, you will see your Driver Dashboard. (If you don't see it, click My Dashboard.)



Locate the box labeled Query Consent Requests. From this screen, you can either click I consent to provide your consent, or click I do not consent to refuse your consent.



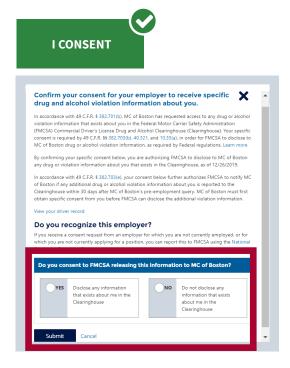
Note: For pre-employment queries, such as in the example at left, employers will be notified if there is an update to your driver record within 30 days of the original query. The employer would need to send you a new consent request to view this updated information.

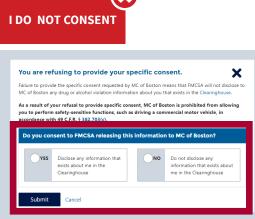
CLEARINGHOUSE

RESPONDING TO CONSENT REQUESTS



Depending on your selection, you will be prompted to either confirm your consent, or confirm that you are refusing your consent. Be sure to read this information carefully, as your selection may impact your eligibility to operate a commercial motor vehicle for the employer requesting your consent.





What will happen if I provide or refuse my consent for a full query?

Consult this table and find the information related to your situation.



If you have no drug and alcohol program violation(s) in your Clearinghouse record



If you have drug and alcohol program violation(s) in your Clearinghouse record

I CONSENT

The employer will be informed that you are not prohibited from performing safety-sensitive functions such as operating a CMV.

Your violation information, including return-to-duty status, will be disclosed to the employer. You will receive a confirmation of this disclosure.

I DO NOT CONSENT

FMCSA will not disclose any information to the employer. As a result of your refusal to provide specific consent, the employer will be informed that you are prohibited from performing safety-sensitive functions, such as operating a CMV.